Farnborough Airport Quarterly Complaints Report: † complaints submitted without reference to a specific time are listed as a default time of 00:00

NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occuring in the quarter

Complaints in red text are via the phoneline

Complaints with a cell shaded in yellow are unrelated to FAL operations

International Part Process Proc	Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
Bested Non-group Bested Non-group Bested And 60 Cost 2000 Line Non-control Landboard Line 0542021 1.24 Endo Angel on a cost on the start and the	02/04/2025 10:04	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL35	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
Debtody:11.07 Fachat Anny in the present in AL one stand. Market in the constraint AC standards. Number of the AL one stand. Market in the analysis of the AL one stand. Number of the AL one stand. Market is a constraint in the analysis of the AL one stand. Number of the AL	03/04/2025 18:20	Alton	Noisy aircraft	Departure	06	E145	N/A	1	Compliance confirmed - SID	Phone
DMMCQD-1206 Flast Low-search Rky strach Avail 00 ESD NA. 1 Complexes content-1-XC relation. Well is Ackonstage 0.000001120 Weedball Low-search Rky strach Devines of the search Rky strach Devines Low-search Rky strach Devines Devines of the search Rky strach	05/04/2025 13:42	Ewshot	Noisy aircraft	Departure	06	C525	Yes without permission	1	NON-COMPLIANCE - ARR NA deviation	Letter
06040314 32 Workstawen Los autral hog such Ana 064 Los autral hog such Workstawen Works	05/04/2025 13:47	Ewshot	Aircraft not on perceived track Low aircraft	Arrival	06	E35L	N/A	1	Compliance confirmed - ATC instruction	Letter
1000005143 UNCEREMENT Les aurol Nog stoch Operating 66 CL0 NA 1 Complex confines. 57A1 WaTte Alkanesinger 11040055113 Hirdhad Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A1 WaTte Alkanesinger 11040055113 Hirdhad Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A1 WaTte Alkanesinger 11040055112 Hirdhade Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A8 WaTte Alkanesinger 1104005512 Hirdhade Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A8 WaTte Alkanesinger 1104005125 Hirdhade Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A8 WaTte Alkanesinger 1104005125 Hirdhade Les aurol Nog stoch Arial 24 CSS NA 1 Complex confines. 57A8 WaTte Alkanesinger	07/04/2025 07:08	Fleet	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
1110000511-20 Husbaad Las aront Nog aront Arba 24 CRA Les Complexe confrais-157.84 WalTak Akonovagie 1110420051121 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-157.84 WalTak Akonovagie 1110420051212 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-157.84 WalTak Akonovagie 1110420051515 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-157.84 WalTak Akonovagie 1110420051515 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-157.84 WalTak Akonovagie 1110420051515 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-157.84 WalTak Akonovagie 1110420051514 Husbaad Les aront Nigs darch Arba 24 E605 NAA 1 Complexe confrais-57.84 WalTak Akonovagie 1	09/04/2025 14:23	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	E545	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
I1102001112 Hurdwalt Los arealt Roy aread Anal 24 ESS NA I Complexe controls 71AR WebTad Accoracings 11042051 110 Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051 Hurdwalt Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051 Hurdwalt Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051 Hurdwalt Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051 Hurdwalt Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051 Hurdwalt Los arealt Roy aread Anal 24 CSS NA 1 Complexe controls 71AR WebTad Accoracings 11042051	10/04/2025 14:33	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL60	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
Intelled Los arolt Rosy arolt Afras 24 CSS 44a 1 Compliance oximus: IFAR World Advancedge 11642005 112 Hindbed Los arolt Rosy arolt Aros 24 GBA NA 1 Compliance oximus: IFAR World Advancedge 11642005 121 Hindbed Los arolt Rosy arolt Aros 24 ESB NA 1 Compliance oximus: IFAR World Advancedge 11642005 124 Hindbed Los arolt Rosy arolt Aros 24 ESB NA 1 Compliance oximus: IFAR World Advancedge 11642005 126 Hindbed Los arolt Rosy arolt Aros 24 ESB NA 1 Compliance oximus: IFAR World Advancedge 11642005 126 Hindbed Los aront Rosy aront Aros 24 ESB NA 1 Compliance oximus: IFAR World Advancedge 11642005 126 Outlined Now arot Aros 24 EGB NA 1 Compliance oximus: IFAR Now arot Now arot Now arot Compliance ox	11/04/2025 11:24	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11402003 1927 Index add Lue accord May arcant Arrait 242 Eds. NA I Compliance softmant-317A WebTer Accordance 11402005 1513 Heddood Lue accord Moly arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance 11404205 1513 Heddood Lue accord Moly arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance 11404205 1543 Heidodd Lue accord Moly arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance 11404205 1544 Ferding May arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance 11940205 120 Gaddod May arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance 11940205 120 Gaddod May arcant Arrait 24 Eds. NA I Compliance softmant-317A WebTer Accordance I	11/04/2025 11:27	Hindhead	Low aircraft Noisy aircraft	Arrival		E55P		1	Compliance confirmed - STAR	WebTrak Acknowledgement
1102/025 114 Conglusa contrast-STAR WahTa Advancedger 1102/025 114 Conglusa contrast-STAR WahTa Advancedger 1102/025 114 Conglusa contrast-STAR WahTa Advancedger 1102/025 114 Hordwait Lew excert Mexy arouth Areal 24 E50 N/A Increase contrast-STAR WehTa Advancedger 1102/025 114 Hordwait Lew excert Mexy arouth Areal 24 E50 N/A Increase contrast-STAR WehTa Advancedger 1102/025 114 Frenty Nong arouth Areal 24 E04F N/A Increase contrast-STAR Frenty 1102/025 114 Outford Nong arouth Areal 24 E04F N/A Increase contrast-STAR Frenty 1102/025 114 Outford Nong arouth Areal 24 E04F N/A Increase contrast-STAR Frenty 1102/025 Guiddrot Nong arouth Areal 24 E04F N/A Increase contrest-STAR	11/04/2025 11:32	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C525	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11402035 15/1 Hushad Lowardsh Noy arouth Antal 24 ESS NA 1 Complanes contrast-STRM WasTa Accouncings 11402025 15/1 Heinbast Lowardsh Noy arouth Antal 24 ESS NA 1 Complanes contrast-STRM WasTa Accouncings 11402025 15/1 Heinbast Lowardsh Noy arouth Antal 24 D.S NA 1 Complanes contrast-STRM WasTa Accouncings 12902025 11/1 Guidinge Nony arouth Antal 24 D.S NA 1 Complanes contrast-STRM Final Accouncings 12904025 10/1 Guidinge Nony arouth Antal 24 D.S NA 1 Complanes contrast-STRM Final 12904025 10/1 Guidinge Nony arouth Antal 24 D.S NA 1 Complanes contrast-STRM Matal Accouncings 12904025 10/1 Guidinge Nony arouth Antal 24 D.S NA 1 Complanes contrast-STRM Non arouth Accouncings Non arouth Accouncings <td< td=""><td>11/04/2025 12:27</td><td>Hindhead</td><td>Low aircraft Noisy aircraft</td><td>Arrival</td><td>24</td><td>C68A</td><td>N/A</td><td>1</td><td>Compliance confirmed - STAR</td><td>WebTrak Acknowledgement</td></td<>	11/04/2025 12:27	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11902033 Hundhed Low arouth loop strangth Andre 240 ESSP NA 1 Complane continued. ATC rearcism WardTak Absordedge 11902025 First Low arouth loop arouth Article 240 ESS NA 1 Complane continued. STAR WardTak Absordedge 11902025 First Low arouth loop arouth Arouth 240 GLS NA 1 Complane continued. STAR WardTak Absordedge 11902025 Guidded Nosy arouth Arouth 240 GLS NA 1 Complanes continued. STAR Martinued. Enal 11902025 Guidded Nosy arouth Arouth 240 GLS NA 1 Complanes continued. STAR Enal 11902025 Guidded Nosy arouth Arouth 240 GLS NA 1 Complanes continued. STAR Martinue Absordedge 11902025 Guidded Nosy arouth Arouth 240 GLS NA 1 Complanes continued. ATC results FA FA GLS		Hindhead	Low aircraft Noisy aircraft						Compliance confirmed - STAR	WebTrak Acknowledgement
11910/2023 15.6 Hrufhed Low arouth Nog arouth Anial 240 CLG NA 1 Complane confrmed-STAR WestTa Alkonetelge 1104/2023 15.4 Hindhed Low arouth Digsture 241 CLG NA 1 Complane confrmed-STAR WestTa Alkonetelge 1104/2023 15.4 France Novy arouth Digsture 241 CLG NA 1 Complane confrmed-STAR WestTa Alkonetelge 1104/2023 15.10 Galdbed Novy arouth Anial 241 CLG NA 1 Complane confrmed-STAR WestTa Alkonetelge 1104/2023 15.02 Farcham Low arouth Anial 241 CLG NA 1 Complane confrmed-STAR WestTa Alkonetelge 1104/2023 15.02 Farcham Low arouth Anial 241 CLG NA 1 Complane confrmed-ATC Network Final 1104/2023 15.01 Galdbed Novy arouth Anial 241 CLG NA 1 Complane confrmed-ATC Network Final 220/2023 15.17 Final		Hindhead	Low aircraft Noisy aircraft	Arrival				1	Compliance confirmed - STAR	WebTrak Acknowledgement
1114/2023 18.14 Hedned Low anoth Kay arouth Anival 24 GL69 NA 1 Complexe confined-STAR Weth TexAboundege 1124/2023 18.2 Guidod Naky arouth Anival 24 GL79 NA 1 Complexe confined-STAR Enal 1264/2023 18.2 Guidod Naky arouth Anival 24 GL67 NA 1 Complexe confined-STAR Enal 1264/2023 12.0 Fanham Low arouth Kay arouth Anival 24 GL63 NA 1 Complexe confined-STAR Weth TexAboundege 1764/2023 12.00 Fanham Low arouth Kay arouth Anival 24 GL63 NA 1 Complexe confined-STAR Weth TexAboundege 1764/2023 11.01 Guidhoft Naky arouth Anival 24 GL63 NA 1 Complexe confined-STAR Enal 1764/2023 11.01 Guidhoft Naky arouth Anival 24 GL53 NA 1 Complexe confined-STAR Weth TexAboundege 1764/2023 11.01 Guid			Low aircraft Noisy aircraft	-						WebTrak Acknowledgement
111042052 11.44 Frinky Nong scraft Pergan Began KA I Complexe confined - SD Emal 1504/2053 00.07 Guldod Nong scraft Artal 2.4 GLT NA 1 Complexe confined - SDA Emal 1504/2053 00.07 Guldod Nong scraft Artal 2.4 GL3 NA 1 Complexe confined - SDA Emal 1504/2053 10.07 Guldod Nong scraft Artal 2.4 C60.4 NA 1 Complexe confined - SDA Emal Emal First SDA Firs				Arrival						WebTrak Acknowledgement
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177042021 15:0 Furnham Low aricelt Nogy atcent Arrial 24.2 C.35 N/A 1 Complance continued: STAB WeinTrak Activated Water Machine attention 1704/2025 16.3 Guidford Noisy atcent Arrial 24.4 CR4 NAA 1 Complance continued: STAB Email 1704/2025 16.4 Guidford Noisy atcent Arrial 24.4 CR5 NAA 1 Complance continued: STAB Email 2104/2025 11.10 Guidford Noisy atcent Arrial 24.4 CL5 NAA 1 Complance continued: STAB WeinTrak Activated Machine attention 2104/2025 11.17 Guidford Noisy atcent Arrial 24.4 CL5 NAA 1 Complance continued: STAB WeinTrak Activated Machine attention WeinTrak Activated Machine attentin Keintal Keintal			· · · · · · · · · · · · · · · · · · ·							
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17174Q225 18.35 Guildod Noisy arcraft Arrival 24 CR22 N/A 1 Compliance confirmed - 3TG struction Emal 120442025 11:16 Guildod Noisy arcraft Arrival 24 CL35 N/A 1 Compliance confirmed - 3TG struction Emal 210442025 11:16 Guildod Noisy arcraft Arrival 24 CL35 N/A 1 Compliance confirmed - 3TG struction Emal 210442025 11:17 Farniham Low aircraft Noisy arcraft Arrival 24 CL35 N/A 1 Compliance confirmed - 3TG struction WebTak Abcrowledger 210442025 12:05 Filett Low aircraft Noisy arcraft Arrival 06 GLEX N/A 1 Compliance confirmed - 3G WebTak Abcrowledger 24040205 12:0 WebCata Abcrowledger GLEX N/A 1 Compliance confirmed - 3G WebTak Abcrowledger 24040205 12:0 WebCata Abcrowledger GLEX N/A 1 Compliance confirmed - 3G WebTak Abcrowledger 24040205 12:0 WebCata Abcrowledger										WebTrak Acknowledgement
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2104/2225 1:37 Guidadod Noisy arcraft Arnal 24 C.135 N.A 1 Complance confirmed -STAR Emal 2104/2225 1:27 Fiet Low aircraft Nosy aircraft Arnal 0.6 CLEX N.A 1 Complance confirmed -ATC instruction WebTark Acknowledger 2404/2255 1:281 Wreecfesham Low aircraft Nosy aircraft Departure 0.6 C.255 N.A 1 Complance confirmed -SD WebTark Acknowledger 2404/2255 1:481 Wreecfesham Low aircraft Nosy aircraft Departure 0.6 C.258 N.A 1 Complance confirmed -SD WebTark Acknowledger 2504/2255 1:271 Wreecfesham Low aircraft Nosy aircraft Arnal 0.6 P.24 N.A 1 Complance confirmed -SD WebTark Acknowledger 2504/2255 1:281 Wreecfesham Low aircraft Nosy aircraft Arnal 0.6 C.558 N.A 1 Complance confirmed -SD WebTark Acknowledger 2504/2255 1:3747 Wreecfesham Low aircraft Nosy aircraft Arnal 0.6 C.153 N.A<			· · · · · · · · · · · · · · · · · · ·	-						
2104/22025 1527 Guiddord Noisy arcraft Arnal 24 C.35 N.A. 1 Compliance confirmed - STRA Email 2040/22025 1521 Wrecfesham Low arcraft Noisy arcraft Depature 06 C528 N.A. 1 Compliance confirmed - SD WebTak Aktonovdeger 2040/22025 1530 Wrecfesham Low arcraft Noisy arcraft Depature 06 C528 N.A. 1 Compliance confirmed - SD WebTak Aktonovdeger 2040/2205 1530 Wrecfesham Low arcraft Noisy arcraft Arrial 06 E55P N.A. 1 Compliance confirmed - SD WebTak Aktonovdeger 2504/2205 1270 Wrecfesham Low arcraft Noisy arcraft Arrial 06 C56X N.A. 1 Compliance confirmed - ATC instruction WebTak Aktonovdeger 2504/2205 1271 Wrecfesham Low arcraft Noisy arcraft Depature 06 C.35 N.A 1 Compliance confirmed - ATC instruction WebTak Aktonovdeger 2504/2205 1243 Wrecfesham Low arcraft Noisy arcraft Arrial 06 C.35				-				1		WebTrak Acknowledgement
2404/2025 [22] Field Low aircraft Noisy aircraft Departur 06 GLEX N/A 1 Compliance confirmed - ATC instruction WebTak Acknowledgen 2404/2025 [52] Wirecclesham Low aircraft Noisy aircraft Departur 06 C258 N/A 1 Compliance confirmed - SID WebTak Acknowledgen 2404/2025 [530] Wirecclesham Low aircraft Noisy aircraft Departur 06 C258 N/A 1 Compliance confirmed - SID WebTak Acknowledgen 2504/2025 [126] Wirecclesham Low aircraft Noisy aircraft Arrival 06 C355 N/A 1 Compliance confirmed - SID WebTak Acknowledgen 2504/2025 [128] Wirecclesham Low aircraft Noisy aircraft Arrival 06 C355 N/A 1 Compliance confirmed - ATC instruction WebTak Acknowledgen 2504/2025 [1347 Wirecclesham Low aircraft Noisy aircraft Arrival 06 C135 N/A 1 Compliance confirmed - ATC instruction WebTak Acknowledgen 2504/2025 [1347 Wirecclesham Low aircraft Noisy aircraft			· · · · · · · · · · · · · · · · · · ·	-				1		
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24442625 15:30 Wreoclesham Low aircraft Noisy aircraft Departure 06 C 28B N/A 1 Compliance confirmed - SD WeeD Tak Acknowledger 24042025 11:57 Wreoclesham Low aircraft Noisy aircraft Arrial 06 PC24 N/A 1 Compliance confirmed - ATC instruction WeeD Tak Acknowledger 25042025 12:57 Wreoclesham Low aircraft Noisy aircraft Departure 06 C 255 N/A 1 Compliance confirmed - ATC instruction WeeD Tak Acknowledger 25042025 12:28 Wreoclesham Low aircraft Noisy aircraft Departure 06 C 255 N/A 1 Compliance confirmed - ATC instruction WeeTrak Acknowledger 25042025 13:37 Wreoclesham Low aircraft Noisy aircraft Arrival 06 C 135 N/A 1 Compliance confirmed - ATC instruction WeeTrak Acknowledger 25042025 13:37 Wreoclesham Low aircraft Noisy aircraft Departure 06 C 130 N/A 1 Compliance confirmed - ATC instruction WeeTrak Acknowledger 25042025 20:20 Wreoclesham Low										
2404/2025 16:47 Wresclesham Low aircraft Noisy ascraft Departure 06 E55P NiA 1 Compliance confirmed -3D WebTak Acknowledger 2504/2025 12:07 Wresclesham Low aircraft Noisy ascraft Arhait 06 PC24 NiA 1 Compliance confirmed -3D WebTak Acknowledger 2504/2025 12:07 Wresclesham Low aircraft Noisy ascraft Departure 06 C58K NiA 1 Compliance confirmed -3D WebTak Acknowledger 2504/2025 12:37 Wresclesham Low aircraft Noisy ascraft Arhait 06 C135 NiA 1 Compliance confirmed - SD WebTak Acknowledger 2504/2025 13:47 Wresclesham Low aircraft Noisy ascraft Arhait 06 C135 NiA 1 Compliance confirmed - SD WebTak Acknowledger 2504/2025 13:32 Wresclesham Low aircraft Noisy ascraft Departure 06 C135 NiA 1 Compliance confirmed - SD WebTak Acknowledger 2504/2025 20:29 Wresclesham Low aircraft Noisy ascraft Arhait 06 C	-									× *
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12/05/2025 16:00 Farnham Noisy aircraft Transient 0.6 CL60 N/A 1 Compliance confirmed - ATC instruction Email 13/05/2025 20:43 Fleet Circling aircraft Noisy aircraft Arrival 0.6 GLF5 N/A 1 Compliance confirmed - ATC instruction Email			· · · · · · · · · · · · · · · · · · ·					•		~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~
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17/05/2025 16:09 Farnham Noisy aircraft Departure 06 FA7X N/A 1 Compliance confirmed - SID WebTrak Acknowledger			· · · · · · · · · · · · · · · · · · ·							WebTrak Acknowledgement
17/06/2025 17:11 Crondall Noisy aircraft Arrival 06 E35L N/A 1 Compliance comment-ATC instruction Email								1		



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17/05/2025 17:35	Crondall	Noisy aircraft	Arrival	06	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
17/05/2025 17:39	Crondall	Circling aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
18/05/2025 15:26	Fleet	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Phone
19/05/2025 09:18	Fleet	Circling aircraft Noisy aircraft	Arrival	06	GLF5	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
19/05/2025 18:12	Crondall	Noisy aircraft	Arrival	06	E35L	N/A	1	Compliance confirmed - ATC instruction	Email
20/05/2025 16:38	Farnborough	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
22/05/2025 11:40	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
23/05/2025 11:51	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
23/05/2025 13:39	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
23/05/2025 18:45	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 11:35	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/05/2025 12:17	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 14:50	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 16:11	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 12:13	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
27/05/2025 14:54	Guildford	Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 18:57	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 19:08	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/05/2025 12:54	Guildford	Noisy aircraft	Arrival	24	B734	N/A N/A	1	Compliance confirmed - STAR	Email
29/05/2025 12:54	Wrecclesham	Noisy aircraft	Arrival	24	B734 B734	N/A N/A	1	Compliance confirmed - ATC instruction	Email
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29/05/2025 15:10	Fleet	Noisy aircraft	Departure	24	B734	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement Email
29/05/2025 16:03	Guildford	Noisy aircraft	Transient	24	GLEX	N/A		Compliance confirmed - ATC instruction	Email
29/05/2025 16:08	Farnham	Aircraft not on perceived track Noisy aircraft	Transient	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 16:08	Farnham	Aircraft not on perceived track Low aircraft Noisy aircraft	Transient	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 16:14	Wrecclesham	Other	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
29/05/2025 18:56	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - ATC instruction	Email
31/05/2025 11:34	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
01/06/2025 11:42	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
