

Community safety survey 2026

March 2026

Consultation report by Policy, Strategy and Transformation

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Purpose of the consultation

Rushmoor Borough Council is committed to helping make Farnborough and Aldershot a safe place to live, work and visit. The survey was carried out to understand how safe residents feel in Aldershot and Farnborough, if there are areas where they feel less safe, and if they have been a victim of crime or antisocial behaviour. The survey was also an opportunity to share any issues they are currently facing. The survey is repeated annually to allow monitoring of feelings of safety over time and if there are any new problem areas.

This is the fourth year the survey has run.

Method

The survey was an online survey (appendix A) and a shorter paper survey were also available in English (appendix B) and Nepali. The survey was advertised via the council's social media (appendix C) and through the council email news. The survey was also shared with secondary schools and colleges in the Borough. The shorter paper surveys were available at the Council Offices and were taken to two town centre events held on Market days in the two main towns, Aldershot and Farnborough. Nepali surveys were shared with partners at Citizens Advice and the Gurkha Welfare office, run by the Greater Rushmoor Nepali Community. To increase awareness of the survey, posters were installed in at least 8 businesses and premises across Aldershot, Farnborough and North Camp.

The survey was originally planned to run from 1 February 2026 until the 28 February 2026, but to increase responses the survey was extended to 2 March 2026.

Response rate

Overall, 801 respondents completed the survey. Of these 740 responses were online and 66 were paper surveys (21 in English and 45 in Nepali).

For reference there were 1,016 responses in 2025 and 930 in 2024.

Sharing the survey with schools and colleges increased the response from those under 18s with 47.9% of respondents being under 18. There was also a large under 18 responses to the 2024 and 2025 survey.

Town responses rate

65.4% of the respondents indicated that they lived Farnborough (527 respondents) and 31.4% indicated that they lived in Aldershot (253 respondents). According to the 2021 Census, 59.9% of Rushmoor residents lived in Farnborough and 40.2% of residents lived in Aldershot, suggesting that people from Farnborough are overrepresented. It should be noted that the majority of secondary schools and colleges are in Farnborough, and nearly half (47.1%) of those that indicated that they lived in Farnborough, also indicated that they were under 18 years of age.

Where possible the results for Aldershot residents and Farnborough residents are shown in this report.

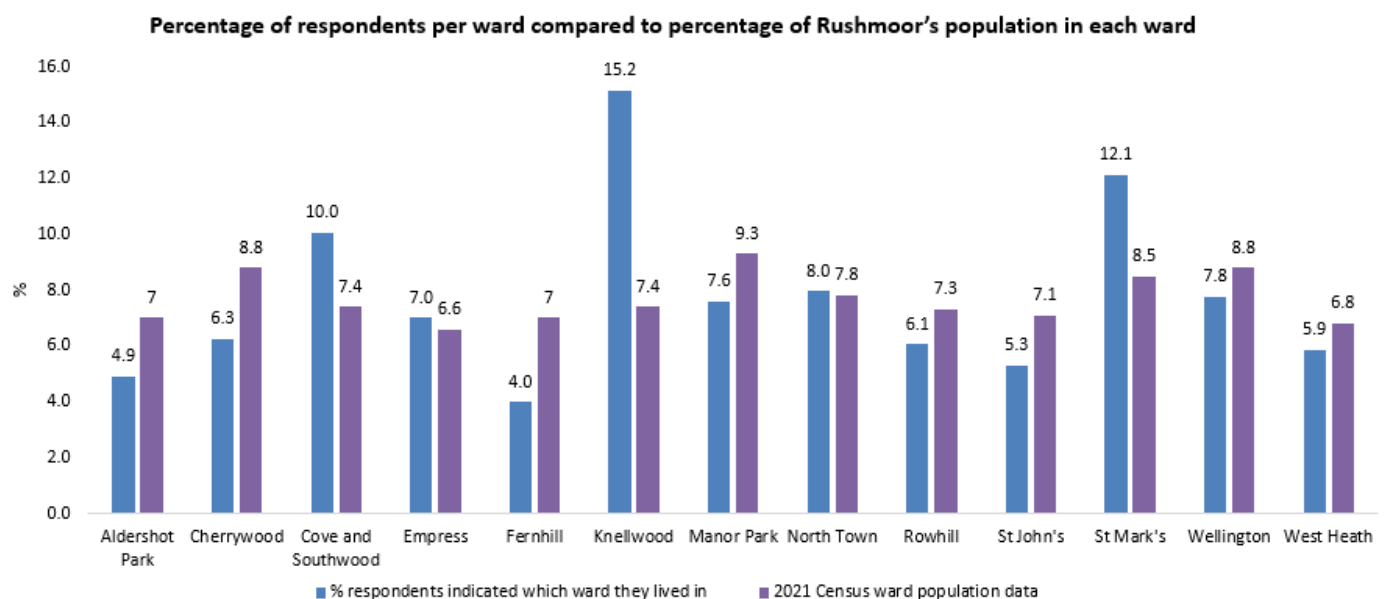
26 respondents indicated that they lived in an 'other' place. The places mentioned more than once were:

- North Camp (8 respondents)
- Frimley (3 respondents)
- Ash Vale (2 respondents)
- Fleet (2 respondents)
- Work in Farnborough (2 respondents)

Ward responses rate

In total 528 respondents indicated which ward they lived in, 173 respondents didn't know the ward they lived in, 22 respondents indicated that they didn't live in a Rushmoor ward and 31 respondents preferred not to say. The number of respondents varied between wards with the highest being Knellwood ward (80 respondents) and the lowest being Fernhill ward with 21 respondents.

The following chart is the percentage of respondents per ward compared to percentage of Rushmoor's population in each ward. The chart shows that Knellwood ward is the most over-represented in the survey and Fernhill ward is the most underrepresented.



Although not all wards have a representative number of responses, some of the results to the questions have been split by ward to give an indication of the differences between areas.

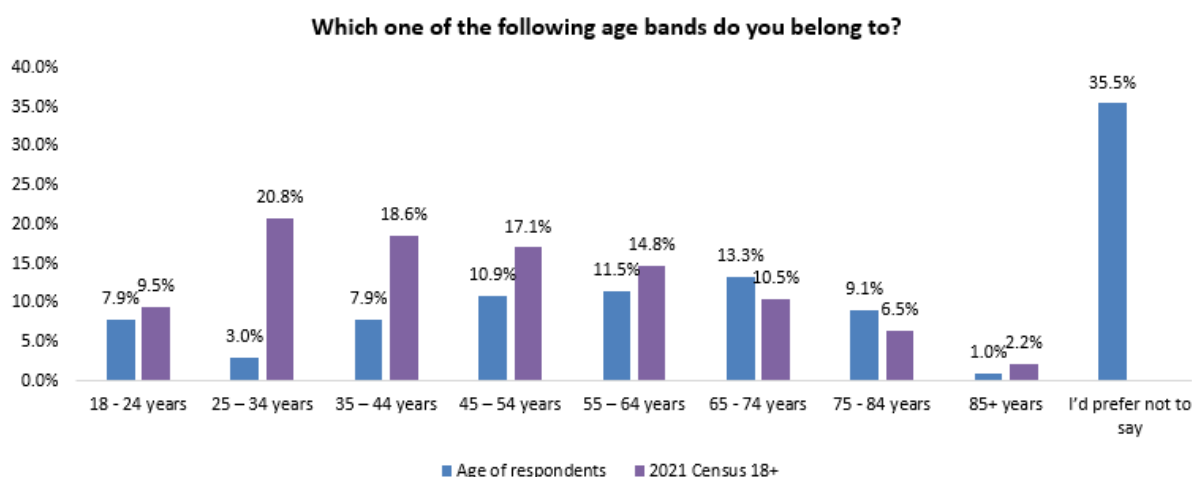
Characteristics of respondents

The following questions came at the end of the survey and the results have been used to see if the survey was representative and if there are any differences between respondents with different characteristics. These questions were only available for those over 18 years of age to answer.

Note: 47.9% of respondents identified as under 18 years of age (332) and did not answer the following questions. This is similar to 2025 where over 46.9% of the respondents were under 18 years of age.

Which one of the following age bands do you belong to?

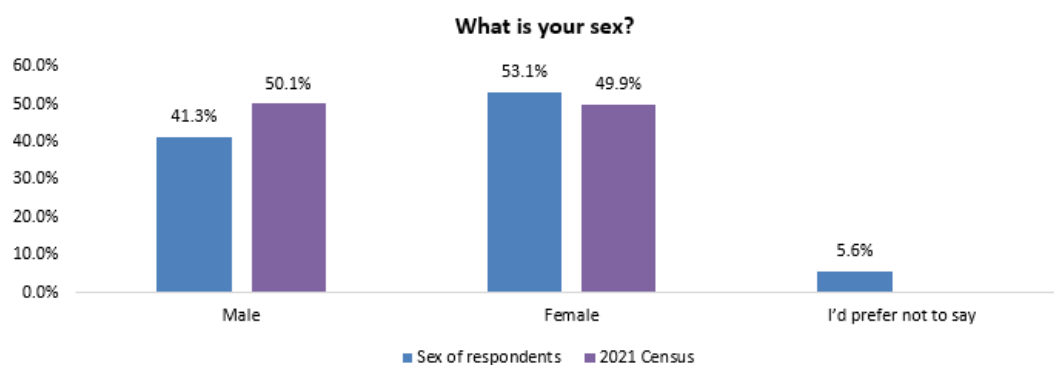
In total 551 respondents completed this question. A high percentage of respondents preferred not to say their age (180 respondents – 32.7%). Of those who did indicate their age the 25-34 year olds were the most underrepresented.



Some of the results will be split by age groups.

Your sex

In total 656 respondents completed this question. 54.4% (357) of respondents indicated that they were female and 40.4% (265) of respondents indicated that they were male. Males are underrepresented in the survey as 50.1% of the population of Rushmoor are male according to the 2021 Census.



Although males are underrepresented, some of the results by gender are shown in this report.

What is your ethnic group?

In total, 660 respondents completed this question. When compared to the data from the 2021 Census for those over 18 years of age, there is a wide representation of all ethnic groups. Those identifying as White British are underrepresented. The Nepali community is included in the Asian other group, there were 79 responses from those who identified as Nepali.

Respondents	Number	%	2021 Census (18+)
Asian, Asian British or Asian Welsh: Bangladeshi	3	0.5%	0.3
Asian, Asian British or Asian Welsh: Chinese	4	0.6%	0.5
Asian, Asian British or Asian Welsh: Indian	17	2.6%	2
Asian, Asian British or Asian Welsh: Other Asian	91	13.8%	11.2
Asian, Asian British or Asian Welsh: Pakistani	15	2.3%	1
Black, Black British, Black Welsh, Caribbean or African: African	7	1.1%	1.4
Black, Black British, Black Welsh, Caribbean or African: Caribbean	5	0.8%	0.7
Black, Black British, Black Welsh, Caribbean or African: Other Black	2	0.3%	0.2
Mixed or Multiple ethnic groups: Other Mixed or Multiple ethnic groups	7	1.1%	0.5
Mixed or Multiple ethnic groups: White and Asian	5	0.8%	0.5
Mixed or Multiple ethnic groups: White and Black African	6	0.9%	0.2
Mixed or Multiple ethnic groups: White and Black Caribbean	3	0.5%	0.5
Other ethnic group: Any other ethnic group	11	1.7%	2.9
Other ethnic group: Arab	1	0.2%	0.2
White: English, Welsh, Scottish, Northern Irish or British	415	62.9%	71.3
White: Gypsy or Irish Traveller	1	0.2%	0.2
White: Irish	4	0.6%	0.8
White: Other White	28	4.2%	5.7
I'd prefer not to say	35	5.3%	
Total identified as white ethnic groups	448	71.7%	
Total identified as groups other than white	117	28.3%	

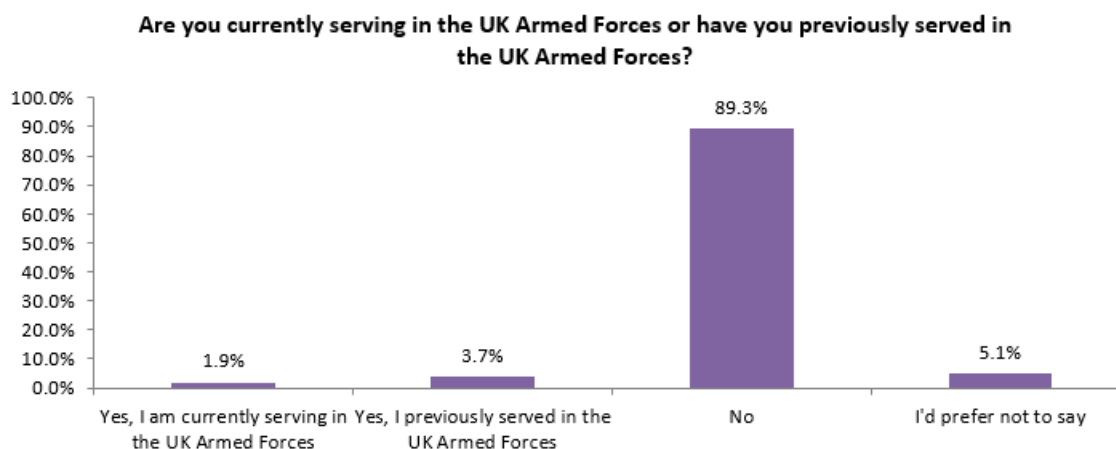
Of the 11 respondents that identified as any other ethnic group the main theme of responses was white English (mentioned in 2 comments).

For some of the questions the results are split by those who identified as white and those who identified as any other ethnic group.

Are you currently serving in the UK Armed Forces or have you previously served in the UK Armed Forces?

