

Farnborough Airport Quarterly Complaints Report:

Q1 2026



† complaints submitted without reference to a specific time are listed as a default time of 00:00

NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occurring in the quarter

Complaints in red text are via the phoneline

Complaints with a cell shaded in yellow are unrelated to FAL operations

*N/A - Postcode not provided

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
02/01/2026 07:20	Farnborough	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
02/01/2026 16:20	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
03/01/2026 15:07	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
04/01/2026 18:52	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
06/01/2026 07:23	Guildford	Noisy aircraft	Arrival	24	G550	N/A	1	Compliance confirmed - STAR	Email
06/01/2026 17:12	Guildford	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - STAR	Email
13/01/2026 15:07	Crondall	Other Size / type of aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
15/01/2026 13:57	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
20/01/2026 07:42	Farnham	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
20/01/2026 17:18	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
20/01/2026 18:16	Guildford	Noisy aircraft	Arrival	24	CRJ7	N/A	1	Compliance confirmed - STAR	Email
21/01/2026 14:50	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
21/01/2026 18:44	Guildford	Circling aircraft Noisy aircraft	Arrival	24	C25A	N/A	1	Compliance confirmed - ATC instruction	Email
21/01/2026 21:23	Frimley	Noisy aircraft	Departure	24	GL7T	N/A	1	Compliance confirmed - SID	Email
25/01/2026 09:54	Fleet	Aircraft not on perceived track	Arrival	06	PC24	N/A	1	Compliance confirmed - ATC instruction	Email
27/01/2026 21:44	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - ATC instruction	Email
28/01/2026 18:02	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
29/01/2026 18:43	Rushmoor	Aircraft not on perceived track Low aircraft Noisy aircraft	Departure	06	FA8X	N/A	1	Compliance confirmed - ATC instruction	Email
29/01/2026 18:43	Rushmoor	Aircraft not on perceived track	Departure	06	FA8X	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
31/01/2026 18:42	Frimley	Noisy aircraft	Departure	24	GA6C	N/A	1	Compliance confirmed - SID	Email
06/02/2026 17:08	Guildford	Noisy aircraft	Arrival	24	GA6C	N/A	1	Compliance confirmed - ATC instruction	Email
08/02/2026 12:44	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
09/02/2026 13:25	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A	1	Compliance confirmed - STAR	Email
17/02/2026 09:22	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
18/02/2026 09:58	Petersfield	Noisy aircraft	Departure	06	PC12	N/A	1	Compliance confirmed - SID	Email
21/02/2026 11:42	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
21/02/2026 12:29	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
21/02/2026 17:07	Guildford	Noisy aircraft	Arrival	24	G280	N/A	1	Compliance confirmed - STAR	Email
21/02/2026 19:45	Guildford	Noisy aircraft	Arrival	24	PC12	N/A	1	Compliance confirmed - STAR	Email
22/02/2026 16:23	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
22/02/2026 16:44	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A	1	Compliance confirmed - ATC instruction	Email
22/02/2026 16:47	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
22/02/2026 18:35	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
23/02/2026 13:43	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
24/02/2026 15:14	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
24/02/2026 16:10	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - STAR	Email
01/03/2026 17:26	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
01/03/2026 17:51	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
02/03/2026 19:25	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
02/03/2026 21:05	Guildford	Noisy aircraft	Departure	H	A109	N/A	1	Compliance confirmed - ATC instruction	Email
03/03/2026 07:30	Church Crookham	Noisy aircraft Size / type of aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	Email
03/03/2026 08:45	Woking	Aircraft not on perceived track Noisy aircraft	Arrival	24	E145	N/A	1	Compliance confirmed - STAR	Email
04/03/2026 14:54	Ewshot	Aircraft not on perceived track Noisy aircraft	Arrival	06	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
06/03/2026 08:37	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
06/03/2026 16:07	Farnham	Aircraft not on perceived track	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
11/03/2026 18:54	Guildford	Noisy aircraft	Arrival	24	GA7	N/A	1	Compliance confirmed - STAR	Email
12/03/2026 17:16	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
14/03/2026 16:27	Farnham	Low aircraft Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
15/03/2026 14:54	Farnham	Other	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
15/03/2026 17:06	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
15/03/2026 17:31	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
15/03/2026 18:38	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
15/03/2026 18:55	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
16/03/2026 16:06	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
16/03/2026 19:15	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
18/03/2026 12:14	Frimley Green	Aircraft not on perceived track	Departure	06	B733	N/A	1	Compliance confirmed - SID	Email
21/03/2026 14:23	Crondall	Noisy aircraft	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
21/03/2026 15:46	Crondall	Noisy aircraft	Arrival	06	GA6C	N/A	1	Compliance confirmed - ATC instruction	Email
22/03/2026 08:29	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
22/03/2026 18:07	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
23/03/2026 19:04	Guildford	Noisy aircraft	Arrival	24	C25B	N/A	1	Compliance confirmed - STAR	Email
24/03/2026 21:02	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
25/03/2026 18:20	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/03/2026 19:28	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
30/03/2026 19:10	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement

Further Information

Compliance confirmed - The aircraft followed the SID for the first 3nm for noise abatement

Compliance confirmed - The aircraft followed the STAR for the last 3nm for noise abatement

Compliance confirmed - The aircraft was instructed by ATC to follow an alternative departure or arrival

Compliance confirmed - The aircraft followed the published SID (standard instrument departure)

Compliance confirmed - The aircraft followed the published STAR (standard terminal arrival route)

Compliance confirmed - The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission

Compliance confirmed - A required catch all to cover anything not covered above

NON-COMPLIANCE - DEF The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated

NON-COMPLIANCE - ARF The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated

NON-COMPLIANCE - SID The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS

NON-COMPLIANCE - STA The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS

NON-COMPLIANCE - PP I The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission

NON-COMPLIANCE - oth A required catch all to cover anything not covered above

Non-identifiable aircraft The flight tracking system shows no identifiable aircraft at the report date/time

Unrelated to FAL The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area

No Investigation When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights