

Keith Lucas Road / Goodden Crescent playground

Consultation report

September 2026

Consultation report by Policy, Strategy, and Transformation

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Purpose of the consultation

Rushmoor Borough Council plans to replace the Keith Lucas Road / Goodden Crescent playground with a new, updated facility. The current equipment is fairly old and some items are nearing the end of their useful life and have limited play value. As a playground that is popular with families and groups, the consultation invited the views of local residents on what should be included in the new design and what ages the playground should cater for. A budget of £100,000 has been secured for this project, with the aim of completion by the February of 2027.

Method

Letters (appendix A) were sent to 968 local households, asking them to complete an online survey (appendix B). A copy of the letter was also sent to Tower Hill Primary School for distribution to their families and to Tower Hill Community Forum to share through their network. Paper copies of the survey were available on request.

The survey ran from 1 September 2026 until 23 September 2026.

Response rate

In total 93 respondents completed the survey (92 online and one paper copy).

60 respondents left email addresses to be involved and kept up-to-date on the development of the playground.

Consultation results

Summary

The majority of respondents did have children or grandchildren who use the playground (93.3%).

Respondents preferred age group for the new play equipment was 5-7 years (84.4%), followed by 8-12 years (78.9%).

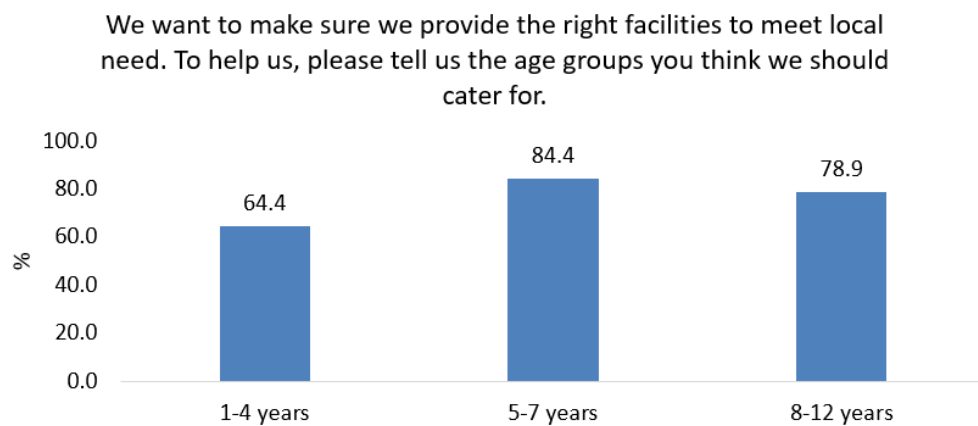
The most important play features, for the park, excluding swinging, sliding and climbing (these are considered essential and will be incorporated within the design) was play structures. The second most important play feature was balancing/agility. The third most important play feature was dynamic/technique/movement.

The main themes of the open question included concerns about possible anti-social behaviour, the need for some sort of ball games area, the need for seating / benches and the park should be aviation themed.

Detailed responses

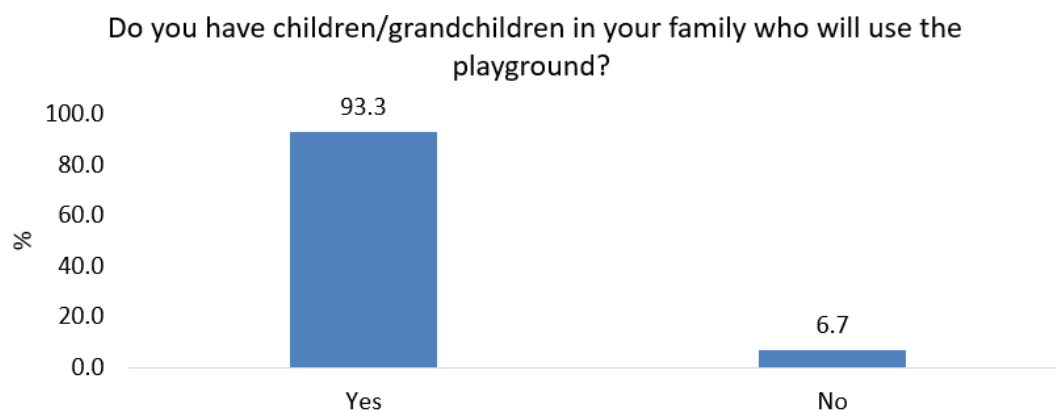
Question 1 - We want to make sure we provide the right facilities to meet local need. To help us, please tell us the age groups you think we should cater for.

In total 90 respondents completed question 1. Overall, the highest percentage was for the 5-7 year age group, 76 respondents thought this was the right age (84.4%). The 8-12 year age group was second with 78.9% (71 respondents).



Question 2 - Do you have children or grandchildren in your family who will use the playground?

In total 89 respondents completed this question and 83 respondents answered yes (93.3%).



Question 3 - Please rank the following play features in order of importance, with 1 being the most important and 8 the least.