01/06/2025 16:30	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
02/06/2025 10:53	Fleet	Noisy aircraft	Departure	24	GL5T	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 13:48	Fleet	Noisy aircraft	Departure	24	GL5T	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 14:43	Fleet	Noisy aircraft	Departure	24	C750	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 14:48	Fleet	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 15:05	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
02/06/2025 16:43	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
03/06/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
03/06/2025 18:22	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
06/06/2025 09:48	Guildford	Noisy aircraft	Arrival	24	GL55	N/A	1	Compliance confirmed - STAR	Email
06/06/2025 09:56	Guildford	Noisy aircraft	Arrival	24	CL35	N/A N/A	1	Compliance confirmed - ATC instruction	Email
09/06/2025 13:30	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35 CL35	N/A N/A	1	Compliance confirmed - ATC Instruction Compliance confirmed - STAR	WebTrak Acknowledgement
11/06/2025 18:35	Wrecclesham		Arrival	24	C68A	N/A N/A	1	Compliance confirmed - STAR Compliance confirmed - ATC instruction	Email
		Low aircraft Noisy aircraft					1		
12/06/2025 17:20	Guildford	Noisy aircraft	Arrival	24	E145	N/A		Compliance confirmed - STAR	Email
13/06/2025 14:17	Guildford	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
14/06/2025 14:15	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 15:23	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 16:21	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 16:47	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 08:09	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
15/06/2025 08:12	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A	1	Compliance confirmed - ATC instruction	Email
15/06/2025 08:20	Guildford	Noisy aircraft	Arrival	24	GLF5	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 16:34	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 18:49	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/06/2025 07:11	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/06/2025 19:22	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
16/06/2025 21:59	Frimley	Noisy aircraft	Departure	24	GLEX	N/A	1	Compliance confirmed - SID	Email
17/06/2025 08:00	Mytchett	Noisy aircraft Size / type of aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - ATC instruction	Email
17/06/2025 13:43	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
17/06/2025 15:43	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
	Crondall	Aircraft not on perceived track Low aircraft Noisy aircraft	N/A	24 N/A	N/A	N/A N/A	1	Compliance confirmed - STAR Compliance confirmed - within PP	Email
		Andran not on perceived track Low andran Noisy alforant	Arrival	N/A 24	CL35	N/A N/A	1	Compliance confirmed - within PP Compliance confirmed - STAR	
17/06/2025 19:51		Low organit Major proof		24		N/A N/A			WebTrak Acknowledgement
17/06/2025 19:53	Farnham	Low aircraft Noisy aircraft		04					E an a il
17/06/2025 19:53 17/06/2025 19:55	Farnham Guildford	Noisy aircraft	Arrival	24	CL35		1	Compliance confirmed - STAR	Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 13:05	Farnham Guildford Fleet	Noisy aircraft Low helicopter	Arrival N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 13:05 18/06/2025 16:43	Farnham Guildford Fleet Guildford	Noisy aircraft Low helicopter Noisy aircraft	Arrival N/A Arrival	<mark>N/A</mark> 24	N/A B737	N/A N/A	1 1	Unrelated to FAL Compliance confirmed - STAR	Email Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 13:05 18/06/2025 16:43 19/06/2025 11:58	Farnham Guildford Fleet Guildford Guildford	Noisy aircraft Low helicopter Noisy aircraft Noisy aircraft	Arrival N/A Arrival Arrival	N/A 24 24	N/A B737 A20N	N/A N/A N/A	1 