In total, 646 respondents completed this question. 89.3% of respondents (577) have not served in the UK armed forces, 3.7% (24 respondents) indicated that they previously served in the armed forces, and 12 respondents indicated that they were currently serving (1.9%). For reference

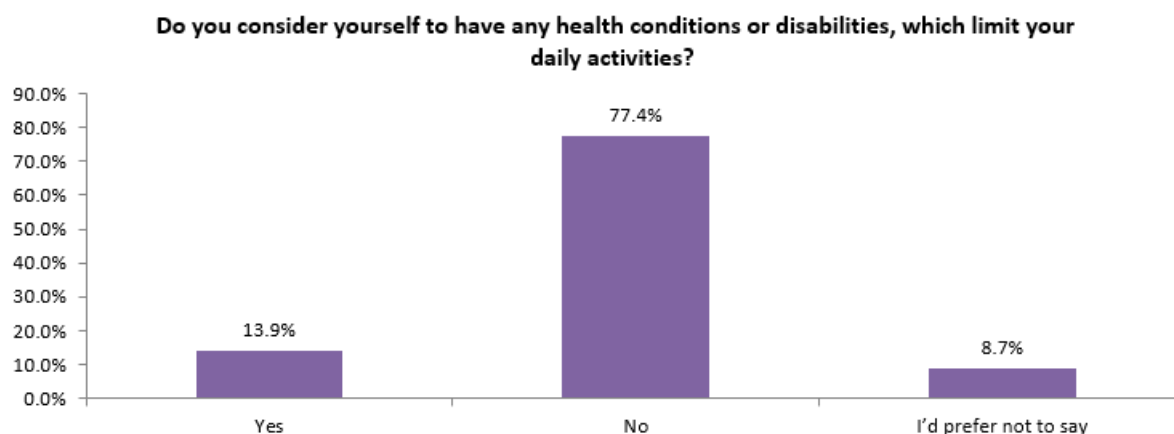
purposes, the 2021 Census indicated that 6.7% of Rushmoor adults have previously served in UK armed forces as a regular and/or reserve.



As the numbers of those are and have served, the results have not been split by these groups.

Do you consider yourself to have any health conditions or disabilities, which limit your daily activities?

In total 655 respondents completed this question. 77.4% (507) of respondents indicated that they didn't have any health conditions or disabilities, which limited their daily activities. 13.9% (91) of respondents indicated that they did have health conditions or disabilities, which limited their daily activities (57 respondents preferred not to say – 8.7%). For reference purposes, 14.3% of residents in the 2021 Census indicated that had a long-term health problem or disability that limited their day-to-day activities a little or a lot.



Where possible some the results for respondents with and without a health conditions or disabilities, which limit their daily activities are shown in this report.

Consultation results

Summary

There were 801 responses. The survey had a high response from under 18s (47.9%), as did the 2025 and 2024 survey so making comparisons is better between these surveys. Respondents to the survey were more ethnically diverse than in previous Community Safety surveys, the survey had a high response from the Nepali community, helped by having a paper survey in Nepali.

Positively, respondents felt safer than in previous Community Safety surveys. As with previous surveys those under 18 years of age felt the safest, and those in Aldershot felt more unsafe than those in Farnborough.

The percentage of those feeling safe during the day has increased (up 6.6%) from 2025 and percentage of those feeling unsafe has decreased slightly. The largest theme for feeling unsafe was because of drugs/addicts/drug dealing.

The percentage of those feeling safe during the evening has increased (up 7.0%) from 2025 and percentage of those feeling unsafe has decreased. The largest theme for feeling unsafe after dark was lack of street lighting/lights being dim/lights go out at night.

Manor Park in Aldershot and King George the V in Farnborough, were the parks and open spaces reported most often by respondents as feeling unsafe in during the day and during the evening. The two main issues reported in these parks were people hanging around and people dealing or using drugs.

Users of Aldershot Town centre during the day and during the evening feel safer (up 12.7% and up 9.6%) than they did in 2025.

Users of Farnborough town centre during the day also felt safer (up 7.3%), and more safe in the evenings (up 7.6%), than they did in 2025.

Those who thought the crime and antisocial behaviour level is high or very high has decreased from 2025 (down 10.3%). Although more respondents thought crime and antisocial behaviour had increased rather than decreased in their local area, the percentage of those who think crime and antisocial behaviour level has increased in the past 12 month has fallen from 2025 (down 12.1%).

The percentage of those who have been a victim of crime or antisocial behaviour in the past 12 months, is slightly less than the percentage in 2025. Those aged 18-64 years of age and those with health conditions or disabilities are more likely to have been a victim.

Overall, drugs and drug dealing remain one of the biggest issues for respondents. The area of most concern for safety is around Manor Park ward. Across the survey flags were mentioned as a new area of concern, these were not up when the previous surveys were undertaken.

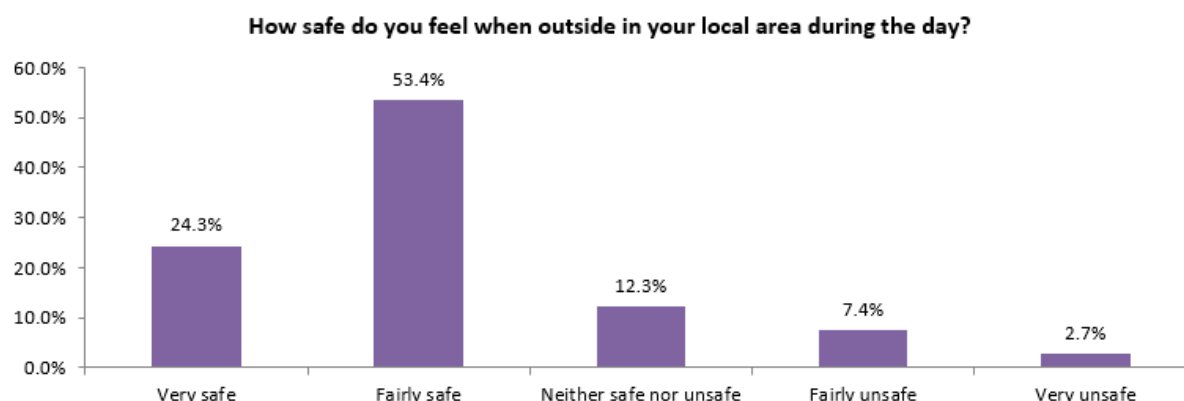
Detailed responses

Local area

Note: Local area – is considered to be within 15-20 minutes walking distance from home.

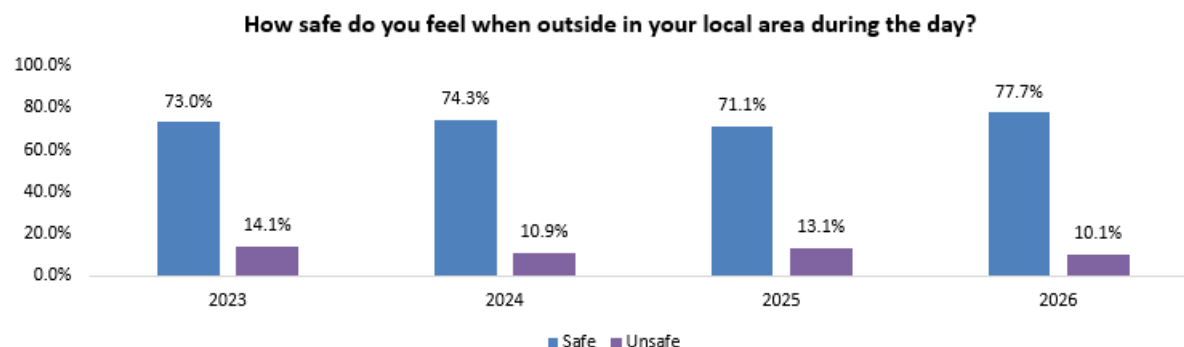
Question 3. How safe do you feel when outside in your local area during the day?

In total 734 respondents completed this question. Overall, 77.7% (570 respondents) felt very safe and fairly safe when outside in their local area during the day, and 10.1% felt very unsafe and fairly unsafe (74 respondents).



Comparison to previous surveys

Overall, the percentage of those feeling safe has increased from 2023 and percentage of those feeling unsafe has decreased slightly.

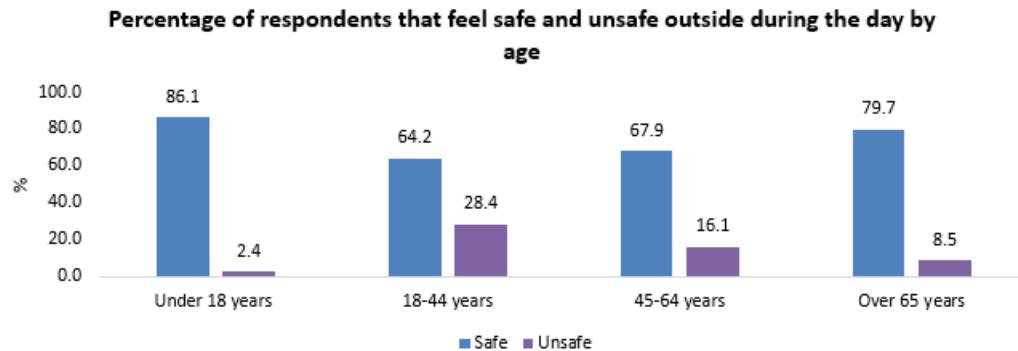


Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

This question was also asked in the 2025 residents survey, the two surveys are not comparable due to the methodology. However, the result from the face-to-face representative survey indicated that 86% of respondents felt safe in the local area during the day and 6% felt unsafe.

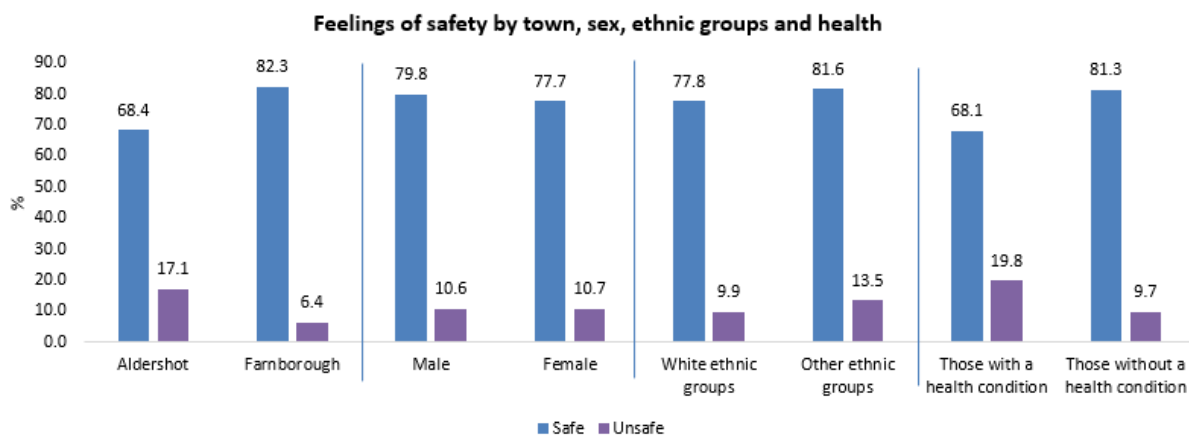
Feelings of safety by age

The following chart shows the percentage of respondents that feel safe and unsafe outside during the day by age. Those under 18 years of age felt the safest and the least unsafe. This is the same as the results in 2024 and 2025.



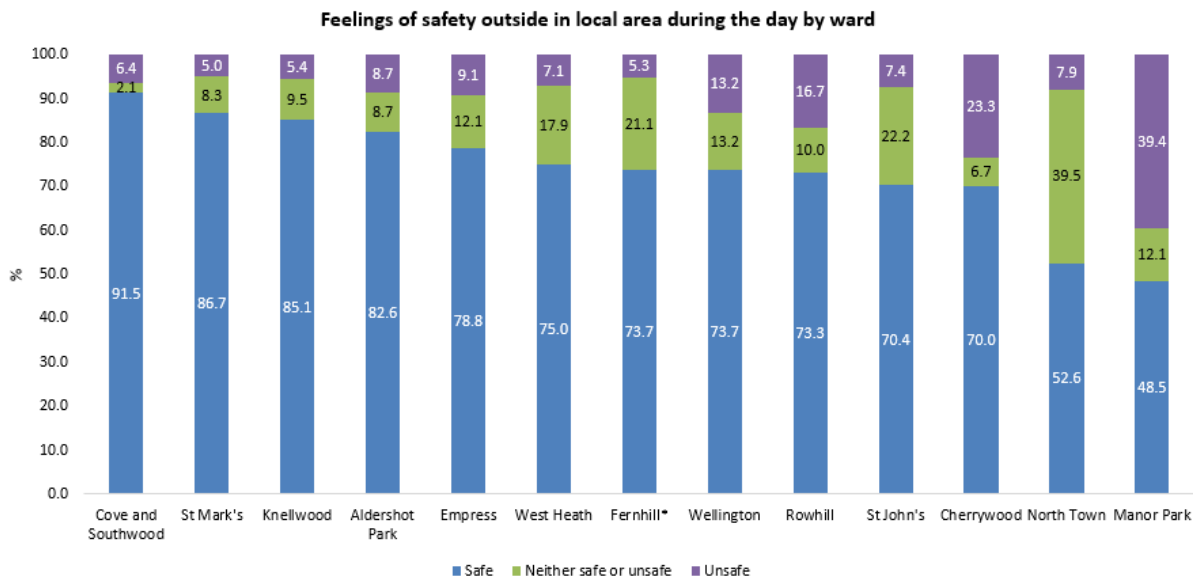
Feelings of safety by town, sex, ethnic groups and health

Compared to those from Farnborough, Aldershot respondents feel less safe (very safe and fairly safe) and more unsafe (very unsafe and fairly unsafe), outside in their local area during the day. Those from white ethnic groups tended to feel less safe than those from other ethnic groups, but less unsafe. Those without a health conditions or disabilities which limits their daily activities feel safer, than those with a health conditions or disabilities which limits their daily activities.



Feelings of safety by ward

The ward data reflects the town data, with those in Aldershot wards tending to feel less safe than those in Farnborough. Manor Park ward has the highest percentage of respondents that felt unsafe (39.4% - 13 respondents). Cove and Southwood ward had the highest percentage of respondents that felt safe (91.5% - 43 respondents).



*under 20 respondents from this ward completed the question
 Note: not all wards have a representative number of respondents

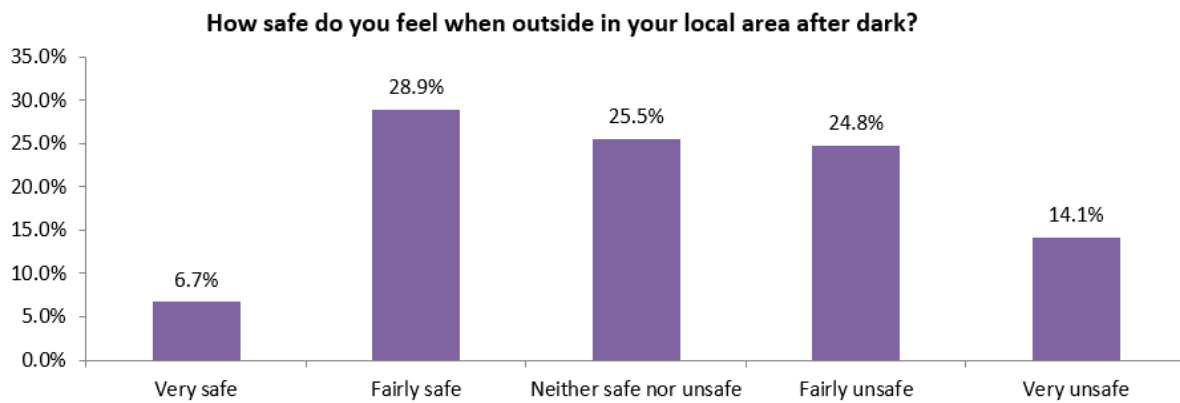
Question 4. If you feel unsafe during the day in your local area, please can you tell us why.

