

Farnborough Airport Quarterly Complaints Report:

† complaints submitted without reference to a specific time are listed as a default time of 00:00

NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occurring in the quarter

Complaints in red text are via the phoneline

Complaints with a cell shaded in yellow are unrelated to FAL operations

*N/A - Postcode not provided

Q2 2026



Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
02/04/2026 09:55	Fleet	Low aircraft Noisy aircraft	Arrival	06	CL60	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
02/04/2026 17:59	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
07/04/2026 12:07	Fleet	Low aircraft Noisy aircraft	Arrival	06	A20N	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
07/04/2026 12:10	Crookham Village Hart	Aircraft not on perceived track Circling aircraft Low aircraft Noisy aircraft Size / type of aircraft	Arrival	06	A20N	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
08/04/2026 03:30	Farnham	Noisy aircraft Out of hours aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
09/04/2026 20:05	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
10/04/2026 07:53	Farnham	Low aircraft Noisy aircraft	Arrival	24	PC24	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/04/2026 17:55	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
14/04/2026 18:59	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
14/04/2026 19:02	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
15/04/2026 07:43	Frimley	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email
17/04/2026 08:08	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
17/04/2026 18:13	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
19/04/2026 15:05	Farnborough	Low aircraft Noisy aircraft	Departure	06	GL5T	N/A	1	Compliance confirmed - ATC instruction	Phone
26/04/2026 10:08	Frimley Green	Aircraft not on perceived track Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
03/05/2026 09:57	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
04/05/2026 08:31	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
05/05/2026 08:23	Camberley Gu16	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
13/05/2026 18:13	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
15/05/2026 17:11	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/05/2026 08:26	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
18/05/2026 12:38	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
20/05/2026 16:16	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
21/05/2026 16:51	Deepcut	Increased movement frequency	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
22/05/2026 07:30	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
26/05/2026 07:24	Frimley	Noisy aircraft	Departure	24	E55P	N/A	1	Compliance confirmed - SID	Email
27/05/2026 18:33	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
27/05/2026 21:16	Alton	Aircraft not on perceived track	Departure	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
31/05/2026 08:02	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
31/05/2026 18:26	Farnham	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
04/06/2026 05:33	Farnham	Noisy aircraft Out of hours aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	WebTrak Acknowledgement
05/06/2026 18:10	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
07/06/2026 08:49	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
07/06/2026 14:17	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
08/06/2026 21:10	Farnham	Low aircraft Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
10/06/2026 07:14	Farnham	Low aircraft Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
12/06/2026 07:52	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
13/06/2026 16:36	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
13/06/2026 19:42	Fleet	Low aircraft Noisy aircraft	Departure	24	E190	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
14/06/2026 12:20	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2026 12:21	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
14/06/2026 16:40	Church Crookham	Low aircraft Noisy aircraft Size / type of aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	Email
15/06/2026 16:03	Church Crookham	Aircraft not on perceived track Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
15/06/2026 16:54	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/06/2026 14:33	Churt	Low aircraft Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
16/06/2026 21:12	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
17/06/2026 15:42	Woking	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
17/06/2026 20:08	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
18/06/2026 20:16	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
18/06/2026 20:34	Crandall	Aircraft not on perceived track Low aircraft Noisy aircraft Size / type of aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	Email
19/06/2026 18:39	Farnham	Aircraft not on perceived track Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
19/06/2026 20:15	Crandall	Noisy aircraft	Departure	24	B734	N/A	1	Compliance confirmed - SID	Email
19/06/2026 20:23	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
22/06/2026 08:19	Church Crookham	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
22/06/2026 13:47	Crandall	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2026 17:33	Dogmersfield	Increased movement frequency Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
23/06/2026 19:13	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
25/06/2026 19:48	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
26/06/2026 21:16	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
26/06/2026 21:33	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
27/06/2026 08:00	Farnham	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	WebTrak Acknowledgement
27/06/2026 11:50	Farnham	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
27/06/2026 17:37	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/06/2026 12:28	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/06/2026 16:13	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
28/06/2026 16:54	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/06/2026 18:46	Farnham	Low aircraft Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/06/2026 19:13	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/06/2026 15:14	Woking	Increased movement frequency Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
30/06/2026 10:14	Alton	Noisy aircraft	Departure	24	CL35	N/A	1	Compliance confirmed - STAR	Phone
29/06/2026 18:40	Alton	Noisy aircraft	Departure	24	CL35	N/A	1	Compliance confirmed - STAR	Phone
30/06/2026 14:32	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
30/06/2026 20:27	Farnham	Low aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement

1 Phone complaint was unable to be logged as the individual did not leave a postcode and therefore this cannot be logged onto Farnborough Airport's complaints system.

Further Information	
Compliance confirmed -	The aircraft followed the SID for the first 3nm for noise abatement
Compliance confirmed -	The aircraft followed the STAR for the last 3nm for noise abatement
Compliance confirmed -	The aircraft was instructed by ATC to follow an alternative departure or arrival
Compliance confirmed -	The aircraft followed the published SID (standard instrument departure)
Compliance confirmed -	The aircraft followed the published STAR (standard terminal arrival route)
Compliance confirmed -	The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission
Compliance confirmed -	A required catch all to cover anything not covered above
NON-COMPLIANCE - DEF	The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated
NON-COMPLIANCE - ARF	The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated
NON-COMPLIANCE - SID	The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - STA	The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - PP1	The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission
NON-COMPLIANCE - oth	A required catch all to cover anything not covered above
Non-identifiable aircraft	The flight tracking system shows no identifiable aircraft at the report date/time
Unrelated to FAL	The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area
No Investigation	When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights