

Farnborough Airport Quarterly Complaints Report:

Q3 2026



† complaints submitted without reference to a specific time are listed as a default time of 00:00

NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occurring in the quarter

Complaints in red text are via the phone line

Complaints with a cell shaded in yellow are unrelated to FAL operations

*N/A - Postcode not provided

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
01/07/2026 19:56	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
01/07/2026 20:05	Farnham	Low aircraft Noisy aircraft	Departure	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
02/07/2026 20:44	Farnham	Low aircraft Noisy aircraft	Arrival	24	HDJT	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
03/07/2026 06:58	Farnham	Low aircraft Noisy aircraft	Arrival	24	CRJ2	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
04/07/2026 07:15	Crondall	Low aircraft Noisy aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - STAR	Email
04/07/2026 10:52	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
04/07/2026 16:41	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
05/07/2026 17:46	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
05/07/2026 20:00	Fleet	Out of hours aircraft	Departure	24	PC24	Yes without permission	1	NON-COMPLIANCE - PP breach	WebTrak Acknowledgement
06/07/2026 17:23	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
06/07/2026 20:26	Guildford Surrey	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
06/07/2026 20:52	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
07/07/2026 14:55	Guildford Surrey	Noisy aircraft	Arrival	24	LJ45	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
07/07/2026 14:55	Guildford Surrey	Noisy aircraft	Arrival	24	LJ45	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
07/07/2026 15:42	Guildford Surrey	Noisy aircraft	Arrival	24	GLF5	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
07/07/2026 19:37	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
09/07/2026 08:14	Guildford Surrey	Noisy aircraft	Arrival	24	E145	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
09/07/2026 08:25	Guildford Surrey	Low aircraft Noisy aircraft	Arrival	24	E145	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
10/07/2026 16:33	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
10/07/2026 18:08	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
11/07/2026 06:09	Guildford Surrey	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	WebTrak Acknowledgement
11/07/2026 09:26	Farnham	Aircraft not on perceived track Low aircraft	Arrival	06	B737	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
11/07/2026 10:53	Farnborough	Noisy aircraft	Departure	06	B737	N/A	1	Compliance confirmed - SID	Email
11/07/2026 13:34	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
12/07/2026 16:24	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 09:59	Farnham	Low aircraft Noisy aircraft	Arrival	06	B737	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 12:14	Farnham	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
13/07/2026 13:43	Crondall	Noisy aircraft	Arrival	06	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 14:46	Ewshot	Low aircraft	Arrival	06	C68A	N/A	1	Compliance confirmed - ATC instruction	Letter
13/07/2026 17:11	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
13/07/2026 17:18	Crondall	Noisy aircraft	Arrival	06	E550	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 17:20	Crondall	Noisy aircraft	Arrival	06	E550	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 17:23	Crondall	Noisy aircraft	Arrival	06	E550	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 17:56	Crondall	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 17:56	Crondall	Circling aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 17:57	Crondall	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 18:08	Crondall	Noisy aircraft	Arrival	06	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 18:18	Crondall	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
13/07/2026 18:19	Crondall	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
13/07/2026 19:03	Crondall	Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 19:06	Crondall	Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 19:13	Crondall	Noisy aircraft	Arrival	06	GLF4	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 19:15	Crondall	Noisy aircraft	Arrival	06	E550	N/A	1	Compliance confirmed - ATC instruction	Email
13/07/2026 19:42	Crondall	Noisy aircraft	Arrival	06	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
14/07/2026 11:30	Frimley Green	Low aircraft Noisy aircraft	Departure	06	GA6C	N/A	1	Compliance confirmed - SID	Email
14/07/2026 17:28	Crondall	Low aircraft Noisy aircraft	Arrival	06	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
15/07/2026 17:29	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
15/07/2026 20:30	Farnham	Aircraft not on perceived track Low aircraft Noisy aircraft	Arrival	06	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
19/07/2026 08:59	Farnham	Low aircraft Noisy aircraft	Departure	06	E190	N/A	1	Compliance confirmed - SID	Email
22/07/2026 19:25	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
23/07/2026 19:56	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
23/07/2026 20:24	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
24/07/2026 09:33	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
27/07/2026 18:57	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/07/2026 13:37	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
28/07/2026 18:01	Woking	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
28/07/2026 21:25	Frimley	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email
28/07/2026 21:30	Frimley	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email
31/07/2026 16:28	Guildford	Noisy aircraft	Arrival	24	A320	N/A	1	Compliance confirmed - STAR	Email
01/08/2026 09:50	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - ATC instruction	Email
03/08/2026 12:03	Ash Vale	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
04/08/2026 07:58	Frimley	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email
05/08/2026 09:19	Fleet	Aircraft not on perceived track	Transient	24	PA28	N/A	1	Compliance confirmed - ATC instruction	Email

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
05/08/2026 09:40	Fleet	Aircraft not on perceived track	Transient	24	PA28	N/A	1	Compliance confirmed - ATC instruction	Email
05/08/2026 10:49	Farnborough	Ground noise Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
05/08/2026 14:21	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
05/08/2026 16:02	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
06/08/2026 23:50	Aldershot	Low helicopter Noisy helicopter	N/A	N/A	N/A	N/A		Unrelated to FAL	Email
08/08/2026 18:14	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
08/08/2026 19:45	Crondall	Noisy aircraft Size / type of aircraft	Departure	24	B738	N/A		Compliance confirmed - SID	Email
09/08/2026 09:38	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
11/08/2026 17:47	Fleet	Low aircraft Noisy aircraft	Arrival	06	A20N	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/08/2026 08:52	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
14/08/2026 23:00	Aldershot	Noisy aircraft	N/A	N/A	N/A	N/A		Unrelated to FAL	Email
16/08/2026 20:27	N/A	Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
19/08/2026 19:28	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
19/08/2026 20:14	Guildford	Noisy aircraft	Arrival	24	C25A	N/A		Compliance confirmed - ATC instruction	Email
19/08/2026 21:55	Church Crookham	Noisy aircraft	Departure	24	GL7T	N/A		Compliance confirmed - SID	Email
20/08/2026 16:31	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A		Compliance confirmed - ATC instruction	Email
20/08/2026 17:02	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	Email
22/08/2026 19:41	Lower Froyle	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
23/08/2026 18:20	N/A	Circling aircraft Low aircraft Noisy aircraft	Transient	06	P28A	N/A		Compliance confirmed - ATC instruction	Email
24/08/2026 12:21	Ash Vale	Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
24/08/2026 15:15	Church Crookham	Noisy aircraft	Arrival	06	GLEX	N/A		Compliance confirmed - ATC instruction	Email
26/08/2026 07:27	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
26/08/2026 11:15	Church Crookham	Noisy aircraft	Departure	24	B737	N/A		Compliance confirmed - SID	Email
26/08/2026 15:00	Farnham	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A		Unrelated to FAL	Email
27/08/2026 20:54	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
27/08/2026 20:57	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	Email
27/08/2026 20:57	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	Email
28/08/2026 20:47	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
30/08/2026 15:22	Guildford	Noisy aircraft	Arrival	24	B738	N/A		Compliance confirmed - STAR	Email
30/08/2026 15:28	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A		Compliance confirmed - STAR	Email
30/08/2026 15:32	Guildford	Noisy aircraft	Arrival	24	PC24	N/A		Compliance confirmed - STAR	Email
30/08/2026 15:35	Guildford	Noisy aircraft	Arrival	24	CL60	N/A		Compliance confirmed - ATC instruction	Email
30/08/2026 16:02	Guildford	Noisy aircraft	Arrival	24	CL30	N/A		Compliance confirmed - ATC instruction	Email
30/08/2026 16:23	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
30/08/2026 18:04	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	Email
30/08/2026 18:14	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A		Compliance confirmed - STAR	Email
30/08/2026 18:21	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
30/08/2026 18:36	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A		Compliance confirmed - STAR	Email
30/08/2026 18:56	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
31/08/2026 15:06	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
31/08/2026 19:19	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
01/09/2026 16:23	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	Email
01/09/2026 16:50	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
01/09/2026 17:52	Crondall	Noisy aircraft	Departure	24	E145	N/A		Compliance confirmed - SID	Email
02/09/2026 16:07	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	Email
02/09/2026 16:41	Guildford	Noisy aircraft	Arrival	24	E55P	N/A		Compliance confirmed - ATC instruction	Email
02/09/2026 16:54	Guildford	Noisy aircraft	Arrival	24	C680	N/A		Compliance confirmed - STAR	Email
02/09/2026 18:59	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
02/09/2026 20:45	Guildford	Noisy aircraft	Arrival	24	CRJ2	N/A		Compliance confirmed - STAR	Email
03/09/2026 18:42	Guildford	Noisy aircraft	Arrival	24	A318	N/A		Compliance confirmed - ATC instruction	Email
05/09/2026 17:50	Church Crookham	Low aircraft Other	Arrival	24	GA6C	N/A		Compliance confirmed - ATC instruction	Email
06/09/2026 18:59	Guildford	Noisy aircraft	Arrival	24	A318	N/A		Compliance confirmed - STAR	Email
09/09/2026 17:00	Guildford	Noisy aircraft	Arrival	24	A319	N/A		Compliance confirmed - STAR	Email
10/09/2026 16:36	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	Email
10/09/2026 16:58	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
10/09/2026 17:50	Guildford	Noisy aircraft	Arrival	24	C68A	N/A		Compliance confirmed - STAR	Email
10/09/2026 19:39	Guildford	Noisy aircraft	Arrival	24	FA8X	N/A		Compliance confirmed - STAR	Email
10/09/2026 20:18	Guildford	Noisy aircraft	Arrival	24	CL60	N/A		Compliance confirmed - STAR	Email
10/09/2026 20:45	Guildford	Noisy aircraft	Arrival	24	E550	N/A		Compliance confirmed - STAR	Email
10/09/2026 21:06	Guildford	Noisy aircraft	Arrival	24	A20N	N/A		Compliance confirmed - ATC instruction	Email
11/09/2026 17:35	Guildford	Noisy aircraft	Arrival	24	A20N	N/A		Compliance confirmed - ATC instruction	Email
12/09/2026 17:49	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A		Compliance confirmed - STAR	Email
13/09/2026 13:28	Guildford	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
14/09/2026 16:43	Guildford	Noisy aircraft	Arrival	24	C25B	N/A		Compliance confirmed - STAR	Email
14/09/2026 17:30	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
14/09/2026 17:31	Guildford	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
15/09/2026 06:58	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
15/09/2026 10:26	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
16/09/2026 07:51	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
16/09/2026 11:14	Guildford	Noisy aircraft	N/A	N/A	N/A	N/A		Unrelated to FAL	Email
16/09/2026 17:06	Guildford	Noisy aircraft	Arrival	24	B737	N/A		Compliance confirmed - STAR	Email
16/09/2026 17:11	Guildford	Noisy aircraft	Arrival	24	E550	N/A		Compliance confirmed - STAR	Email
16/09/2026 20:11	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEK	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
17/09/2026 13:12	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
17/09/2026 17:37	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A		Compliance confirmed - ATC instruction	Email
18/09/2026 15:54	Guildford	Noisy aircraft	Arrival	24	C56X	N/A		Compliance confirmed - ATC instruction	Email
18/09/2026 17:23	Guildford	Noisy aircraft	Arrival	24	E35L	N/A		Compliance confirmed - STAR	Email
18/09/2026 17:26	Guildford	Noisy aircraft	Arrival	24	GLF5	N/A		Compliance confirmed - STAR	Email
18/09/2026 19:13	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A		Compliance confirmed - STAR	Email
19/09/2026 17:05	Guildford	Noisy aircraft	Arrival	24	C56X	N/A		Compliance confirmed - STAR	Email
19/09/2026 18:23	Guildford	Noisy aircraft	Arrival	24	GLEK	N/A		Compliance confirmed - ATC instruction	Email