In total 169 respondents completed this question. The main themes of the response were (all those mentioned over 5 times):

- Because of drugs/addicts/drug dealing (mentioned in around 40 comments)
- Because of drunks/street drinkers (mentioned in around 22 comments)
- Respondents feel safe/don't feel unsafe / none (mentioned in around 19 comments)
- Because of crime/antisocial behaviour (mentioned in around 14 comments)
- Because of theft / robbery / shoplifting (mentioned in around 12 comments)
- Because of the flags / and what they represent (mentioned in around 11 comments)
- Because of speeding / cars parked on pavements / traffic (mentioned in around 11 comments)
- Because there is no police around /lack of police/police do nothing (mentioned in around 9 comments)
- Because of E scooters/ bikes/ riding on pavements (mentioned in around 8 comments)
- Because of migrants (mentioned in around 8 comments)
- Because of youths/teenagers (mentioned in around 8 comments)
- Respondents feeling unsafe in parks or wooded areas (mentioned in around 7 comments)
- Because of groups / gangs (mentioned in around 6 comments)
- Because of strange people/dodgy people/weird people (mentioned in around 6 comments)

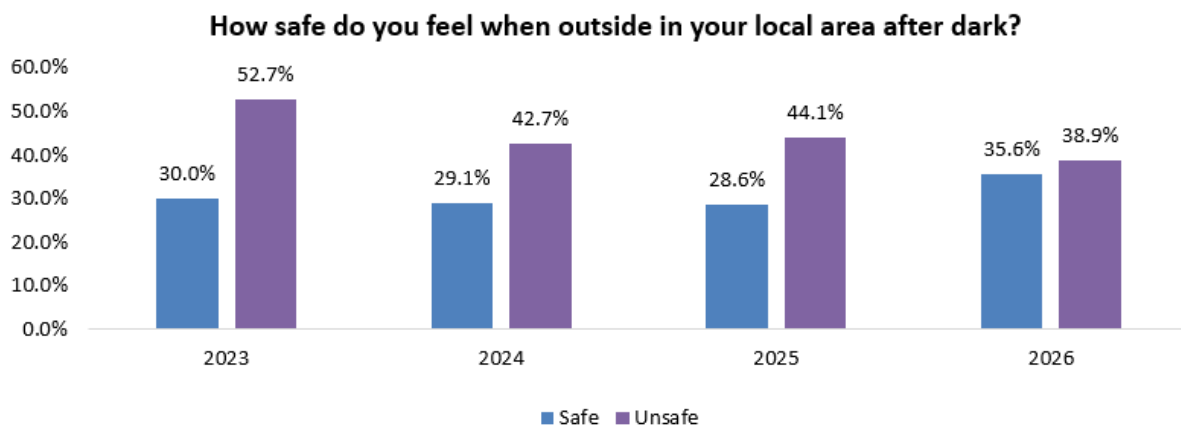
Question 5. How safe do you feel when outside in your local area after dark?

In total 733 respondents completed this question. Overall, 35.6% (261 respondents) felt very safe and fairly safe when outside in their local area after dark, 38.9% felt very unsafe and fairly unsafe (285 respondents).



Comparison to previous surveys

Overall, the percentage of those feeling safe has increased from 2023 and the percentage of those feeling unsafe has decreased.

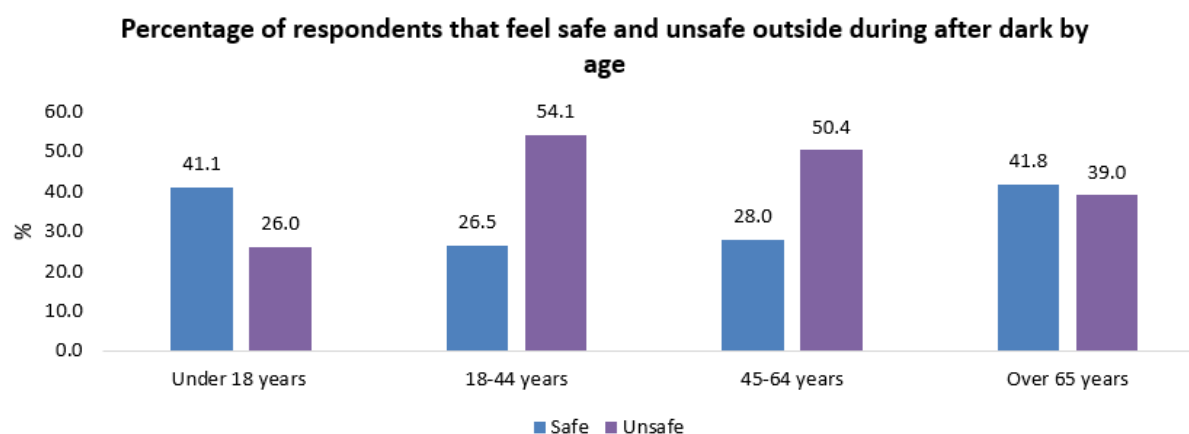


Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

This question was also asked in the 2025 residents survey, the two surveys are not comparable due to the methodology. However, the result from the face-to-face representative survey indicated that 52% of respondents felt safe in the local area during after dark and 19% felt unsafe.

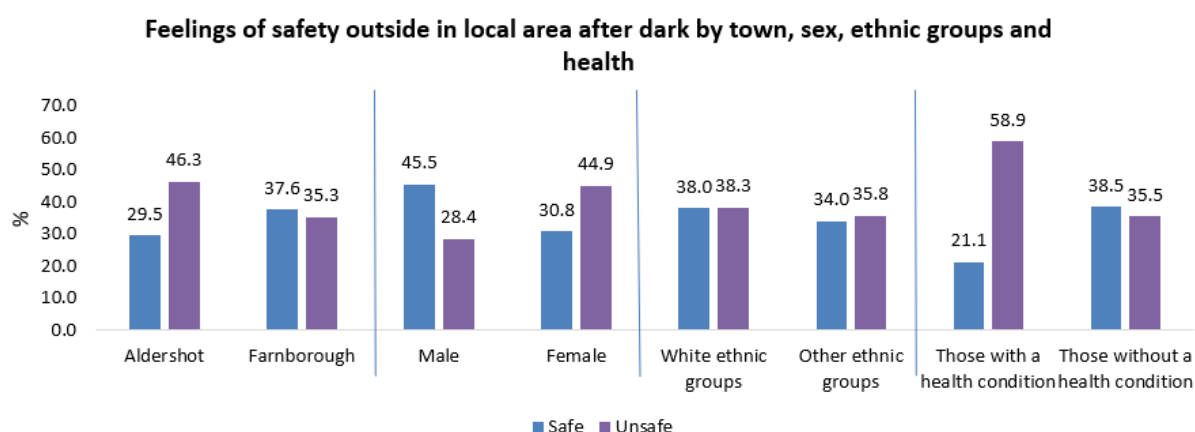
Feelings of safety by age

The following chart shows the percentage of respondents that feel safe and unsafe outside, after dark by age, those over 65 years of age felt the safest and those under 18 years of age felt the least unsafe.



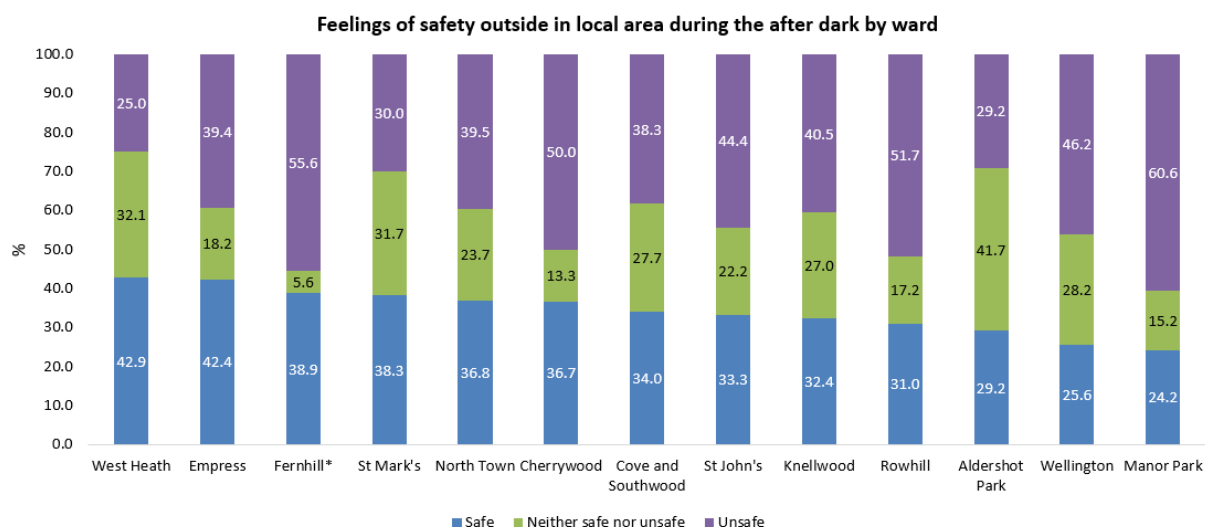
Feelings of safety by town, sex, ethnic groups and health

Males feel the safest after dark in their local area. Those with health conditions feel the most unsafe (very unsafe and fairly unsafe).



Feelings of safety by ward

Manor Park ward has the lowest percentage of respondents that felt safe (24.2% - 8 respondents) and the highest percentage of respondents that felt unsafe (60.6% - 20 respondents). Empress ward has the highest percentage of respondents that felt safe (42.9% - 12 respondents).



*under 20 respondents from this ward completed the question

Note: not all wards have a representative number of respondents

Question 6. If you feel unsafe after dark in your local area, please can you tell us why.

In total 312 respondents completed this question. The main themes of the response were (all those mentioned over 5 times):

- Because of lack of street lighting/lights being dim/lights go out at night (mentioned in around 86 comments)
- Because of drugs/addicts/drug dealing (mentioned in around 43 comments)
- Because of theft / robbery / shoplifting (mentioned in around 33 comments)
- Respondents doesn't out at night/don't go out alone (mentioned in around 32 comments)
- Because of suspicious people/strange/weird people (mentioned in around 29 comments)
- Because of drunks/drinkers (mentioned in around 22 comments)
- Because of crime and/or antisocial behaviour / or witness too (mentioned in around 18 comments)
- Comments referring to comments already made (mentioned in around 16 comments)
- Because of teenagers / youths mentioned in around 16 comments)
- Because lack of police/lack of police action (mentioned in around 14 comments)
- Because of the unknown / anything could happen (mentioned in around 13 comments)
- Because of gangs/groups of people (mentioned in around 13 comments)
- Respondents said they didn't feel unsafe or the question was not applicable (mentioned in around 13 comments)
- Because of speeding cars/ busy roads (mentioned in around 11 comments)
- Feeling unsafe at night due to being a woman/female (mentioned in around 10 comments)
- Because of fear followed or taken / sneaked up on (mentioned in around 9 comments)
- Respondents scared of dark/ don't like the dark (mentioned in around 8 comments)
- Because of the poor condition of the pathways (mentioned in around 8 comments)
- Because of homeless people (mentioned in around 7 comments)
- Because of people shouting / loud people (mentioned in around 7 comments)
- Because of people carrying knives/stabbings (mentioned in around 6 comments)

Question 7. Aldershot and Farnborough have 70 parks and open spaces. Are there any you feel unsafe in? ONLINE ONLY

During the day - In total 200 respondents completed this question, the parks and open spaces mentioned the most were (all those mentioned over 5 times):

- None/No/NA/feel safe (mentioned in 79 comments)
- King George V Park (mentioned in 16 comments)
- Manor Park (mentioned in 14 comments)
- Don't visit/ don't use parks (mentioned in 11 comments)
- Osborne Park (mentioned in 9 comments)
- Moor Road Park (mentioned in 7 comments)
- Queen Elizabeth Park (mentioned in 7 comments)
- All parks and open spaces (mentioned in 6 comments)
- Don't know (mentioned in 6 comments)
- Municipal Gardens (mentioned in 5 comments)

Comparison to previous surveys

It should be noted parks mentioned would depend on where respondents live.

	2023	2024	2025	2026
1 st	None/No/NA	None/No/NA/feel safe	None/No/NA/feel safe	None/No/NA/feel safe
2 nd	Manor Park	Manor Park	Manor Park	King George V Park
3 rd	Moor Road Park	Municipal Gardens/West End	All/most parks	Manor Park
4 th	All/most parks	King George V Park	Moor Road Park	Don't visit/ don't use parks
5 th	Queen Elizabeth Park	Moor Road Park	Town centres	Osborne Park

During the evenings - In total 265 respondents completed this question, the parks and open spaces mentioned the most were (all those mentioned over 5 times):

- None/No/NA/feel safe (mentioned in 46 comments)
- Don't visit/ don't use parks in the evenings (mentioned in 43 comments)
- All parks (mentioned in 36 comments)
- Manor Park (mentioned in 26 comments)
- King George V Park (mentioned in 12 comments)
- Osborne Park (mentioned in 23 comments)
- Municipal Gardens (mentioned in 11 comments)
- Don't know (mentioned in 8 comments)
- Town centres (mentioned in 8 comments)
- Rectory Road/Priory Street (mentioned in 7 comments)
- Queen Elizabeth Park (mentioned in 7 comments)
- As above (mentioned in 6 comments)

- Moor Road Park (mentioned in 5 comments)

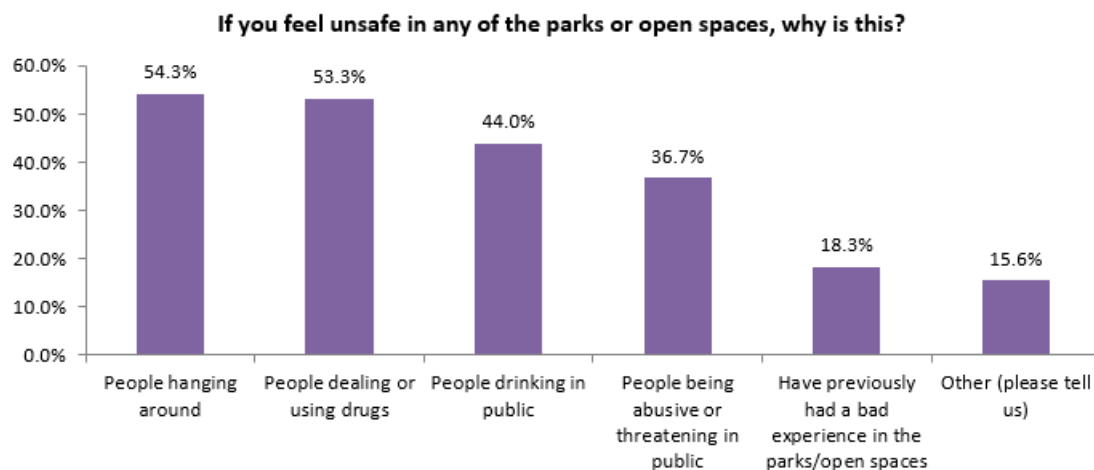
Comparison to previous surveys

It should be noted parks mentioned would depend on where respondents live.

	2023	2024	2025	2026
1 st	All/most parks	None/No/NA/feel safe	None/No/NA/feel safe	None/No/NA/feel safe
2 nd	Manor Park	Manor Park	Manor Park	Don't visit/ don't use parks in the evenings
3 rd	Don't visit/ don't use parks in the evenings	King George V Park	All parks	All parks
4 th	Moor Road Park	All/most parks/everywhere	Don't visit/ don't use parks in the evenings	Manor Park
5 th	King George V Park	Municipal Gardens/West End Park	King George V Park	King George V Park

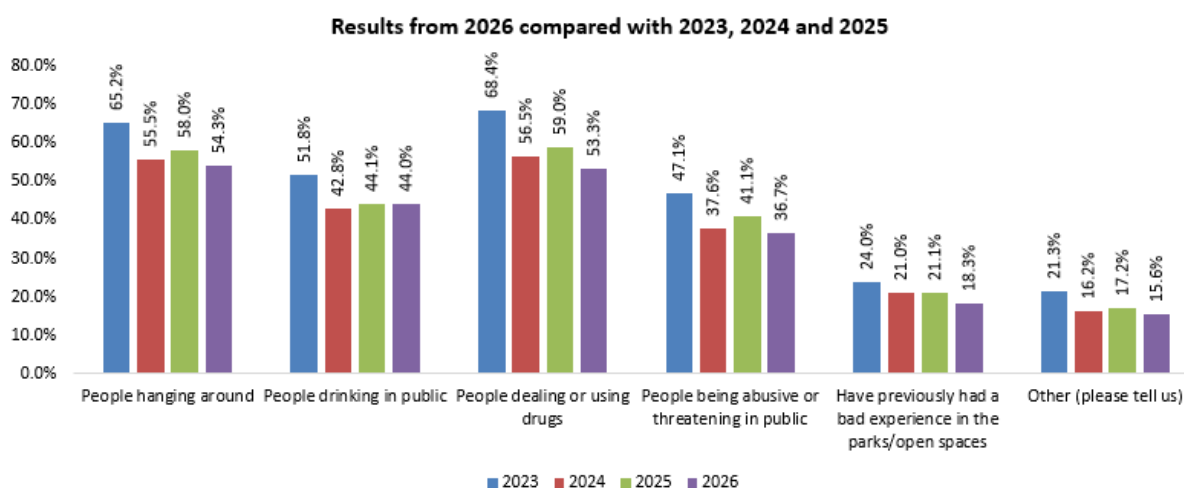
Question 8. If you feel unsafe in any of the parks or open spaces, why is this? ONLINE ONLY

In total 398 respondents completed this question. The issue with the highest percentage was people hanging around, 54.3% (216 respondents) thought it was an issue. Followed by people dealing or using drugs, 53.3% (212 respondents) thought this was an issue. Followed by people drinking in public, 44.0% (175 respondents) thought this was an issue.



Comparison to previous surveys

In 2023, 2024 and 2025 the main reason why people felt unsafe in parks and open spaces was people dealing or using drugs. In 2026 it was people hanging around. However, the difference between these two reasons is a small amount.



Results by different groups

People dealing and using drugs and people hanging around was also the issue of most concern to the different groups of respondents.

	Issue of most concern
Under 18 years	People hanging around (54.1%)
18-44 years	People dealing or using drugs (67.7%)
45-64 years	People dealing or using drugs (74.0%)
Over 65 years	People hanging around (48.2%)
Aldershot	People dealing or using drugs (69.4%)
Farnborough	People hanging around (55.9%)
Male	People dealing or using drugs (50.8%)
Female	People hanging around (60.6%)
White ethnic groups	People hanging around (58.7%)
Other ethnic groups	People dealing or using drugs and people hanging around (44.6%)
Those with a health condition	People hanging around (62.9%)
Those without a health condition	People dealing or using drugs (52.9%)

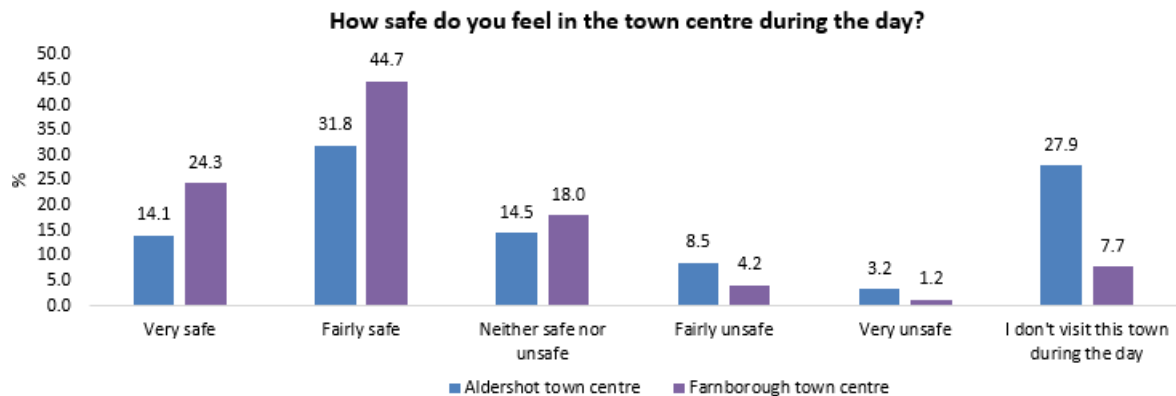
The other option included a comment box, 62 respondents included a comment noting why they felt unsafe in parks. The main theme of the responses were (all those mentioned over 5 times):

- No/None/I feel safe/don't feel unsafe (mentioned in around 12 comments)
- Because of the people in the parks including teenagers/immigrants/men (mentioned in around 9 comments)
- Because it's too dark/lack of street lighting (mentioned in around 8 comments)
- Unknown / perceived threats (mentioned in around 5 comments)

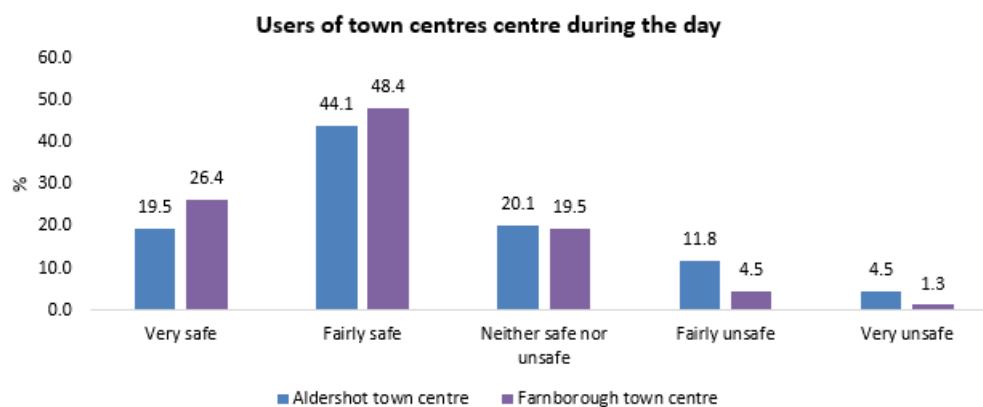
Town centre

Question 9. How safe do you feel in the town centre during the day?

In total 725 respondents completed this question. Overall, respondents felt safer in Farnborough Town Centre (69.0% felt very safe and fairly safe) during the day compared to Aldershot town centre (45.9% felt very safe and fairly safe).

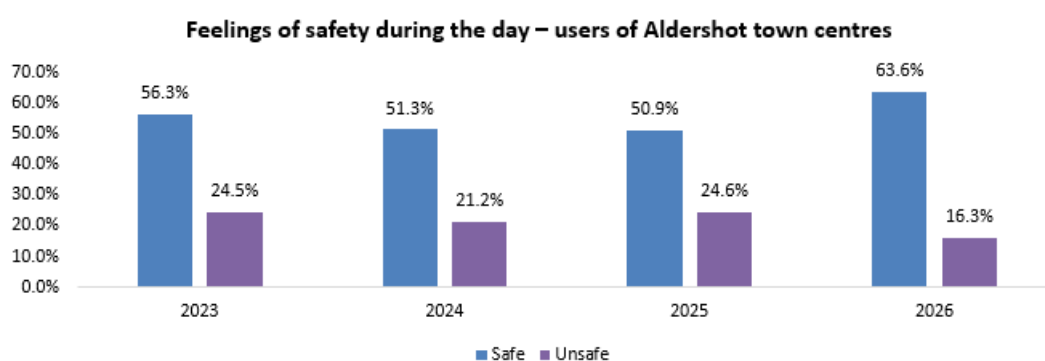


Of the users of the town centres 74.8% felt safe in Farnborough town centre, compared to 63.6% of users feeling safe in Aldershot town centre.



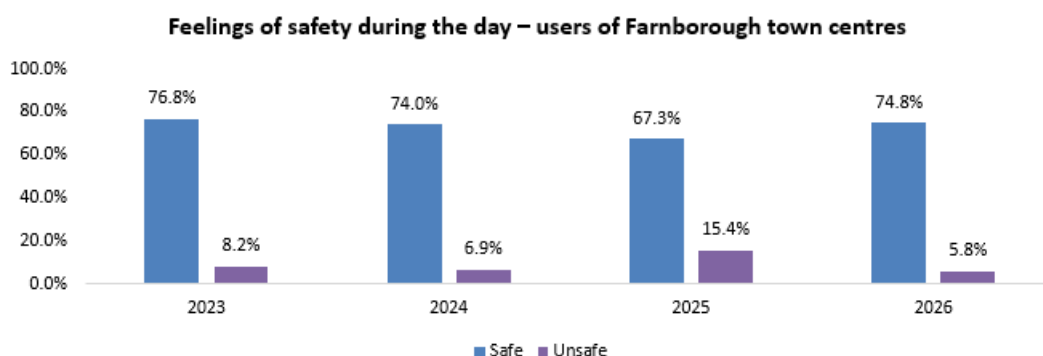
Comparison to previous surveys

Looking at the results for Aldershot town centre for 2026 there is an increase in those feeling safe.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

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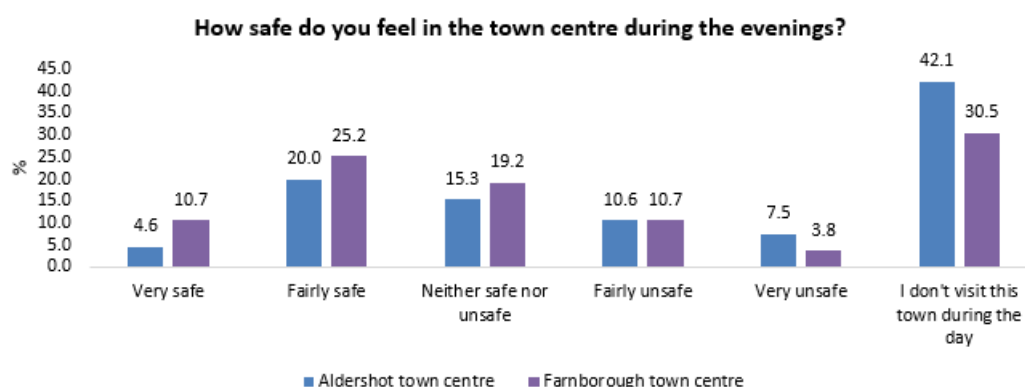
Question 10. If you feel unsafe during the day in Aldershot or Farnborough town centres, please can you tell us why?

In total 174 respondents completed this question. The main themes of the response were (all those mentioned over 5 times):

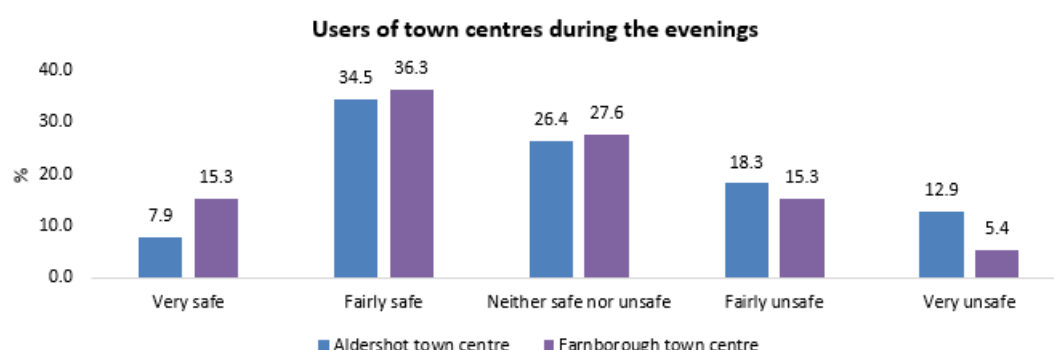
- Because of drunks/drinkers (mentioned in around 39 comments)
- Because of drugs/addicts/drug dealing (mentioned in around 35 comments)
- Because of homeless/beggars/aggressive begging (mentioned in around 25 comments)
- Because of strange people / unsavoury characters hanging around / walking about (mentioned in around 23 comments)
- Because theft / robbery or shoplifting (mentioned in around 16 comments)
- Respondent feels safe / none / I don't feel unsafe (mentioned in around 15 comments)
- Respondents don't go / don't go alone (mentioned in around 10 comments)
- Because of teenagers / youths (mentioned in around 9 comments)
- Because of flags / and what they represent (mentioned in around 7 comments)
- Because of groups hanging around (mentioned in around 7 comments)
- Because lack of police (mentioned in around 7 comments)
- Because of people shouting or being loud (mentioned in around 7 comments)
- Because of electric scooters or bikes / riding where they shouldn't (mentioned in around 6 comments)
- Because of antisocial behaviour (mentioned in around 6 comments)
- Because of migrants (mentioned in around 5 comments)

Question 11. How safe do you feel in the town centre during the evenings?

