

Guildford	20/03/2024 17:08	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	20/03/2024 18:12	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	20/03/2024 20:29	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	22/03/2024 7:35	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Frimley	21/03/2024 19:54	Noisy aircraft	N/A	1	Email	Compliance confirmed - SID	Primary
Farnham	23/03/2024 9:42	Low aircraftNoisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - STAR	Primary
Farnham	24/03/2024 14:09	Low aircraftNoisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - STAR	Primary
Farnham	22/03/2024 9:12	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 9:21	Noisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - STAR	Primary
Farnham	22/03/2024 9:55	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 11:01	Low helicopter	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 11:43	Low helicopter	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 12:25	Low helicopter	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 13:29	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 13:38	Low helicopter	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 14:36	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 15:39	Low helicopter	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 16:17	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 16:19	Aircraft not on perceived trackNoisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 16:47	Low aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 18:00	Aircraft not on perceived track	N/A	1	WebTrak Acknowledgement	Compliance confirmed - ATC instruction	Primary
Farnham	22/03/2024 19:03	Noisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - STAR	Primary
Farnham	25/03/2024 9:38	Low aircraftNoisy aircraft	N/A	1	WebTrak Acknowledgement		Primary
Guildford	22/03/2024 16:21	Noisy aircraft	N/A	1	Email	Compliance confirmed - ATC instruction	Primary
Guildford	22/03/2024 18:20	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	22/03/2024 18:52	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	22/03/2024 19:05	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	23/03/2024 9:43	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	23/03/2024 15:41	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	26/03/2024 21:14	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	27/03/2024 9:54	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	27/03/2024 16:53	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	27/03/2024 17:16	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	28/03/2024 9:05	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Farnham	29/03/2024 8:23	Low aircraftNoisy aircraft	N/A	1	WebTrak Acknowledgement	Compliance confirmed - STAR	Primary
Farnham	6/03/2024 8:04	Low aircraftNoisy aircraft		1	Email		Primary
Farnham	9/03/2024 7:36	Aircraft not on perceived trackLow aircraftNoisy aircraft		1	Email		Primary
Guildford	29/03/2024 8:18	Noisy aircraft	N/A	1	Email	Compliance confirmed - ATC instruction	Primary
Guildford	29/03/2024 8:24	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Guildford	29/03/2024 9:54	Noisy aircraft	N/A	1	Email	Compliance confirmed - ATC instruction	Primary
Guildford	29/03/2024 18:03	Noisy aircraft	N/A	1	Email	Compliance confirmed - ATC instruction	Primary
Guildford	30/03/2024 15:14	Noisy aircraft	N/A	1	Email	Compliance confirmed - STAR	Primary
Farnborough	14/03/2024 20:30	Ground noise		1	Email		Primary
Farnborough	23/03/2024 9:24	Noisy aircraft		1	Email		Primary

Further Information

Compliance confirmed - The aircraft followed the SID for the first 3nm for noise abatement

Compliance confirmed - The aircraft followed the STAR for the last 3nm for noise abatement

Compliance confirmed - The aircraft was instructed by ATC to follow an alternative departure or arrival

Compliance confirmed - The aircraft followed the published SID (standard instrument departure)

Compliance confirmed - The aircraft followed the published STAR (standard terminal arrival route)

Compliance confirmed - The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission

Compliance confirmed - A required catch all to cover anything not covered above

NON-COMPLIANCE - DEF The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated

NON-COMPLIANCE - ARF The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated

NON-COMPLIANCE - SID The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS

NON-COMPLIANCE - STA The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS

NON-COMPLIANCE - PP I The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission

NON-COMPLIANCE - oth A required catch all to cover anything not covered above

Non-identifiable aircraft The flight tracking system shows no identifiable aircraft at the report date/time

Unrelated to FAL The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area

No Investigation When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights