

# TAG Farnborough Airport Quarterly Complaints Report: Q4 2018



NB: reported complaints reflect those submitted within seven days of the quarter end for complaint events occurring within the quarter

† complaints submitted without reference to a specific time are listed as a default time of 00:00

Town	Date and time complaint relates to	Main Complaint	Noise abatement violation?	Number of specific flights in message	Action to reporter	Event Explanation
Fleet	20/10/2018 19:47	Noisy aircraft	No	1	Email	Compliant flight/s
Fleet	21/10/2018 14:02	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Fleet	03/11/2018 15:19	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes without permission	3	Email	Non-compliant flight/s - N.C. issued
Fleet	10/11/2018 15:46	Noisy aircraft	No	2	Email	Compliant flight/s
Dogmersfield	13/11/2018 21:00	Noisy aircraft	No	1	Email	Compliant flight/s
Church Crookham	18/11/2018 12:06	Other	No	1	Phone	Operation within regulations
Fleet	20/11/2018 07:56	Helicopter not on perceived track	No	1	Email	Non-compliant flight/s - N.C. issued
Fleet	20/11/2018 18:15	Helicopter not on perceived track	No	1	Email	Non-compliant flight/s - N.C. issued
Farnham	30/11/2018 09:20	Noisy aircraft	No	1	Letter	Compliant flight/s
Ewshot	27/10/2018 23:10	Noisy aircraft	N/A	1	Email	Non-TAG flight/s
Surrey	04/12/2018 18:55	Aircraft not on perceived track Low aircraft	N/A	1	Email	Non-TAG flight/s