

# Farnborough Airport Quarterly Complaints Report: Q2 2020

NB: reported complaints reflect those submitted within seven days of the quarter end for complaint events occurring within the quarter + complaints submitted without reference to a specific time are listed as a default time of 00:00



Town	Date and time complaint relates to	Main Complaint	Noise abatement violation?	Number of specific flights in message	Action to reporter	Event Explanation
Church Crookham	13/04/2020 14:55	Aircraft not on perceived track	No	1	Email	Compliant flight/s
Farnham	15/04/2020 13:33	Low aircraft	No	2	Email	Training Flight
Farnham	15/04/2020 13:34	Aircraft not on perceived track	No	1	Letter	Training Flight
Farnham	15/04/2020 13:45	Aircraft not on perceived track	No	1	Letter	Training Flight
Farnham	15/04/2020 13:55	Aircraft not on perceived track	No	1	Letter	Training Flight
Fleet	20/04/2020 13:40	Aircraft not on perceived track	No	1	Phone	Training Flight
Farnham	15/05/2020 14:13	Aircraft not on perceived track	No	1	Email	SID / STAR deviation
Dogmersfield	16/05/2020 10:58	Aircraft not on perceived track Low aircraft Noisy aircraft	No	1	Email	Permitted aircraft movements
Church Crookham	17/05/2020 10:56	Aircraft not on perceived track	No	1	Email	SID / STAR deviation
Farnham	19/05/2020 14:14	Aircraft not on perceived track	No	1	Email	Training Flight
Church Crookham	20/05/2020 12:46	Aircraft not on perceived track Low aircraft Noisy aircraft	No	1	Email	Training Flight
Farnham	20/05/2020 13:18	Aircraft not on perceived track	No	1	Email	SID / STAR deviation
Church Crookham	24/05/2020 08:16	Aircraft not on perceived track Low aircraft Noisy aircraft	No	1	Email	Compliant flight/s
Farnham	25/05/2020 00:00	Aircraft not on perceived track	N/A	1	Email	Permitted aircraft movements
Tilford	30/05/2020 12:12	Aircraft not on perceived track	No	2	Email	Compliant flight/s
Church Crookham	01/06/2020 14:13	Aircraft not on perceived track	No	1	Email	Training Flight

Woking	08/06/2020 09:02	Noisy aircraft	No	4	Email	Compliant flight/s
Church Crookham	08/06/2020 14:51	Aircraft not on perceived track	No	1	Email	Training Flight
Crandall	09/06/2020 12:02	Low aircraft	No	1	Phone	Training Flight
Crandall	09/06/2020 12:12	Low aircraft	No	1	Phone	Compliant flight/s
Crandall	09/06/2020 12:28	Low aircraft	No	1	Phone	Training Flight
Holybourne	09/06/2020 13:10	Aircraft not on perceived track	No	2	Email	Compliant flight/s
Binsted	13/06/2020 11:27	Other	No	1	Email	Compliant flight/s
Farnham	18/06/2020 18:10	Low aircraft	No	1	Email	Training Flight
Farnham	18/06/2020 18:40	Aircraft not on perceived track Low aircraft	No	1	Phone	Training Flight
Woking	18/06/2020 18:47	Aircraft not on perceived track	No	1	Email	Training Flight
Woking	19/06/2020 12:56	Aircraft not on perceived track	No	1	Email	Permitted aircraft movements
Woking	22/06/2020 18:15	Aircraft not on perceived track	No	1	Email	Compliant flight/s
Fleet	25/06/2020 18:05	Low aircraft Noisy aircraft	No	1	Email	Compliant flight/s
Farnham	25/06/2020 18:05	Aircraft not on perceived track Low aircraft	No	1	Email	Compliant flight/s
Frimley	27/06/2020 00:00	Noisy aircraft	No	1	Email	Compliant flight/s

Farnham	08/04/2020 14:15	Circling aircraft	N/A	1	Email	Non-Farnborough flight/s
Pulborough	29/06/2020 10:22	Noisy aircraft	N/A	1	Email	Other