

RUSHMOOR BOROUGH COUNCIL RECORD OF EXECUTIVE DECISION



Decision taken by individual Cabinet member (delete as appropriate)

(All sections must be completed (mark "N/A" as applicable))

DECISION MAKER *Cllr Christine Guinness – Neighbourhood Services Portfolio Holder*

DECISION AND THE REASON(S) FOR IT

Implement a revised pricing strategy for the bulky waste service that provides more flexibility and better value for money for bookings of more than 3 items. The current pricing strategy is fixed in blocks of 3 items, meaning for example, if someone has 4 items for collection, they have to pay for 6. This does not offer value for money for the customer and may discourage bookings of more than 3 items, leading to residents hoarding their bulky waste or disposing of it incorrectly. A single item charge will instead be applied to items over 3.

Note, this does not apply to items charged at premium rates, such as fridge/freezers, pianos etc.

DATE DECISION TAKEN *29.01.26*

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

Offering a concessionary rate to residents in receipt of means-tested benefits was considered and rejected. It was rejected because it is not possible for a resident's benefit status to be verified and therefore could be subject to abuse. It would also not be possible for these residents to be able to self-serve, which is currently how the majority of bookings are made. This would result in a significant amount of staffing resource being required within the CSU to handle the bookings, in addition to development costs in having to design and build a secondary booking system that can be integrated with the main system.

The Council ceased offering a concessionary rate for bulky waste collections in 2019, for reasons including those stated above. Previous analysis of concessionary booking data showed that there was not a correlation between areas of deprivation and those claiming a discounted booking. There is however, a correlation between areas with high levels of deprivation and high levels of fly tipping. Therefore, this could suggest that offering a reduced rate to those in receipt of means-tested benefits for a bulky waste collection may not contribute to a reduction in flytipping.

ANY CONFLICTS OF INTERESTS DECLARED

None

Signed _____
(Decision maker)

Signed _____
(Cabinet member consultee where applicable)

Designation _____

Please send completed form to Chris Todd, Democracy and Community