19/09/2026 19:05	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A		Compliance confirmed - ATC instruction	Email
19/09/2026 19:09	Guildford	Noisy aircraft	Arrival	24	CL30	N/A		Compliance confirmed - STAR	Email
20/09/2026 14:30	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
20/09/2026 16:14	Churt	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	Email
20/09/2026 16:15	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
20/09/2026 16:23	Farnham	ircraft not on perceived track Low helicopter Noisy aircraft Noisy helicopter	Arrival	24	C56X	N/A		Compliance confirmed - ATC instruction	Email
21/09/2026 20:06	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement
21/09/2026 20:08	Guildford	Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	Email
24/09/2026 21:20	Farnham	Noisy aircraft	Arrival	24	FA7X	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
25/09/2026 09:20	Fleet	Noisy aircraft	N/A	N/A	N/A	N/A		Compliance confirmed - within PP	Email
27/09/2026 12:10	Guildford	Noisy aircraft	Arrival	24	CL30	N/A		Compliance confirmed - ATC instruction	Email
27/09/2026 14:59	Guildford	Noisy aircraft	Arrival	24	CRJ2	N/A		Compliance confirmed - ATC instruction	Email
27/09/2026 16:06	Guildford	Noisy aircraft	Arrival	24	E550	N/A		Compliance confirmed - STAR	Email
27/09/2026 16:48	Guildford	Noisy aircraft	Arrival	24	C56X	N/A		Compliance confirmed - STAR	Email
27/09/2026 18:18	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A		Compliance confirmed - ATC instruction	Email
27/09/2026 18:54	Guildford	Noisy aircraft	Arrival	24	C68A	N/A		Compliance confirmed - STAR	Email
27/09/2026 19:13	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A		Compliance confirmed - ATC instruction	Email
28/09/2026 14:55	Guildford	Noisy aircraft	N/A	N/A	N/A	N/A		Unrelated to FAL	Email
29/09/2026 04:30	Deepcut	Noisy aircraft Out of hours aircraft	N/A	N/A	N/A	N/A		Unrelated to FAL	Phone
30/09/2026 19:17	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - ATC instruction	WebTrak Acknowledgement
30/09/2026 19:40	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A		Compliance confirmed - STAR	WebTrak Acknowledgement

Two Individuals provided all the relevant information except the postcode information required. These have been logged, however Town Information appears as N/A.

Further Information	
Compliance confirmed - The aircraft followed the SID for the first 3nm for noise abatement	
Compliance confirmed - The aircraft followed the STAR for the last 3nm for noise abatement	
Compliance confirmed - The aircraft was instructed by ATC to follow an alternative departure or arrival	
Compliance confirmed - The aircraft followed the published SID (standard instrument departure)	
Compliance confirmed - The aircraft followed the published STAR (standard terminal arrival route)	
Compliance confirmed - The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission	
Compliance confirmed - A required catch all to cover anything not covered above	
NON-COMPLIANCE - DEF The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated	
NON-COMPLIANCE - ARF The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated	
NON-COMPLIANCE - SID The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS	
NON-COMPLIANCE - STA The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS	
NON-COMPLIANCE - PP I The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission	
NON-COMPLIANCE - oth A required catch all to cover anything not covered above	
Non-identifiable aircraft The flight tracking system shows no identifiable aircraft at the report date/time	
Unrelated to FAL The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area	
No Investigation When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights	