

#### **Shop local**

Support our local businesses this Christmas

#### **Bin collections**

Christmas and new year changes

#### Regeneration

Leisure and cultural hub latest





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#### **Heading for pastures new!**

by Cllr David Clifford, Leader of Rushmoor Borough Council

After serving the people of Aldershot and Farnborough as a councillor for

more than 32 years I've decided that now is the right time for me to hand over the leadership reins.

I have been in local politics long enough to know that every few years it's good to have someone new at the helm with fresh ideas. The last thing I want to do is overstay my welcome, so by the time you read this, a new Leader will be in place.

To the residents of Manor Park, I will continue giving 100% until I stand down next May. I am then looking forward to the next exciting chapter in my life with my wife Lizzie.

It's been a real honour to serve the people of Rushmoor, latterly as Leader, through some good and some very difficult times – the pandemic was particularly hard on all of us.

It's also been a real privilege to work with some amazing people, both staff and councillors, over the years, and I go with some very capable people at the helm.

My thanks also go to our fantastic partners in the voluntary sector, the Garrison, our two outstanding colleges and to the many successful and innovative businesses in the borough.

There are many things I'm proud of, but the regeneration of our town centres has always been absolutely key. It's not long now until we see Aldershot's Union Yard open (p6) and exciting plans are coming forward for the new Farnborough leisure and cultural hub (p7).

It was a real milestone to introduce food waste collections, and we've done all we can to help businesses recover from the pandemic and the economic slowdown. This includes investing in town centre events (p13) to encourage people to shop locally (p4) – especially at Christmas!

The Rushmoor Community Lottery (p9) has been a roaring success, raising £200,000 for good causes over the last six years, and our fantastic Princes Hall panto continues to flourish (p11).

All in all, we have done some excellent work over the last seven years under my leadership.

Thank you for allowing me to enjoy and work in the most exciting political job of Council Leader - it has been an immense privilege to serve you.

I have loved every second and wish you all a happy and peaceful Christmas and new year.

#### Arena Issue 127 - Winter 2023

Produced and designed by: Rushmoor Borough Council, Council Offices, Farnborough Road, Farnborough, Hampshire GU14 7JU (01252 398 399) www.rushmoor.gov.uk Email: arena@rushmoor.gov.uk Advertising: Spot on Media Ltd (0845 004 0683) andrew@spotonmedia.co.uk

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as an mp3 file and is available free. It is also available in large print. If you have any problems receiving Arena please don't hesitate to call Gill Chisnall on 01252 398 744 or email her at gill.chisnall@rushmoor.gov.uk

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#### Shop local for a unique Christmas gi



With Christmas such a busy time, it can be tempting to rush through another online order or add extra items to your trolley at the supermarket, but don't forget that there are some amazing small businesses and high street shops locally that need your support.

Whether you're looking for a gift for a family member, something for a pampered pet or somewhere for a Christmas get-together, Aldershot, Farnborough and North Camp have many unique places to shop and eat that you just won't find anywhere else!

We can't list them all right here, but do look at our town centre social media accounts (Farnborough and Aldershot town centre) we're sure you'll discover something new!

Our recent videos to support local businesses have highlighted what's on offer at The Games Shop, Café Vero, and the MOMO Station in Aldershot as well as The Motorbike Shop and A **Few of My Favourite** Things in North Camp (to name just a few!), so why not have a look!

Our markets and car boot

to bag a bargain or find a pre-loved item and look out for the Aldershot Christmas craft fayre on Saturday 16 December (see page 11).

It's the 30th year of the Christmas shop window competition and businesses have been busy creating festive displays to add some extra sparkle to our high streets.

The first ever winner was Pam's Florist back in Aldershot town centre back in 1993, when you might also remember that Mr Blobby was the Christmas number one! Last year's supreme winner was

**Kitschy Bits Boutique** in Aldershot town centre (pictured).

We popped along to Aldershot and Farnborough to see some of the festive displays for ourselves. Look out for the results, which will be announced on social media very soon.



We're offering free festive parking in most of our council car parks on Sunday 17 and 24 December. To find out more (and check for exclusions), go to www.rushmoor.gov.uk/ christmasparking

Parking is also still free all day in the Napier Gardens car park in North Camp and for one hour (with a ticket) in the Peabody Road car park.





#### sales are also a great place

#### Christmas opening times

#### We hope you all have a merry Christmas and a very happy new year!

The council will be open until 4.30pm on Friday 22 December and we will re-open on Tuesday 2 January.

If you have any queries about our services during this time, you will find lots of help on our website, www.rushmoor.gov.uk including details of your bin collections.

You will find information on our bin collection changes on page 5.

In an emergency, please call us on 01252 398 399 and our customer services team will be in touch.

#### Remembering a loved one at **Christmas**

Christmas can be a tough time when that special person is missing, but if

you are planning a visit to remember a loved one, the grounds of Aldershot crematorium and our cemeteries will be open every day from 9am to 5pm, Monday to Friday, and from 10am to 4pm on weekends and bank holidays. For more details, visit

#### www.rushmoor.gov.uk/bereavement

At Aldershot Crematorium you can also leave a message on our memorial Christmas tree.



#### Give us the gift of your food waste this Christmas



It's been another successful year of recycling in Rushmoor with more than 2,940 tonnes of food waste collected from homes across Aldershot and Farnborough, which has been used to generate 1171 megawatt-hours of renewable energy.

"Christmas can of course lead to more waste," said Ruth Whaymand our contracts service manager.

"There's a balance to find between enjoying all the lovely treats over Christmas, but also trying our best not to buy or cook food that we don't need."

Your festive food waste can, of course, go into your caddy, but it's best to stop and think if that leftover food could be used up in another way before you throw it away.

Putting your fridge freezer to effective use can also help reduce waste.

The Love Food Hate Waste website has some great recipes ideas for all your Christmas leftovers – you could give one of these a try:

- Brussels sprout and bacon macaroni
- Buffalo turkey burgers
- Chocolate, orange, and mince pie brownies
- · Potato peel soup

For all these recipes and lots of other ideas, go to

www.lovefoodhatewaste.com/recipes.

"Our residents are doing a great job recycling their food waste," added Ruth.

"But we've noticed a few less caddies being presented for collection recently and food waste starting to creep back into the green rubbish bins.

"With most of us enjoying time off over Christmas, it's a great time to re-focus on our recycling efforts."

Also, be sure to keep your caddy in the locked position (with the handle down) and out of reach from local wildlife in search of Christmas dinner! On top of one of your other bins is the ideal place.

To find out more go to www.rushmoor.gov.uk/foodwaste

#### Christmas and new year bin changes

Your bin collections will change for three weeks over Christmas and new year, returning to normal on Monday 15 January. With Christmas and Boxing Days falling on a Monday and Tuesday, our crews will be taking a well-deserved rest with their families and friends, returning to work on Wednesday 27 December, with collections on Saturday to catch up. There are also no collections on New Year's Day.

#### Christmas and new year bin collections Your normal **Monday Tuesday** Wednesday **Thursday Friday** collection day w/c 25 Dec Weds 27 Dec Thurs 28 Dec Fri 29 Dec Sat 30 Dec Tues 2 Jan Thurs 4 Jan w/c 1 Jan Weds 3 Jan Fri 5 Jan Sat 6 Jan Mon 8 Jan w/c 8 Jan Tues 9 Jan Weds 10 Jan Thurs 11 Jan Fri 12 Jan Sat 13 Jan

To see full details of your bin collections, visit our website www.rushmoor.gov.uk/bincollections

#### Free Christmas tree recycling

Once you've packed away the baubles and fairy lights for another year, don't forget you can also recycle your real Christmas tree. Every year, we collect around 40 tonnes of real Christmas trees for recycling and although you need to book a collection in advance, it's free of charge.

The easiest way to book is on our

website, www.rushmoor.gov.uk/ christmastrees - bookings are now open.

If you don't have access to the web, you can also book by calling us on **01252 398 399** during opening hours.

#### Chapels restored ahead of crematorium refurbishment

Restoration work on the beautiful Victorian chapels in Redan Road cemetery is nearing completion as we prepare for the multi-millionpound transformation of Aldershot crematorium.

Work on the crematorium is set to begin next year and will last around ten months.

While this work is being carried out, we will be using the two chapels for funerals. Services will be held in one of



the 1860s-built chapels, while the other will be used as a waiting room, also providing toilets and an office area.

The crematorium first opened in 1960 and was last fully refurbished more than 25 years ago.

The most recent condition survey showed that a new roof and a second new cremator is now needed. Other work planned includes reducing the height of the chimney stack, cladding the exterior and extending the porte-cochère. Planning approval was granted in July.

The refurbishment work supports our commitment to tackling climate change, and includes improved insulation, solar panels, heat harnessing and new windows throughout. We will also be improving accessibility, including updating facilities for visitors with disabilities.



Although the crematorium building will be closed to the public during the work, the grounds will remain open for you to visit throughout.

We've been working with local funeral directors and celebrants to make sure the arrangements work well while the refurbishment is taking place, and that once finished, the crematorium offers a much-improved experience for all.

For more information and to keep up-to-date with the progress of the refurbishment work, please visit: www.rushmoor.gov.uk/ bereavement

#### A new era for Aldershot



As we look ahead to 2024, it will be the start of a new era for Aldershot town centre as the Union Yard project nears completion, ready to open in the summer.

We've just launched a website to market the spaces to potential new

businesses and residents and we've already had some significant interest in the development.

Twelve flexible retail units will be available from July, and alongside this space for new shops and businesses, eight furnished shipping containers will create a

makers' yard with spaces for creative businesses to craft. showcase, and sell their wares.

You will soon be able to register interest in renting one of the light and bright contemporary apartments and we're also looking forward to seeing the first students moving into the purpose-built accommodation from September.

When we first came up with the designs for Union Yard, we wanted to create something respectful of, and relevant to, Aldershot's unique character and we have carefully selected building materials to reflect the variety of tones and patterns already found around the town.

We have chosen a brick finish, with a blue engineering brick to emphasise key areas.

Councillor Martin Tennant, our deputy leader and Cabinet member for major projects and property said: "We simply cannot wait for everyone to see what's been created over the last three years and for our first residents and businesses to start moving in.

"I'm confident that Aldershot can look forward to a bright future and I am extremely proud of what has been achieved."

To look at the new website and register your interest, go to www.union-yard.co.uk

# New leisure and cultural hub will be flagship development

#### The planning application that will pave the way for Farnborough's new leisure and cultural hub is set to be submitted early next year.

The key regeneration scheme will include a new leisure centre with two swimming pools, fitness and spin studios, a six-court sports hall and soft play, together with a large café and space for performance.

The cultural hub will offer space for an art gallery, a digital lab, collaboration space and studios. Outside, there will be a new skatepark and destination play area.

In addition, the development will provide accommodation for the council offices and voluntary sector, and potentially a new library and associated community space, along with parking.

We expect to consider the planning application in early summer and then move to a final business case for the £68 million development. We will then appoint contractors to start work on site in early 2025, with a completion date of early 2027.

The new hub is set to be built to design standards that make it a net zero carbon building to operate,

supporting the council's climate change aim to be carbon neutral by 2030.

Our Cabinet gave the goahead for the design stage of the development at a meeting in October, when it also agreed to go out to market for a contractor ready to run the new leisure centre and Aldershot Pools complex. The hub will be part of the wider civic quarter regeneration scheme.

Councillor Martin Tennant, our deputy leader and Cabinet member for major projects and property, said: "This will be a flagship building that will offer a first-class leisure centre to our residents and support our climate change commitments.

"The new cultural and arts space is really exciting,

as it will allow us to expand our local cultural offer massively and encourage a new spirit of creativity. It will also mean we can attract art exhibitions from serious collections, which will be a real coup for our area."

To keep up to date with the latest on our regeneration plans, visit our website, www.rushmoor.gov.uk/ towncentreregeneration



#### Get involved!

Thanks to everyone who came along to our special leisure and cultural hub event last month. If you would like to know about future events and how you could get involved, you can sign up to receive updates at www.rushmoor.gov.uk/ leisureandculturalhub

#### Farnborough airport expansion plans

At the beginning of November, we received a planning application from Farnborough Airport Ltd, proposing to increase the number of flights from 50,000 to 70,000 a year and to double the number of weekend flights from 8,900 to 18,900.

Many of you will have received a letter from us, as part of our consultation on the planning application, explaining more and how you could comment on the application.

The consultation is due to close this



Sunday, 17 December and you will find details of the application and how to comment on our website at www.rushmoor.gov.uk/ airportconsultation. If this date is extended, we'll update our website.

Over the next few weeks, we will be going through all the comments and preparing a report and recommendations for our Development Management Committee.

We anticipate that the committee meeting will be in March and will be open to all to come along and listen. You will also be able to watch a live stream of the meeting. We will publish more details on this nearer the time.

#### How to save energy and money this winter



For many people, Christmas is a joy, but it can also mean extra pressure on stretched budgets with high costs for essentials like food and energy bills.

The good news is that help is available - and there are lots of things you can do to save energy and money.

It's always worth checking if you can claim any benefits - you might be entitled even if you work, have savings, or own your home.

Extra cost-of-living payments from the

government are paid directly if you receive a benefit based on your income like Universal Credit or Pension Credit, or disability benefits like PIP. People over state pension age who get winter fuel payments also qualify.

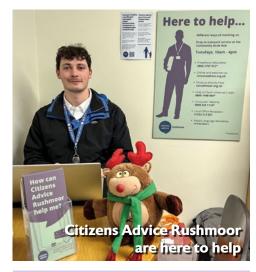
If you're struggling to pay your energy bills or top up your pre-payment meter, always contact your energy supplier – they can issue fuel vouchers or grants. You might also be able to save money on your bills by switching to a different supplier or tariff.

If your home is energy-efficient, you'll

pay less to heat it and it will stay warm for longer. Help may also be available with the cost of a new boiler, insulation, or repairs.

Citizens Advice Rushmoor can provide lots of helpful advice on energy, money, and benefits - and can issue energy payments to help with bills worth up to £147 from the household support fund. And don't forget the Community Grub Hub (pictured), which offers food, hygiene, clothing, and household items - as well as Citizens Advice help - open every Tuesday from 10am to 4pm at Windsor Way in Aldershot.

For more energy advice https:// citizensadvicerushmoor.org.uk/ energy/ or freephone number 0808 175 3559.



#### Help to reduce your energy bills

With the cold winter weather now here, it's a good time to be thinking about whether you may be eligible for help to reduce your home energy costs.

The good news is that we have secured funding to help certain households with energy efficiency improvements that also save money.

The Warmer Homes programme offers a variety of fully funded improvements for homes that are not heated by mains gas. It is open to residents, who own their own home or rent privately.

In October, we wrote to householders



who could meet the criteria for these improvements, which include home insulation, air source heat pumps and solar panels.

If you haven't yet responded or didn't get the letter, don't worry - there's still time to see if you qualify! Just head over to www.warmerhomes.org.uk to get more information and to apply.

#### Cost-of-living help

If you're struggling to make ends meet and don't know where to turn, you'll find lots of local help on our website.

Visit www.rushmoor.gov. **uk/costofliving** for advice on where to go for help with bills and heating, clothes and food banks, housing and general advice. We've also got details of places you can go to keep warm and, if you want, to socialise.

### Rushmoor Community Lottery smashes £200,000 fundraising total

What a journey it's been for the Rushmoor Community Lottery, now in its sixth year of raising funds for worthy causes and community groups across Aldershot and Farnborough.

We've recently smashed our £200,000 fundraising marker, with more than 300,000 tickets sold and cash prizes to the value of more than £42,000 awarded to our lucky winners.

For every £1 sold, 50p goes directly to a good cause chosen by the supporter and a further 10p goes into our grant fund. Draws take place every Saturday, with the chance of winning up to £25,000.

One of the lottery's newest members and top new ticket seller for this year



is the Tice's Meadow Bird Group (pictured).

After signing up in the spring, the group has raised more than £300 from its tickets sales and scooped an extra £500 by taking part in our promotion for new good causes, and we were thrilled to present the money at our anniversary celebration.

The group was also awarded £950 to help buy tools for its volunteer work parties, thanks to a Rushmoor Community Fund grant, so there were smiles all round.

"The generous funding has helped us deliver even more community volunteering work parties at Tice's Meadow Nature Reserve for the benefit of local wildlife and people," said Mark Elsoffer, secretary of the group.

"We've been able to buy more tools and materials, and more importantly, we've been able to upgrade our tea kit! On behalf of all of the volunteers of the Tice's Meadow Bird Group, thank you to the players of the Rushmoor Community Lottery."

The next work parties are planned for 13 January, 10 February and 2 March. A birdbox buildathon is also planned for the new year. For details, go to **www.ticesmeadow.org** or look for the group on Facebook.

To find out more about the lottery and buy tickets, go to **www.rushmoorlottery. co.uk** 

#### Helping people most in need

If you are on a low income, you may be able to get council tax support to help with your bill.

As we know many people are still struggling, we'd like to change our

council tax support scheme from 1 April to help those residents of working age who are most in need.

We've been consulting on this proposed change and if you haven't

already taken part in our survey, we'd love to hear from you. The closing date is this Friday, 15 December.

Find out more at www.rushmoor. gov.uk/currentconsultations

#### Changes to postal and proxy voting

New rules mean that if you want to apply online for a new postal vote and for some types of proxy vote, you now need to use the government's website, rather than ours.

You will also need to prove your identity when applying by giving your National Insurance number.

This change is part of the new rules under the Elections Act 2022, which introduced photo identification for voting at polling stations.

Under the new legislation, if you are a postal voter you will need to renew your application every three years. We'll let you know when you need to

There are now also limits on how many people can vote on your behalf as your proxy.

Find out more about the changes at www.electoralcommission.org.uk/waystovote

You can check if you are registered to vote and if you already have a postal vote at **www.rushmoor**. **gov.uk/electoralregister** 



#### Aldershot's new state-ofthe-art care home









#### Providing personalised residential, dementia and respite care

Located in the heart of Aldershot, Harlow Hall offers personalised dementia care, residential care, day care, respite breaks and end of life care across its 66 generously proportioned ensuite bedrooms. The home has fully accessible and enclosed landscaped gardens with patio areas and sun terraces. Harlow Hall provides a range of communal spaces, including several luxury lounge areas, dining rooms and a cinema room, plus lifestyle kitchens, a sky bar, a salon and a shop. Providing a home-from-home experience, residents can easily relax and unwind in luxurious comfort, socialise with friends, partake in various activities and dine in luxury.

For more information or to book a tour of the home

0800 324 7916 enquiries@hartfordcare.co.uk

1 Ordnance Road, Aldershot, GU11 1TW

#### Join in the fun at the Princes Hall panto!

Aldershot favourites **Robert Hopkins and Donovan Christian-Cary** are back for another knock-out pantomime as they head up a strong artistic team for Aladdin at the Princes Hall this Christmas!

Joining them this year will be a cast that includes Princes Hall panto regulars Rachel Lea-Gray, Tom Capper and Matt Spakes, and newcomers Leon Newman and Nunt Ruddit.