In total 725 respondents completed this question. Overall, respondents felt safer in Farnborough Town Centre (35.9% felt very safe and fairly safe) during the evening compared to Aldershot town centre (24.6% felt very safe and fairly safe).

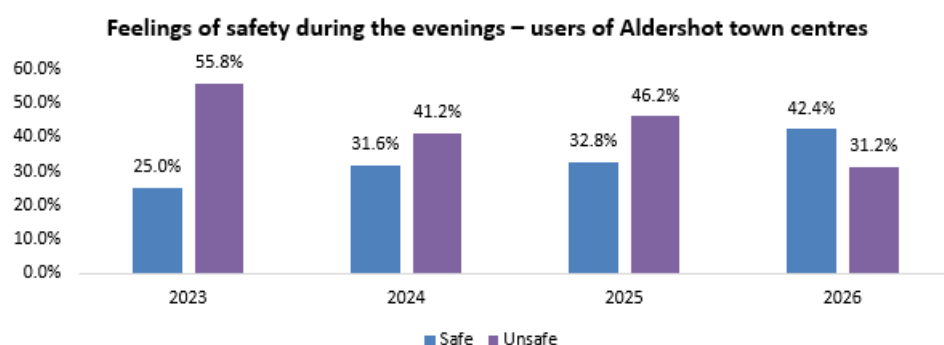


Of the users of the town centres 51.6% felt safe in Farnborough town centre, compared to 42.4% of users feeling safe in Aldershot town centre.



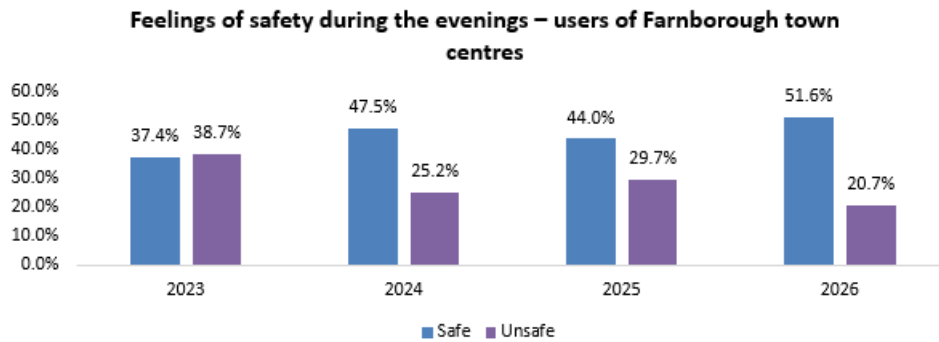
Comparison to previous surveys

Looking at the results for Aldershot town centre for 2026 there is an increase in those feeling safe.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

Looking at the results for Farnborough town centre for 2026 there is an increase in those feeling safe.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

Question 12. If you feel unsafe in the evenings in Aldershot of Farnborough, please can you tell us why.

In total 170 respondents completed this question. The main themes of the response were (all those mentioned over 5 times):

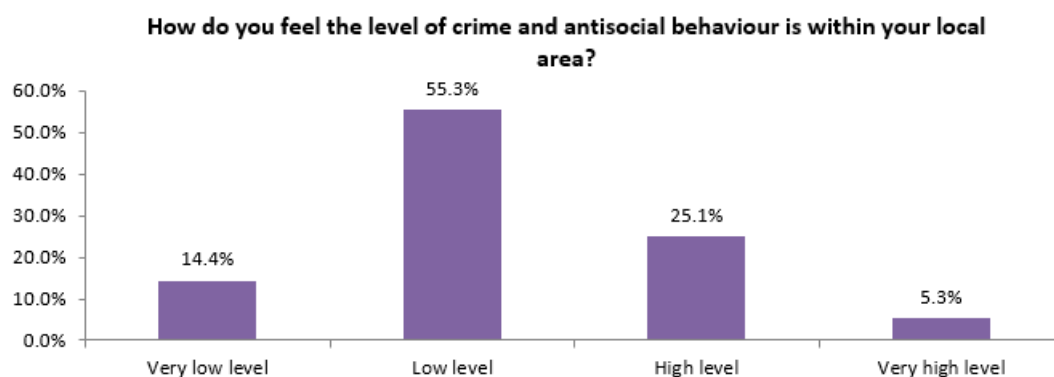
- Because of the people/ groups/ unsavoury characters hanging around (mentioned in around 35 comments)
- Because of drugs/addicts/drug dealing (mentioned in around 26 comments)
- Because of drunks/drinkers (mentioned in around 25 comments)
- Respondents don't go / not alone (mentioned in around 22 comments)
- Comments referring to comments already made/same as above (mentioned in around 17 comments)
- Because of anti-social behaviour / crime (mentioned in around 11 comments)
- Because it dark / lack of lighting / lack of lighting (mentioned in around 15 comments)
- Because of teenagers / youths (mentioned in around 14 comments)
- Because of the homeless / beggars (mentioned in around 11 comments)
- Because lack of police presence (mentioned in around 9 comments)
- Respondent feels safe/none/ N/A / I don't feel unsafe (mentioned in around 8 comments)
- Because of isolated areas / empty (mentioned in around 6 comments)
- Because of theft / robbery (mentioned in around 7 comments)

Crime and antisocial behaviour

Local area – is considered to be within 15-20 minutes walking distance from home.

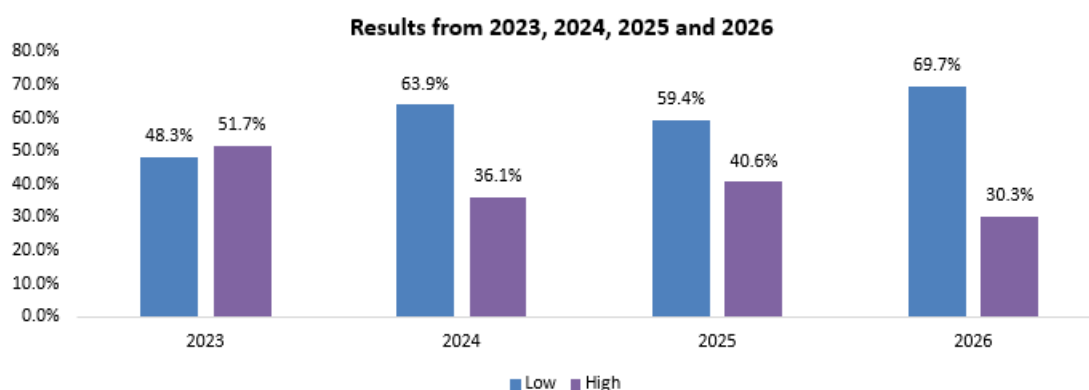
Question 13. How do you feel the level of crime and antisocial behaviour is within your local area?

In total 702 respondents completed this question. Overall, 69.7% (489 respondents) felt the level of crime and antisocial behaviour in their local area was very low level and low level, 30.3% felt it was very high level and high level (213 respondents).



Comparison to previous surveys

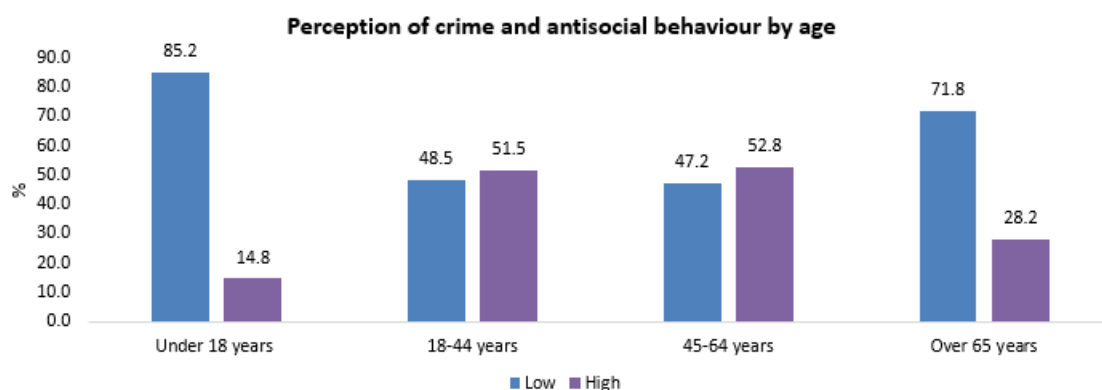
From 2024 to 2025, there has been an increase in those thinking the crime level and antisocial behaviour is low or very low.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

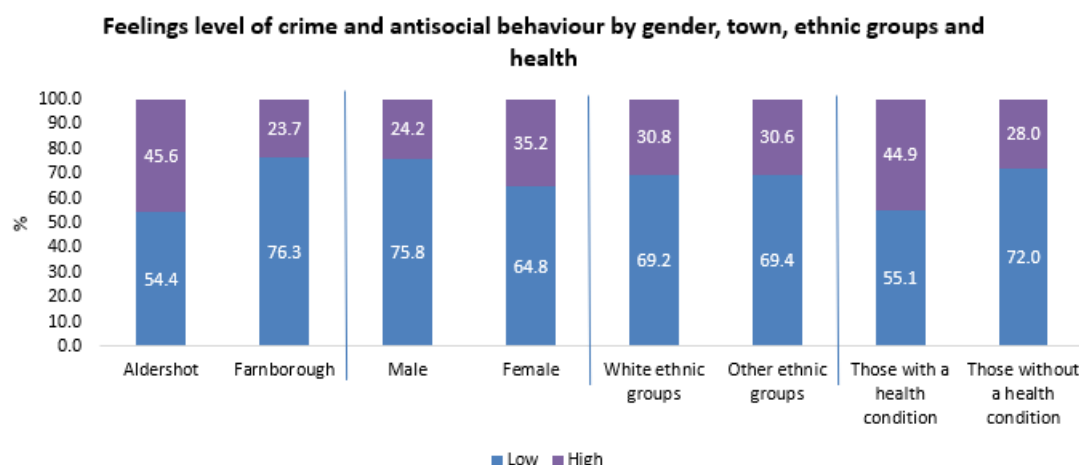
Feelings of the level of crime and antisocial behaviour by age

Those under 18 and those over 65 are more likely to think the level of crime and antisocial behaviour is low or very low, than those 18-64 years of age.



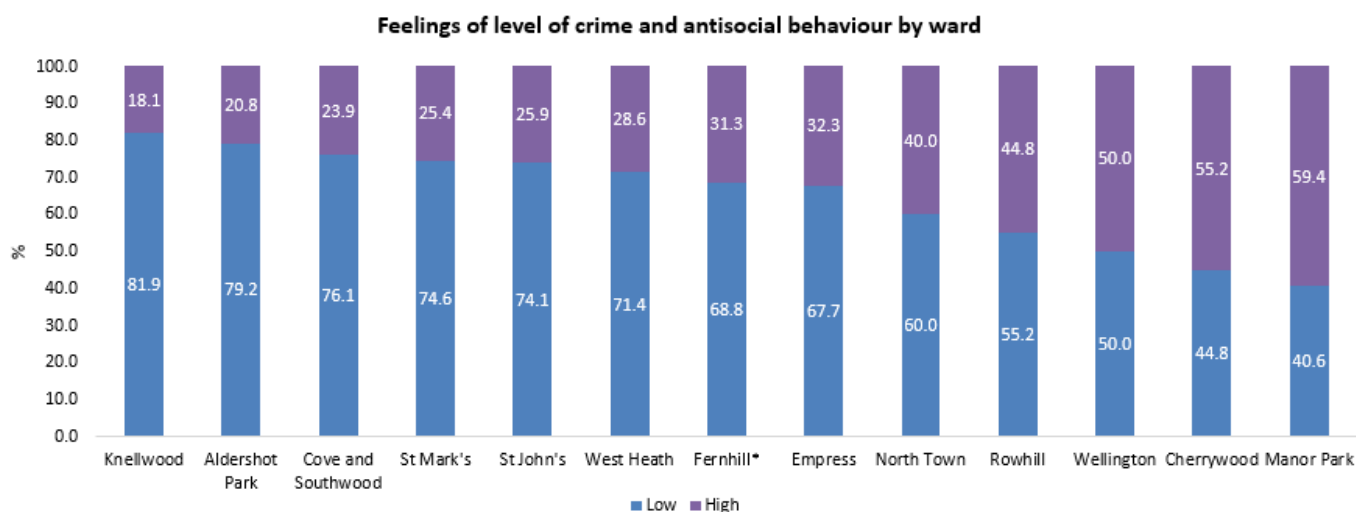
Feelings of the level of crime and antisocial behaviour by gender, town, ethnic groups and health

There is a large difference between feelings related to the level of crime and antisocial behaviour from Aldershot respondents and Farnborough respondents, and those with and without health conditions.



Feelings of level of crime and antisocial behaviour by ward

Generally, the ward data reflects the town data with most of the Aldershot wards having a high percentage of respondents thinking the crime and antisocial behaviour level is high or very high.