This question asked respondents to rank 8 play features in order of importance. Not included, in the list, were swinging (e.g. all types of swings, including basket swings), sliding (e.g. chutes and slides)

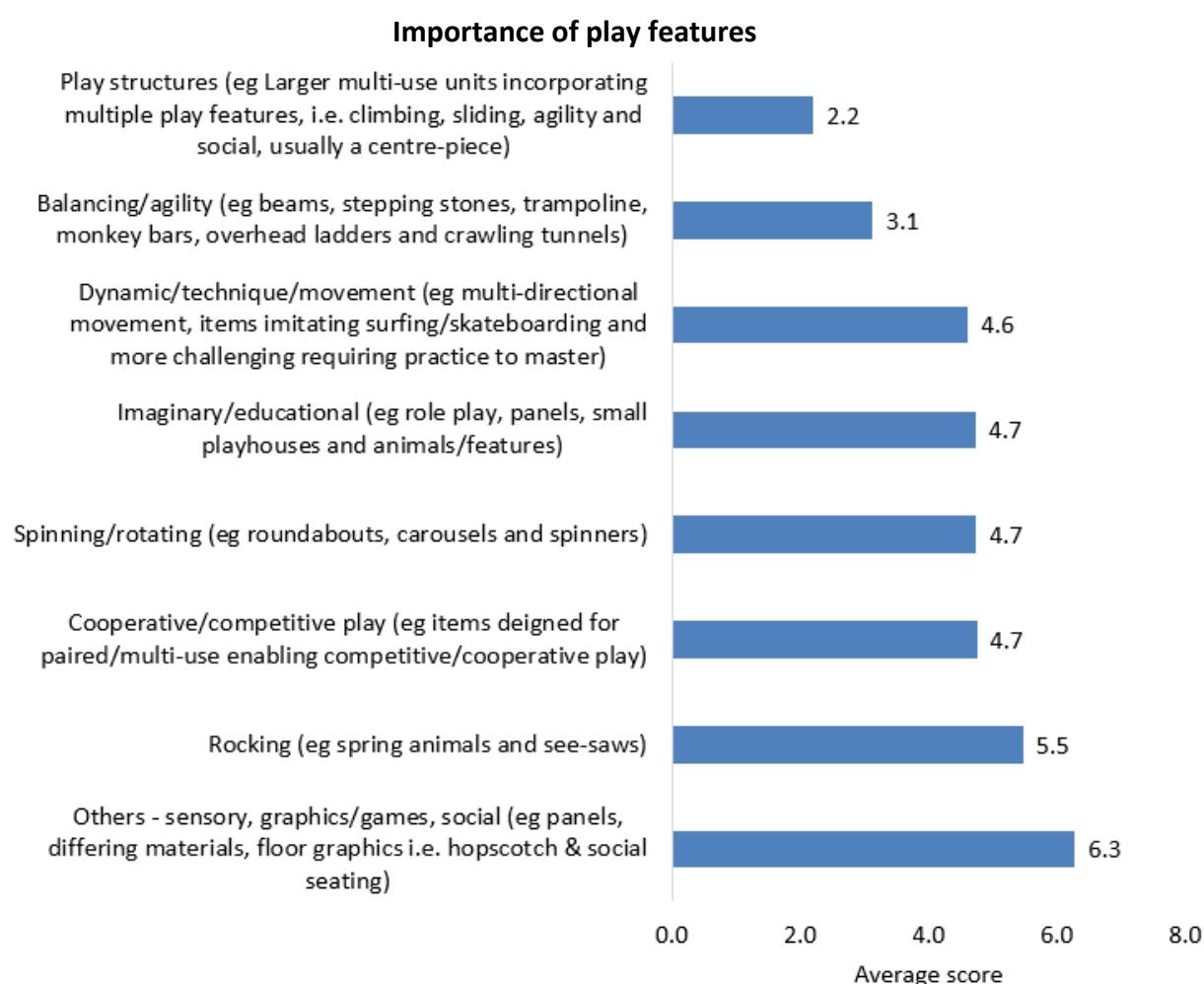
and climbing (e.g. net climbers, climbing walls and climbing units), as they are considered essential and will be incorporated within the design.

All 93 respondents completed this question. The following chart shows the average rating for each play feature. With 1 being the respondents' favourite play feature, the lower the rating the more popular the play feature was.

The most important play feature was play structures (e.g. larger multi-use units incorporating multiple play features, i.e. climbing, sliding, agility and social, usually a centre-piece), in total 75 respondents had this in their top three most important play features.

The second most important play feature was balancing/agility (e.g. beams, stepping stones, trampoline, monkey bars, overhead ladders and crawling tunnels), in total 58 respondents had this in their top three most important play features.

The third most important play feature was dynamic/technique/movement (eg multi-directional movement, items imitating surfing/skateboarding and more challenging requiring practice to master), in total 34 respondents had this in their top three most important play features.



Question 4 - If you would like to be involved and kept up-to-date on this work, please provide your email address below

60 respondents left email addresses to be involved and kept up-to-date on the development of the playground.

Question 5: If you would like to provide any other feedback about the playground.

In total 40 respondent left a comment. The main themes of the comments (all those mentioned more than 3 times) were:

- Concern about possible anti-social behaviour at the park (mentioned in around 5 comments)
- A request for some sort of football or basketball area (mentioned in around 5 comments)
- The park should have an aviation theme (mentioned in around 5 comments)
- A request for seating / benches (mentioned in around 5 comments)
- The need of the park to include equipment/activities for SEN children (mentioned in around 4 comments)
- The park needs to be appropriate for the children at Tower Hill school (mentioned in around 4 comments)

Appendix A – copy of the letter



Council Offices, Farnborough Road,
Farnborough, Hants. GU14 7JU
Tel: (01252) 398 399

Website: www.rushmoor.gov.uk

Our reference:
KLRConsultation1

Contact: Laura Smith

E-mail: Laura.smith@rushmoor.gov.uk

Date: 1st September 2026

Dear Resident,

Re: Upgrade of Keith Lucas Road / Gooden Crescent Playground

I'm pleased to inform you that Rushmoor Borough Council is renewing the playground at Keith Lucas Road / Gooden Crescent, removing old equipment and surfacing and replacing with new.

The site is one of five playgrounds in Farnborough & Aldershot that are set to be refurbished or renewed over the next two years after Rushmoor Borough Council's Cabinet agreed to a £400,000 investment programme.

As you live close to Keith Lucas Road playground, we would like to hear your views.

Please visit www.rushmoor.gov.uk/keithlucasroadplaygroundsurvey for the short online survey, which will take about 5 minutes to complete. Or you can scan the QR code included at the bottom of this letter, with your phone or tablet, which will take you through to the survey. If you don't have access to a computer, please call (01252) 398399 and we will send a survey form to you.

We use the information you provide to influence the final design of the playground. We also liaise with local schools and community groups to gather ideas of what children would like to see at the site.

Companies are invited to design a playground based on the feedback we receive and those who provide their email will be kept informed and invited to be involved in the evaluation process for the final design that will be installed. The new site will be built in the New Year, and we are aiming for an end of February 2027 opening of the new playground.

The closing date for completion of the survey is Wednesday 23rd September 2026.

Yours faithfully,

Laura Smith
Projects Officer



Ian Harrison – Chief Executive

Karen Edwards – Executive Director

customerservices@rushmoor.gov.uk

www.rushmoor.gov.uk

Appendix B – copy of the online survey



Keith Lucas Road / Goodden Crescent playground

Introduction

We will be replacing the Keith Lucas Road / Goodden Crescent playground with a new, updated facility. The current equipment is fairly old and some items are nearing the end of their useful life and have limited play value.

The playground is popular with families and groups. We would like to hear your views about what we could do at the site.

We have secured a budget of £100,000 for this project so we can completely refurbish this facility.

We aim to have the new playground built by the end of February 2027.

We welcome your views and will use this information to influence the final design of the playground.

The survey will only take a couple of minutes to complete, so thank you for your help!

Please make sure you give us your views by Wednesday 23 September.

To view our consultation survey privacy notice please visit www.rushmoor.gov.uk/consultationprivacynotice



1. We want to make sure we provide the right facilities to meet local need. To help us, please tell us the age groups you think we should cater for. (Please tick all that you think apply)

1 - 4 years	☐
5 - 7 years	☐
8 - 12 years	☐

2. Do you have children/grandchildren in your family who will use the playground? (Please tick one)

- ☐ Yes
- ☐ No

With the available budget the following play activities are considered essential to be incorporated within the design:

Swinging (eg all types of swings including basket swings)

Sliding (eg chutes and slides)

Climbing (eg net climbers, climbing walls and climbing units)

3. Please rank the following play features in order of importance, with 1 being the most important and 8 the least. You can either select a number for each item or drag and drop the item into place (If you are using a mobile phone or tablet you may not be able to drag and drop the items into place, so please use the drop down to choose the number for each play feature).

1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Spinning/rotating (eg roundabouts, carousels and spinners)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Rocking (eg spring animals and see-saws)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Balancing/agility (eg beams, stepping stones, trampoline, monkey bars, overhead ladders and crawling tunnels)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Dynamic/technique/movement (eg multi-directional movement, items imitating surfing/skateboarding and more challenging requiring practice to master)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Imaginary/educational (eg role play, panels, small playhouses and animals/features)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Play structures (eg Larger multi-use units incorporating multiple play features, i.e. climbing, sliding, agility and social, usually a centre-piece)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Cooperative/competitive play (eg items designed for paired/multi-use enabling competitive/cooperative play)
1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8	1 2 3 4 5 6 7 8	Others - sensory, graphics/games, social (eg panels, differing materials, floor graphics i.e. hopscotch & social seating)

4. If you would like to be involved and kept up-to-date on this work, please provide your email address below (optional).

We will only use your email in order to continue to communicate with you about Keith Lucas Road playground, including the proposed designs and inviting you to be part of the evaluation process to decide the final design that will be installed. We will also email you about the opening of the playground and inform you of any other news relevant to the playground.

5. If you would like to provide any other feedback about the playground, please do so in the box below:

Thank you for completing our survey