Join our hero on a glittering magic carpet ride along with Widow Twankey, the Genie and an evil sorceress. Aladdin has dreams of marrying the beautiful Princess Jasmine, but the law decrees that only a prince can marry a princess.

If only Aladdin could make his fortune..... then all their dreams could come true! Aladdin marks Robert's 29th consecutive pantomime at the venue as producer and director. His productions

consistently achieve critical acclaim, including being listed as one of the best UK pantomimes by The Stage in 2016/17.

This year also marks Donovan's 19th consecutive show. His accomplishments include winning Encore's 'Best Dame' award, being named one of the best

dames in the business

by The Stage and being nominated for Best Dame at the 2017 British Pantomime Awards.

Aladdin, which runs until 31 December, is a magical production, with fabulous sets, stunning costumes, fantastic dancers, a great script and excellent music.

Our wonderful cast, wellloved panto traditions and friendly atmosphere all make the panto an annual Christmas treat for all the family.

Tickets are selling fast, so call the box office now on **01252 329 155** or visit www.princeshall.com to book your seats.

#### **Aldershot Christmas Craft Fayre**

**Grab some last-minute** gifts and festive flourishes to make Christmas special at the **Aldershot Christmas Craft Fayre on Saturday** 16 December.

Keep nice and warm while you browse the stalls and chat to the friendly crafters who

will be setting up in The Wellington shopping centre from 10am to 3pm.

Cactus Brass will also be helping to create a festive atmosphere while you shop.

Find out more at www. rushmoor.gov.uk/ aldershotcraftfayre



#### **Carols by** lantern light

Join us for a festive evening of Christmas carols by lantern light in Aldershot town centre on Saturday 16 December at the community bandstand in Princes Gardens.

The event is hosted by Aldershot Churches Together from 5.30pm until 7pm, with free hot drinks and cake to keep you warm.

If you'd like to make a lantern to bring along with you, look out for our stall at the Aldershot Christmas craft fayre from 10.30am to 2.30pm.

Find out more at www. rushmoor.gov.uk/ carolsbylanternlight

#### Time to change your lifestyle?

New year is a time when many of us think about losing a bit of weight and developing a more active lifestyle.

Now thanks for Rushmoor Healthy Living (RHL), you can get help for free in a new course that begins on

15 January at the Princes Hall, Aldershot.

The eight-week course will be run every Monday from 1.30pm to 3pm by qualified instructors and looks at both nutrition and increased movement. There are no public weigh-ins.

The aim of the course is to change habits, helping you to eat more healthily, to lose weight - and, importantly, keep it off.

For more information and to sign up for the course, please email rachael. austen-jones@rhl.org.uk.









A leading provider of affordable homes in Rushmoor and the surrounding area, including rental and shared ownership.

Everyone has the right to a safe and secure place to call home. At VIVID, our customers have access to a wide range of services and tailored support, including help with:

- · Money and benefits
- · Digital skills
- · Employment and training

...and much more!

For the wider community we work with foodbanks to help with the impact of the high cost of living, and support projects to create places where people feel proud to live. Scan this QR code to find out more



#### Rushmoor year of events

There's still a couple of Christmas events for this year and plenty throughout 2024. Here are some selected dates to put in your diary, but keep an eye on our website as more dates are added and confirmed.

#### 16 December

Aldershot Christmas craft fayre

#### 16 December Carols by lantern light



#### Our regular events include:

#### **Eco Explorers Club (runs** May to December)

Every first weekend of the month in Aldershot (Saturday) and Farnborough (Sunday)

#### Farnborough market

Every Tuesday and Friday

#### Aldershot market

Every Thursday and Saturday

#### Farnborough car boot

Every Sunday

#### Farnborough craft fayres

2 March, 6 April, 4 May, 1 June, 6 July, 3 August, 7 September, 5 October, 2 November and 7 December

#### Aldershot craft fayres

23 March, 17 August,

1/ August,19 October and

14 December

#### **April**

Easter Extravaganza (date tbc)