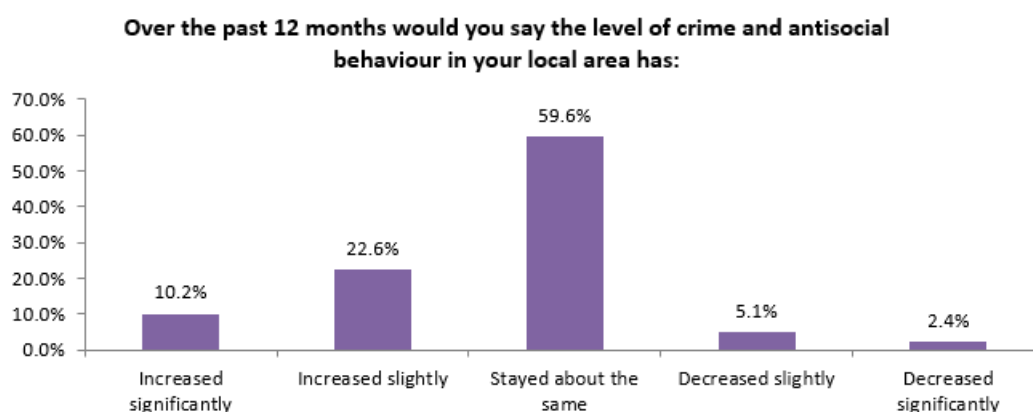


*under 20 respondents from this ward completed the question

Note: not all wards have a representative number of respondents

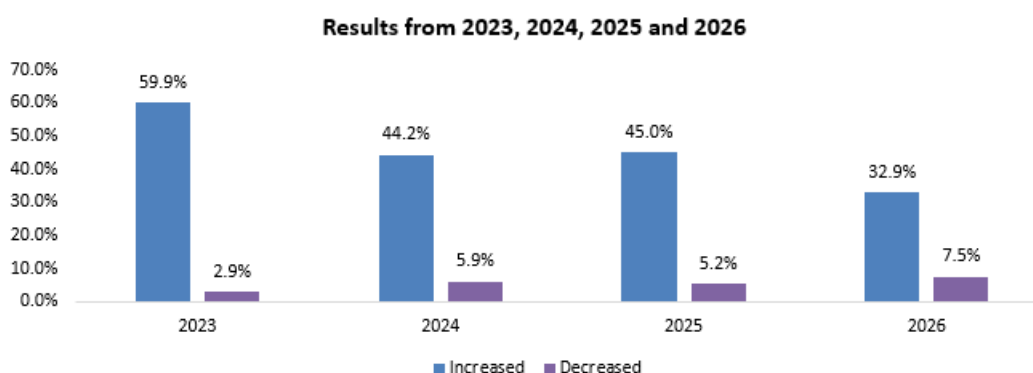
Question 14. Over the past 12 months would you say the level of crime and antisocial behaviour in your local area has:

In total 703 respondents completed this question. Overall, 32.9% (231 respondents) felt the level of crime and antisocial behaviour in their local area had increased over the past 12 months. 7.5% felt it had decreased (53 respondents).



Comparison to previous surveys

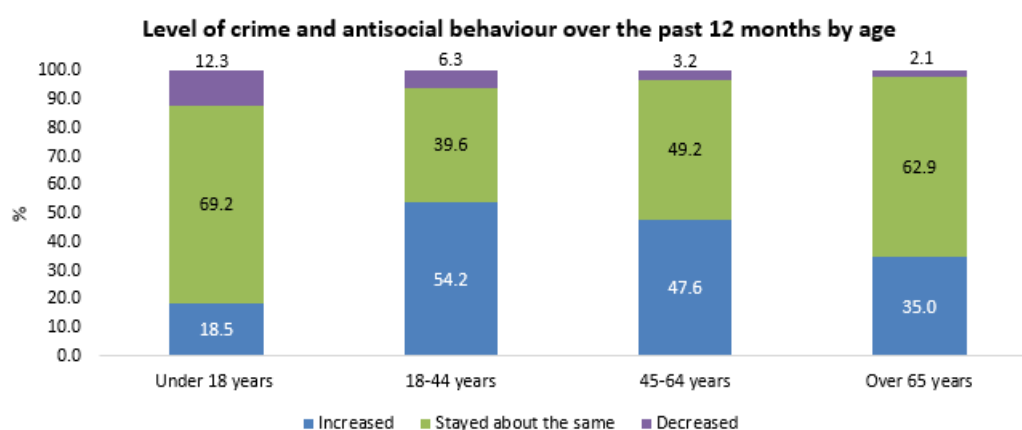
There appears to be reduction in those who thought the level of crime and antisocial behaviour in their local area had increased, when compared to previous years.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

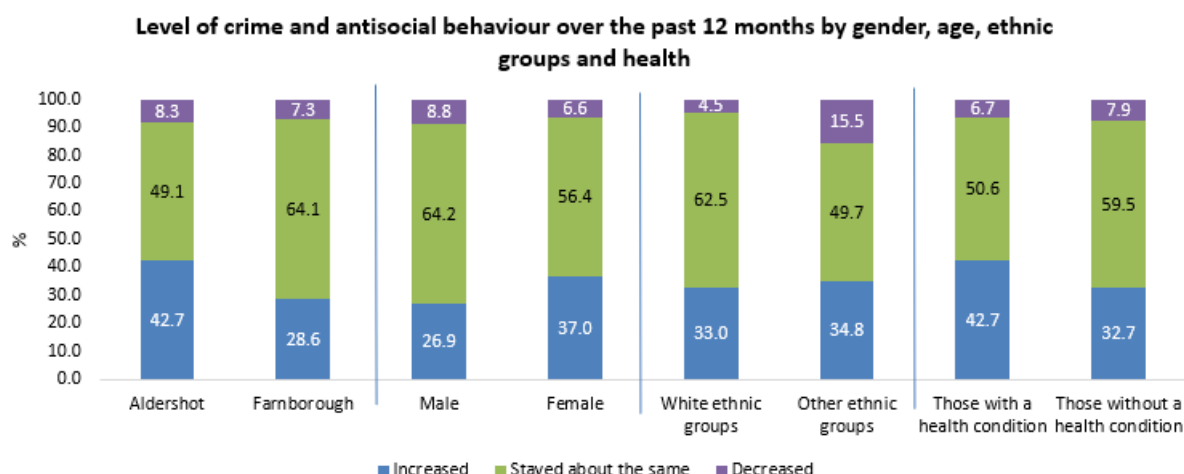
Level of crime and antisocial behaviour by age

The majority of under 18s and those over 65 years of age, felt the level of crime and antisocial behaviour in their local area had stayed the same.



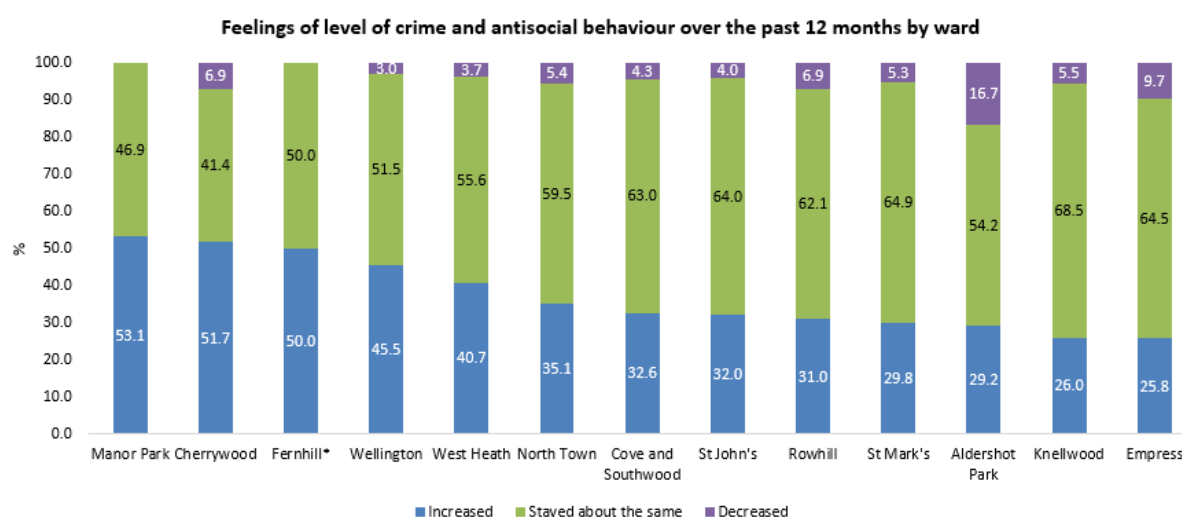
Level of crime and antisocial behaviour over the past 12 months by town, gender, ethnic groups and health

Those with health conditions thought the level of crime and antisocial behaviour in their local area had increased the most (42.7%). Males thought it had increased the least (26.9%). Those from other ethnic groups (other than white) thought the level of crime had decreased the most (15.5%).



Feelings of level of crime and antisocial behaviour over the past 12 months by ward

Respondents from Manor Park ward felt that of level of crime and antisocial behaviour over the past 12 months had increased the most (53.1% - 17 respondents). Respondents from Knellwood ward felt that of level of crime and antisocial behaviour over the past 12 months had stayed the same the most (68.5% - 50 respondents). Respondents from Aldershot Park ward felt that of level of crime and antisocial behaviour over the past 12 months had decreased the most (16.7% - 4 respondents).

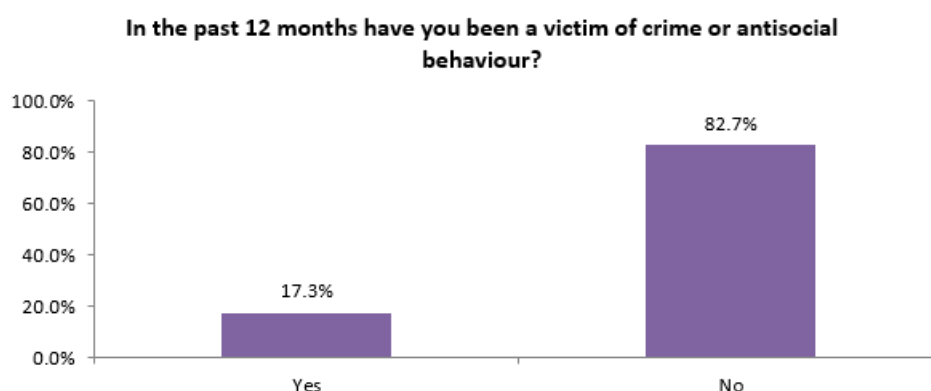


*under 20 respondents from this ward completed the question

Note: not all wards have a representative number of respondents

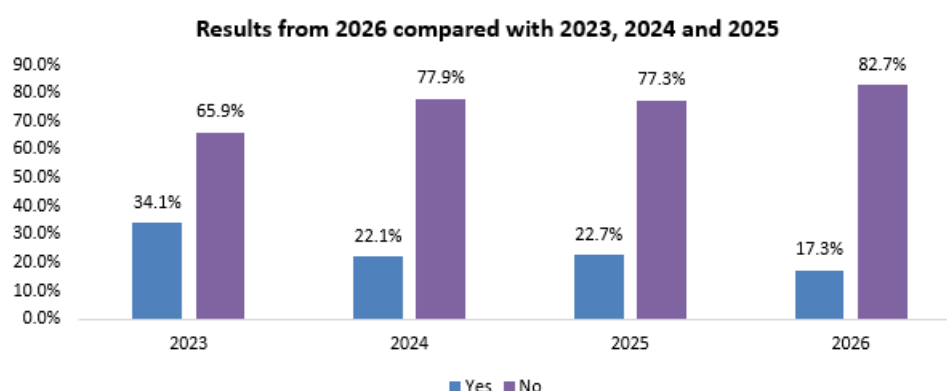
Question 15. In the past 12 months have you been a victim of crime or antisocial behaviour?

In total 722 respondents completed this question. Overall, 17.3% (125 respondents) had been a victim of crime or antisocial behaviour in the past 12 months, 82.7% (597 respondents) had not been a victim of crime or antisocial behaviour in the past 12 months.



Comparison to previous surveys

There appears to be a small reduction in those who have been a victim of crime and antisocial behaviour in the past 12 months.



Note: the demographics from the 2024, 2025 and 2026 survey are very similar with a high % of those under 18.

Victim of crime and antisocial behaviour over the past 12 months by town gender, age, ethnic groups and health

Those under 18 were less likely to be a victim of crime and antisocial behaviour in the past 12 months. Those 18 to 64 years of age and those with a health condition were more likely to be a victim of crime and antisocial behaviour in the past 12 months.

Victim of crime and antisocial behaviour over the past 12 months	Yes %	No %
Aldershot residents	17.3	82.7
Farnborough residents	17.2	82.8
Female	16.8	83.2
Male	18.9	81.3
Under 18 years	4.5	95.5
18-44 years	34.7	65.3
45-64 years	37	63

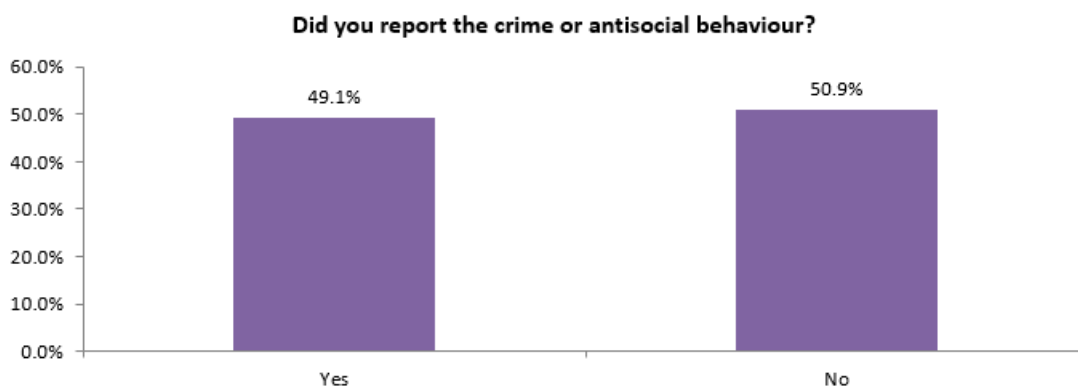
Over 65 years	15.8	84.3
White ethnic group	19.4	80.6
Other ethnic groups	15.7	84.3
Respondents with health conditions or disabilities, which limits their daily activities	28.6	71.4
Respondents without health conditions or disabilities, which limits their daily activities	16.2	83.8

Reporting

These questions were only answered by those who indicated that they had you been a victim of crime or antisocial behaviour in the past 12 months. Other respondents went on to the Council's place protection section. There is no further break down of the responses as only 117 respondents had access to these questions.

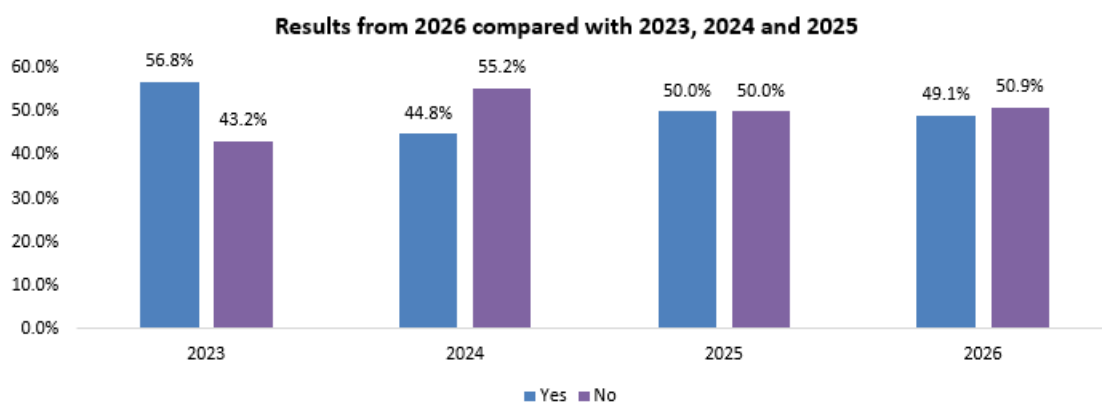
Question 16. Did you report the crime or antisocial behaviour? **ONLINE ONLY**

In total 114 respondents completed this question. Overall, 49.1% (56 respondents) reported the crime and antisocial behaviour and 50.9% (58 respondents) didn't report.



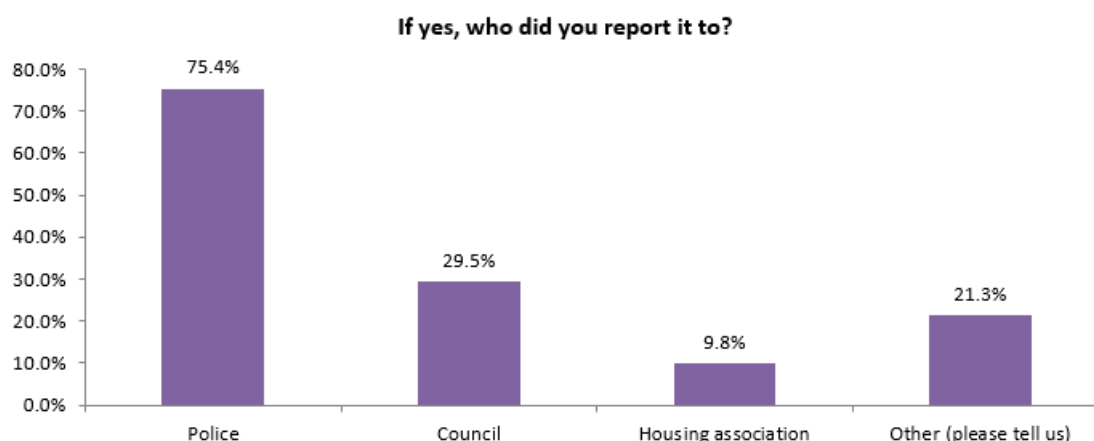
Comparison to previous surveys

There is not much change from the results in 2025, around half reporting and half not reporting.



Question 17. If yes, who did you report it to? **ONLINE ONLY**

In total 61 respondents completed this question. 75.4% (46 respondents) reported to the police, 29.5% (18 respondent) reported to the council and 9.8% (6 respondents) reported to a housing association. 13 respondents (21.3%) indicated that they reported to 'other'.

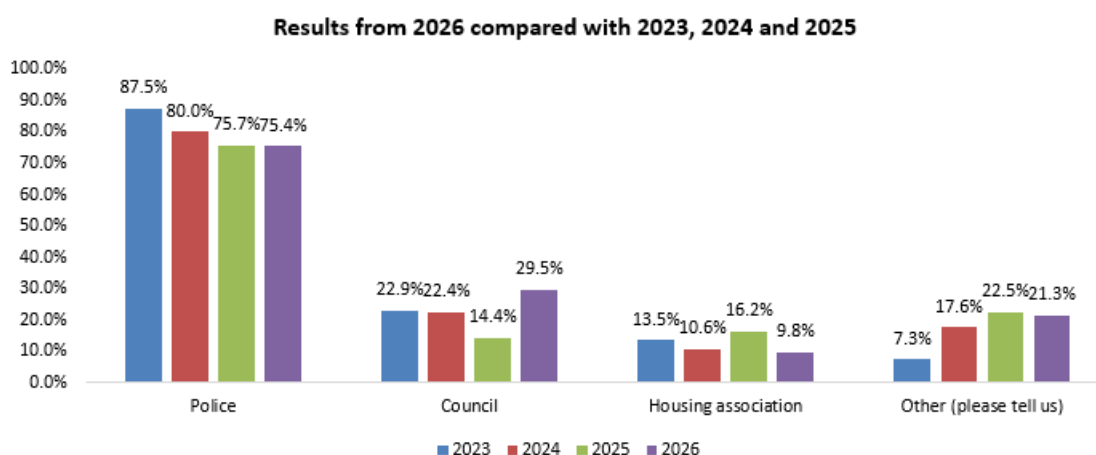


The main theme of the 'other' comments were:

- Reported to parents/guardians (mentioned in 7 comments)
- Shop security (mentioned in 2 comments)
- Nothing would be done (mentioned in 2 comments)

Comparison to previous surveys

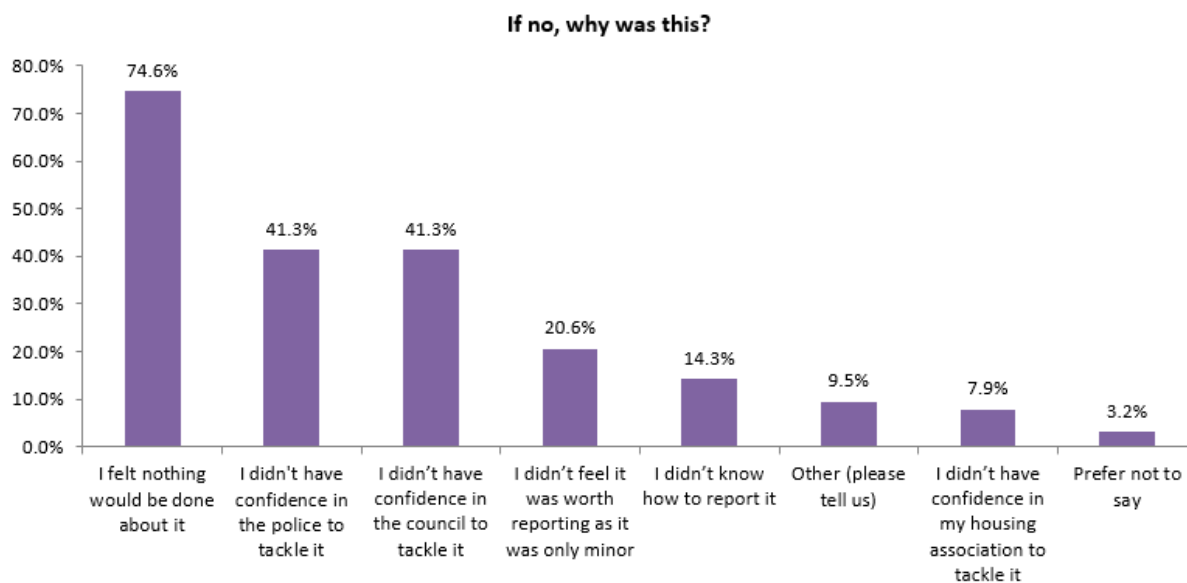
It appears that in comparison there has been an increase in respondents reporting to the Council, this may be due to increase awareness of the Community Safety Team.



Question 18. If no, why was this? **ONLINE ONLY**

In total 63 respondents completed this question. The main reason why the crime or antisocial behaviour wasn't reported was that the respondents felt nothing would be done about it (74.6% -47

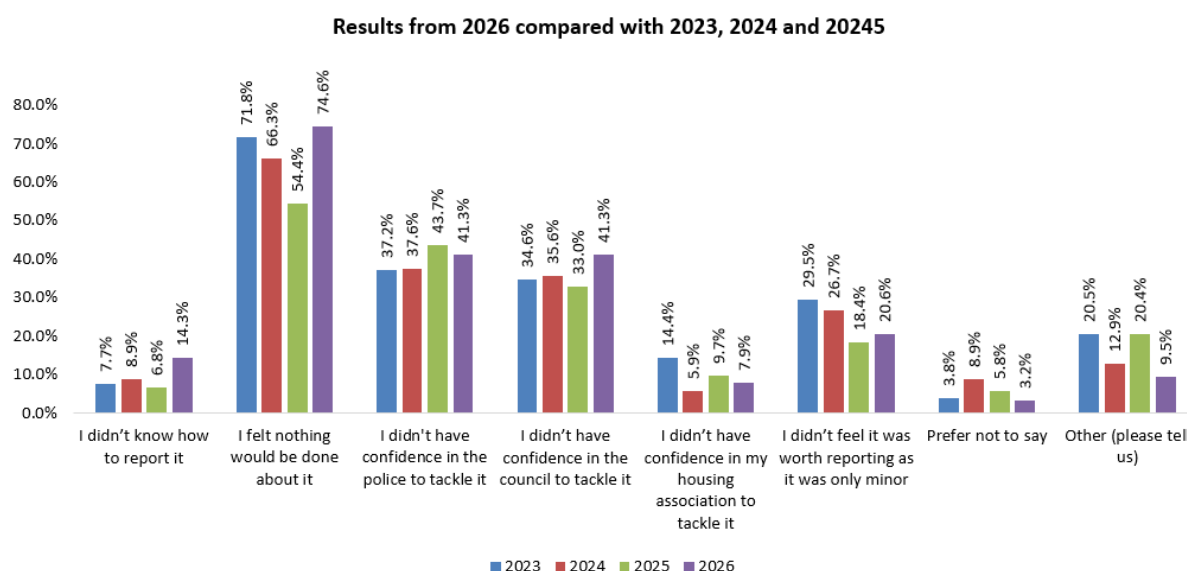
respondents). Followed by respondents not having confidence in the police to tackle it and respondents not having confidence in the council to tackle it (41.3% - 26 respondents).



The question had an 'other' comment box and in total 6 respondents left a comment. The main theme of the responses was around respondents thinking nothing would be done if they did report it (mentioned in 3 comments).

Comparison to previous surveys

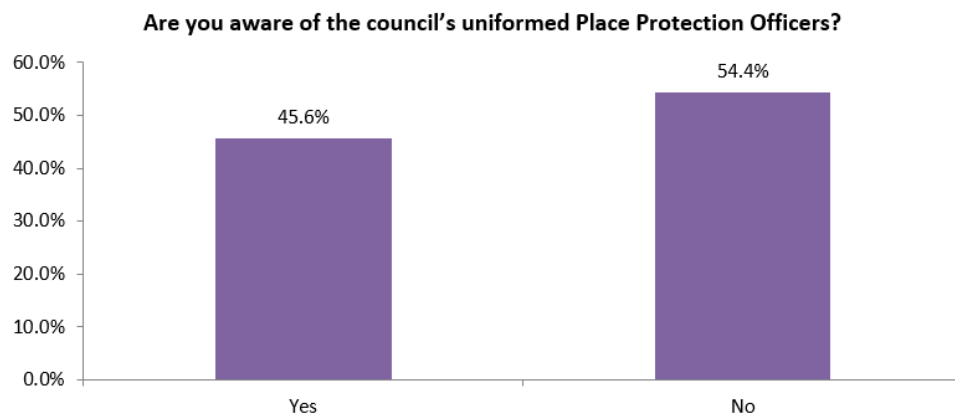
It appears that in comparison to 2024 and 2025, there has been an increase in those who felt nothing would be done about it. There has also been an increase in those who didn't know how to report it and those who didn't have confidence in the council to tackle it.



Council's Place Protection Officers

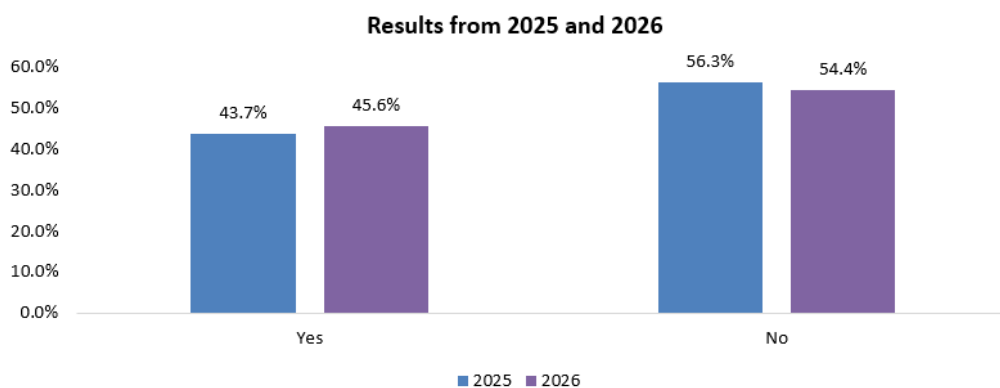
Question 19. Are you aware of the council's uniformed Place Protection Officers? **ONLINE ONLY**

In total 629 respondents completed this question. Overall, 54.4 (342 respondents) didn't know about the council's Place Protection Officers and 45.6% (287 respondents) did know about the council's Place Protection Officers.



Comparison to previous surveys

It appears that in comparison to 2025 there is a small increase in respondents who are aware of the Place Protection Officers.



Note: in the 2023 and 2024 surveys the question asked about the council's Community Patrol Officers, which had slightly different roles.

Knowledge of the council's Place Protection Officers by town, gender, ethnic group, age and health

Those under 18 years of age groups (54.7%) and those from other ethnic groups (51.8%), tended to know about the Community Patrol Officer, more than the other groups.

Are you aware of the council's uniformed Place Protection Officers?	Yes %	No %
Aldershot residents	44.8	55.2
Farnborough residents	46.1	53.9
Female	47.9	52.1
Male	43.9	56.1
Under 18 years	54.7	45.3
18-44 years	43.8	56.2
45-64 years	35.8	64.2
Over 65 years	35.8	64.2
White ethnic group	44.2	55.8
Other ethnic groups	51.8	48.2
Respondents with health conditions or disabilities, which limits their daily activities	39.5	60.5
Respondents without health conditions or disabilities, which limits their daily activities	43.9	56.1

Question 20. Are there any other issues in your local community that you want to raise with us here e.g. fly tipping, graffiti, broken glass, dog fouling, drug paraphernalia, abandoned vehicles? ONLINE ONLY

In total 282 respondents completed this question; the main themes of the responses were (all those mention over 5 times):

- No /none /don't know (mentioned in around 46 comments)
- Issues with litter and rubbish (mentioned in around 45 comments)
- Issues with drugs/dealers/drug litter (mentioned in around 44 comments)
- Issues with fly tipping (mentioned in around 43 comments)
- Issues with parking / on verges / at junctions / near schools / on double yellow lines (mentioned in around 38 comments)
- Issues with dog mess/fouling (mentioned in around 38 comments)
- Issues with broken glass (mentioned in around 29 comments)
- Issues with graffiti (mentioned in around 28 comments)
- Issues with potholes (mentioned in around 15 comments)
- Issues with abandoned vehicles (mentioned in around 10 comments)
- Respondents unhappy with the flags / and what they represent (mentioned in around 9 comments)
- Issue with antisocial behaviour (mentioned in around 7 comments)
- Issue with all / lots of things (mentioned in around 7 comments)
- Issue with bikes / e bikes /scooters on paths / speeding (mentioned in around 6 comments)
- Issue lack of police / police action (mentioned in around 5 comments)
- Issue with overgrown pathways (mentioned in around 5 comments)

Question 21. Is there anything else you want to share about how safe you feel in Aldershot and/or Farnborough?

In total 180 respondents completed this question. The main themes of the responses were (all those mention over 5 times):

- No / nope / not really (mentioned in around 42 comments)

- Comments about there should be more police/police visibility/police don't do anything (mentioned in around 20 comments)
- Respondents felt safe (mentioned in around 13 comments)
- Comments saying the area has got worse (mentioned in around 8 comments)
- Comments around the flags / and what they represent (mentioned in around 8 comments)
- Comments around speeding vehicles and traffic (mentioned in around 7 comments)
- Comments about the street lighting not being good enough / go out after 12 (mentioned in around 7 comments)
- Comments about drugs and drug use (mentioned in around 7 comments)
- Respondents saying they don't feel safe (mentioned in around 7 comments)
- Comments about theft (mentioned in around 7 comments)
- Respondent unhappy with the council(s) / council services (including potholes) (mentioned in around 6 comments)
- Comments around there is nothing to do / for young people to do (mentioned in around 6 comments)
- Comments about antisocial behaviour (mentioned in around 5 comments)
- There were five comments around pathways either overgrown, cars parked on them or cyclist using them (mentioned in around 5 comments)

Question 22. If you would like a member of the Community Safety Team to contact you to follow up on your community safety concerns, please provide your name and phone number or email address. ONLINE ONLY

18 respondents left contact details which were passed on the Community Safety Team.

Appendix A – copy of the online survey



How safe do you feel living in Aldershot and Farnborough - tell us what you think

Introduction

We are committed to helping make Farnborough and Aldershot a safe place to live, work and visit.

So we can do this, we are carrying out a community safety survey to find out how safe you feel now in Aldershot and Farnborough, if there are areas where you feel less safe, and if you have been a victim of crime or antisocial behaviour.

You can share any issues that you are currently facing and contact details, so that we can get in touch if you want help.

We will publish a summary of all the responses in a report on our website. This will be anonymised.

We will repeat the survey annually to allow us to monitor if feelings of safety increase or decrease and if there are any new problem areas.

The survey will be open from Sunday 1 February until Monday 2 March .

You can contact our community safety team by emailing communitysafety@rushmoor.gov.uk or by calling 01252 398399.

To view our consultation survey privacy notice, please visit www.rushmoor.gov.uk/consultationprivacynotice

* 1. Which town do you live in?

- ☐ Aldershot
- ☐ Farnborough
- ☐ Other (please tell us)

2. So we can tell if there is any differences between areas, please tell us which ward you live in.

- | | |
|--|---|
| ☐ Aldershot Park | ☐ Rowhill |
| ☐ Cherrywood | ☐ St John's |
| ☐ Cove and Southwood | ☐ St Mark's |
| ☐ Empress | ☐ Wellington |
| ☐ Fernhill | ☐ West Heath |
| ☐ Knellwood | ☐ I don't know which ward I live in * |
| ☐ Manor Park | ☐ I'd prefer not to say |
| ☐ North Town | ☐ I don't live in a ward in Rushmoor |

*You can check what ward you live in using the [address look-up feature on our website](#).

Local area

When answering the following questions, please consider your local area to be the area within 15-20 minutes walking distance from your home.

3. How safe do you feel when outside in your local area during the day?

- ☐ Very safe
- ☐ Fairly safe
- ☐ Neither safe nor unsafe
- ☐ Fairly unsafe
- ☐ Very unsafe

4. If you feel unsafe during the day in your local area, please can you tell us why. (please write in the box below)

5. How safe do you feel when outside in your local area after dark?

- ☐ Very safe
- ☐ Fairly safe
- ☐ Neither safe nor unsafe
- ☐ Fairly unsafe
- ☐ Very unsafe

6. If you feel unsafe after dark in your local area, please can you tell us why. (please write in the box below)

7. There are 70 parks and open spaces in Aldershot and Farnborough. Are there any that you feel unsafe visiting? (please write the name of the parks or open spaces in the comment boxes below)

During the day

During the evenings

8. If you feel unsafe in any of the parks or open spaces, why is this?

- ☐ People hanging around
 - ☐ People drinking in public
 - ☐ People dealing or using drugs
 - ☐ People being abusive or threatening in public
 - ☐ Have previously had a bad experience in the parks/open spaces
 - ☐ Other (please tell us)
-

Town centres

9. How safe do you feel in the town centre during the day?

	Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	I don't visit this town during the day
Aldershot town centre	☐	☐	☐	☐	☐	☐
Farnborough town centre	☐	☐	☐	☐	☐	☐

10. If you feel unsafe during the day in Aldershot or Farnborough town centre, please can you tell us why? (please write in the box below)

11. How safe do you feel in the town centre during the evenings?

	Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	I don't visit this town during the evenings
Aldershot town centre	☐	☐	☐	☐	☐	☐
Farnborough town centre	☐	☐	☐	☐	☐	☐

12. If you feel unsafe in the evenings in Aldershot or Farnborough town centre, please can you tell us why. (please write in the box below)

Crime and antisocial behaviour

When answering the following questions, please consider your local area to be the area within 15-20 minutes walking distance from your home.

13. How do you feel the level of crime and antisocial behaviour is within your local area?

- ☐ Very low level
- ☐ Low level
- ☐ High level
- ☐ Very high level

14. Over the past 12 months would you say the level of crime and antisocial behaviour in your local area has:

- ☐ Increased significantly
- ☐ Increased slightly
- ☐ Stayed about the same
- ☐ Decreased slightly
- ☐ Decreased significantly

* 15. In the past 12 months have you been a victim of crime or antisocial behaviour?

- ☐ Yes
- ☐ No

If yes, the next question was number 16. If no, the next question was number 19

Reporting

16. Did you report the crime or antisocial behaviour?

- ☐ Yes
- ☐ No

17. If yes, who did you report it to? (please tick all that apply)

- ☐ Police
- ☐ Council
- ☐ Housing association
- ☐ Other (please tell us)

18. If no, why was this? (please tick all that apply)

- ☐ I didn't know how to report it
- ☐ I felt nothing would be done about it
- ☐ I didn't have confidence in the police to tackle it
- ☐ I didn't have confidence in the council to tackle it
- ☐ I didn't have confidence in my housing association to tackle it
- ☐ I didn't feel it was worth reporting as it was only minor
- ☐ Prefer not to say
- ☐ Other (please tell us)

Council's Place Protection Officers

19. Are you aware of the council's uniformed Place Protection Officers?

- ☐ Yes
- ☐ No



20. Are there any other issues in your local community that you want to raise with us here e.g. fly tipping, graffiti, broken glass, dog fouling, drug paraphernalia, abandoned vehicles? (please write in the box below)

21. Is there anything else you want to share about how safe you feel in Aldershot and/or Farnborough? (please write in the box below)

22. If you would like a member of the Community Safety Team to contact you to follow up on your community safety concerns, please provide your name and phone number or email address.

If you feel in immediate danger or you need immediate help you should call police on 999. Due to volume of enquiries received it may take the Community Safety Team longer than usual to reply.

23. Please can you confirm that you are over 18 years of age:

- ☐ Yes - I am over 18
- ☐ No - I am under 18

The following question were for those over 18 years of age only

About you

As part of the Equality Act 2010, we must make sure our services are open and accessible to everyone, that we treat people fairly and appropriately and in consultations, we hear all views.

The following questions will help us to check that we are doing this and will also help us to understand better the answers we receive. We will treat this information as anonymous and confidential and will not identify individuals.

You do not have to answer these questions if you would prefer not to.

24. Which one of the following age bands do you belong to?

- ☐ 18 - 24 years
- ☐ 25 - 34 years
- ☐ 35 - 44 years
- ☐ 45 - 54 years
- ☐ 55 - 64 years
- ☐ 65 - 74 years
- ☐ 75 - 84 years
- ☐ 85+ years
- ☐ I'd prefer not to say

25. What is your sex?

- ☐ Male
- ☐ Female
- ☐ I'd prefer not to say

26. What is your ethnic group?

- ☐ White - British
- ☐ White - Irish
- ☐ White - Gypsy/Traveller
- ☐ White - other
- ☐ Mixed - white and black Caribbean
- ☐ Mixed - white and black African
- ☐ Mixed - White and Asian
- ☐ Mixed - other
- ☐ Asian or British Asian - Nepali
- ☐ Asian or British Asian - Indian
- ☐ Asian or British Asian - Pakistani
- ☐ Asian or British Asian - Bangladeshi
- ☐ Asian or British Asian - Chinese
- ☐ Asian - other
- ☐ Black or British black - Caribbean
- ☐ Black or British black - African
- ☐ Black - other
- ☐ Arab
- ☐ I'd prefer not to say
- ☐ Any other background (Please specify)

27. Are you currently serving in the UK Armed Forces or have you previously served in the UK Armed Forces?

- ☐ Yes, I am currently serving in the UK Armed Forces
- ☐ Yes, I previously served in the UK Armed Forces
- ☐ No
- ☐ I'd prefer not to say

28. Do you consider yourself to have any health conditions or disabilities, which limit your daily activities?

- ☐ Yes
- ☐ No
- ☐ I'd prefer not to say

Appendix B – copy of the paper survey

How safe do you feel? Tell us what you think



Introduction

We want Farnborough and Aldershot to be safe places to live, work and visit.

To help us understand how people feel now, we're running a community safety survey. It asks how safe/unsafe you feel and if you've experienced crime or antisocial behaviour.

We will publish a summary of all the responses in a report on our website. The report will be anonymised. We will repeat the survey each year to track changes in how safe people feel and identify any emerging problem areas.

The survey will be open from Sunday 1 February until Saturday 28 February .

You can contact our community safety team by emailing communitysafety@rushmoor.gov.uk or by calling 01252 398399.

To view our consultation survey privacy notice, please visit www.rushmoor.gov.uk/consultationprivacynotice

1. Which town do you live in?

☐ Aldershot

☐ Farnborough

☐ Other (please tell us)

If you know which Rushmoor Borough Council ward you live in, please tell us below:

Local area

When answering the following questions, please consider your local area to be the area within 15-20 minutes walking distance from your home.

2. How safe do you feel when outside in your local area during the day?



Very safe



Fairly safe



Neither safe nor
unsafe



Fairly unsafe



Very unsafe

3. If you feel unsafe during the day in your local area, please can you tell us why. (please write in the box below)

4. How safe do you feel when outside in your local area after dark?

☐ Very safe
 ☐ Fairly safe
 ☐ Neither safe nor unsafe
 ☐ Fairly unsafe
 ☐ Very unsafe

5. If you feel unsafe after dark in your local area, please can you tell us why. (please write in the box below)

Town centres

6. How safe do you feel in the town centre during the day?

	Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	I don't visit this town during the day
Aldershot town centre	☐	☐	☐	☐	☐	☐
Farnborough town centre	☐	☐	☐	☐	☐	☐

7. If you feel unsafe during the day in Aldershot or Farnborough town centre, please can you tell us why?(please write in the box below)

8. How safe do you feel in the town centre during the evenings?

	Very safe	Fairly safe	Neither safe nor unsafe	Fairly unsafe	Very unsafe	I don't visit this town during the evenings
Aldershot town centre	☐	☐	☐	☐	☐	☐
Farnborough town centre	☐	☐	☐	☐	☐	☐

9. If you feel unsafe in the evenings in Aldershot or Farnborough town centre, please can you tell us why. (please write in the box below)

Crime and antisocial behaviour

10. How do you feel the level of crime and antisocial behaviour is within your local area?

☐ Very low level
 ☐ Low level
 ☐ High level
 ☐ Very high level

11. Over the past 12 months would you say the level of crime and antisocial behaviour in your local area has:

☐ Increased significantly
 ☐ Increased slightly
 ☐ Stayed about the same
 ☐ Decreased slightly
 ☐ Decreased significantly

12. In the past 12 months have you been a victim of crime or antisocial behaviour?

☐ Yes
 ☐ No

13. Is there anything else you want to share about how safe you feel in Aldershot and/or Farnborough? (please write in the box below)

About you

As part of the Equality Act 2010, we must make sure our services are open and accessible to everyone, that we treat people fairly and appropriately and in consultations, we hear all views.

The following questions will help us to check that we are doing this and will also help us to understand better the answers we receive. We will treat this information as anonymous and confidential and will not identify individuals.

You do not have to answer these questions if you would prefer not to.

14. Please only complete these questions if you are over 18 years of age

15. Which one of the following age bands do you belong to?

- ☐ 18 - 24 years
- ☐ 25 - 34 years
- ☐ 35 - 44 years
- ☐ 45 - 54 years
- ☐ 55 - 64 years
- ☐ 65 - 74 years
- ☐ 75 - 84 years
- ☐ 85+ years
- ☐ I'd prefer not to say

16. What is your sex?

- ☐ Male
- ☐ Female
- ☐ I'd prefer not to say

17. Are you currently serving in the UK Armed Forces or have you previously served in the UK Armed Forces?

- ☐ Yes, I am currently serving in the UK Armed Forces
- ☐ Yes, I previously served in the UK Armed Forces
- ☐ No
- ☐ I'd prefer not to say

18. Do you consider yourself to have any health conditions or disabilities, which limit your daily activities?

- ☐ Yes
- ☐ No
- ☐ I'd prefer not to say

19. What is your ethnic group?

- ☐ White - British
- ☐ White - Irish
- ☐ White - Gypsy/Traveller
- ☐ White - other
- ☐ Mixed - white and black Caribbean
- ☐ Mixed - white and black African
- ☐ Mixed - White and Asian
- ☐ Mixed - other
- ☐ Asian or British Asian - Nepali
- ☐ Asian or British Asian - Indian
- ☐ Asian or British Asian - Pakistani
- ☐ Asian or British Asian - Bangladeshi
- ☐ Asian or British Asian - Chinese
- ☐ Asian - other
- ☐ Black or British black - Caribbean
- ☐ Black or British black - African
- ☐ Black - other
- ☐ Arab
- ☐ I'd prefer not to say
- ☐ Any other background (Please specify)

**Thank you for
completing our survey**