#### 6 June

Beacon lighting to mark 80th anniversary of D-Day

#### 8 June

Victoria Day, Aldershot

#### 22 June

Armed Forces Day Prom in the Park

#### 22-26 July

Farnborough International Airshow

#### 27/28 July

Picnic & Pop, Manor Park, Aldershot

24 August Playfest!



#### September

Rushmoor Heritage Festival (date tbc)

#### October

Halloween Spooktacular (date tbc)

#### November

Aldershot Christmas Cracker and Farnborough Frost Fair (dates tbc)



#### 10 November

Remembrance Sunday

For more information, please see our website: www.rushmoor.gov.uk/events

#### Rudolph, the missing reindeer!

Rudolph and his eight reindeer friends have gone missing, and rumour has it that they're hiding in the trees in Farnborough's Queen **Elizabeth Park!** 

Join the Friends of Queen Elizabeth Park on Thursday 21 December as they go on

a twilight trail by torchlight to spot their red noses and save the day!

Meet at 5pm in the Cabrol Road car park for the free, fun-filled family event. Find out more at www. queenelizabethpark.net/ events.





#### If you need treatment for any of the following conditions, we are here to help:

- Callus
- ▶ Corns
- Cracked Heels
- Fungal infections
- Ingrowing Toenails
- ▶ Toenail Trimming/Filing
- Thickened Nails
- Verrucas

Treatment in the comfort of your own home... Quality professional foot health service in and around Aldershot and Farnborough.

Get in touch for more information or to arrange a booking.



Contact Adanna on: t: 07548 642558 e: adannat.fhp@gmail.com



Member of The British Association of Foot Health Professional

Fully insured.

#### New directory for a new year!

If you want to find out about where to go for local help, support and information in Aldershot and Farnborough, a wide-ranging online directory is set to be launched next month.

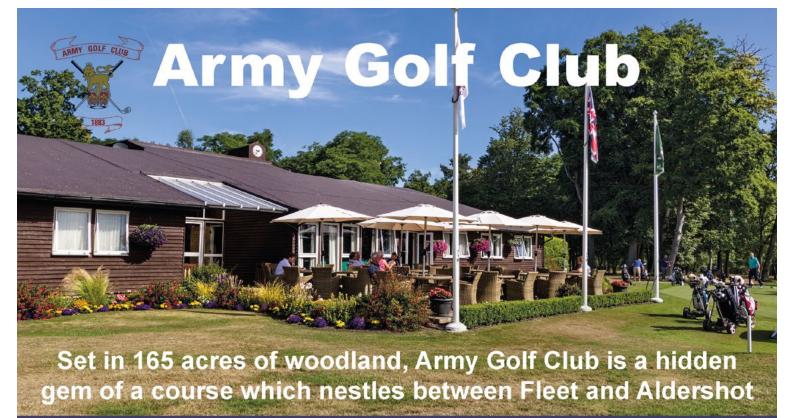
Keep an eye out on social media for details of the launch of Rushmoor Link community directory, which is being put together by Rushmoor Voluntary Services, the council and other local partners.



# making better connections this christmas

toob.co.uk











Membership enquiries: t: 01252 337272 (opt 1) www.armygolfclub.com Army Golf Club are actively seeking lady golfers to join in time for the 2024 playing season.

Moved to the area and looking for a club? Reduced your working hours and need to keep busy?

Whatever your reason, come and join the fun.

#### New member benefits include:

- 15 months for the price of 12 months
- Two FREE Pro lessons
- One four-ball voucher to invite your friends
- · £50 credit on your Bar Card
- £50 credit on your Pro Shop Card





## Aldershot's newest purpose-built care home

Providing personalised residential, dementia and respite care







# Receive £250 off when you book a 2-week respite stay at Harlow Hall Care Home\*







GARDEN CAPE



HAIR AND
BEAUTY SALON



For more information or to book a tour of the home

0800 324 7916 enquiries@hartfordcare.co.uk

1 Ordnance Road, Aldershot, GU11 1TW