1 1	Unrelated to FAL Compliance confirmed - STAR Compliance confirmed - STAR	<mark>Email</mark> Email Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 13:05 18/06/2025 16:43 19/06/2025 11:58 19/06/2025 16:58	Farnham Guildford Fieet Guildford Guildford Guildford	Noisy aircraft Low helicopter Noisy aircraft Noisy aircraft Noisy aircraft	Arrival N/A Arrival Arrival Arrival	N/A 24 24 24 24	N/A B737 A20N GLF5	N/A N/A N/A N/A	1 1 1 1 1	Unrelated to FAL Compliance confirmed - STAR Compliance confirmed - STAR Compliance confirmed - STAR	Email Email Email Email Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 19:55 18/06/2025 16:43 19/06/2025 16:43 19/06/2025 11:58 19/06/2025 16:58	Farnham Guildford Fleet Guildford Guildford Guildford Guildford	Noisy aircraft Low helicopter Noisy aircraft Noisy aircraft Noisy aircraft Noisy aircraft	Arrival N/A Arrival Arrival	N/A 24 24 24 24 24	N/A B737 A20N GLF5 CL35	N/A N/A N/A N/A N/A	1 1 1 1 1 1	Unrelated to FAL Compliance confirmed - STAR Compliance confirmed - STAR Compliance confirmed - STAR Compliance confirmed - STAR	Email Email Email Email Email Email
17/06/2025 19:53 17/06/2025 19:55 18/06/2025 13:05 18/06/2025 16:43 19/06/2025 11:58 19/06/2025 16:58	Farnham Guildford Fieet Guildford Guildford Guildford	Noisy aircraft Low helicopter Noisy aircraft Noisy aircraft Noisy aircraft	Arrival N/A Arrival Arrival Arrival	N/A 24 24 24 24	N/A B737 A20N GLF5	N/A N/A N/A N/A	1 1 1 1 1	Unrelated to FAL Compliance confirmed - STAR Compliance confirmed - STAR Compliance confirmed - STAR	Email Email Email Email Email

20/06/2025 10:34	Deepcut	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
20/06/2025 20:20	Farnborough	Noisy aircraft	Departure	06	B734	N/A	1	Compliance confirmed - SID	Email
21/06/2025 08:00	Church Crookham	Aircraft not on perceived track Low aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
21/06/2025 17:18	Churt	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/06/2025 17:20	Churt	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/06/2025 19:36	Farnham	Noisy aircraft	Departure	06	B734	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
22/06/2025 15:29	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 15:39	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 16:26	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 16:50	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 17:53	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 18:15	Guildford	Noisy aircraft	Arrival	24	F2TH	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 18:38	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 18:42	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 19:38	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
23/06/2025 18:35	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
23/06/2025 20:06	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
23/06/2025 21:06	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
24/06/2025 15:41	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
24/06/2025 19:35	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
25/06/2025 18:19	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
25/06/2025 18:59	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 06:57	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 12:10	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 17:16	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 17:29	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 17:31	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 18:18	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 18:32	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email
27/06/2025 07:00	Guildford	Noisy aircraft	Arrival	24	GA6C	N/A	1	Compliance confirmed - ATC instruction	Email
27/06/2025 07:04	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/06/2025 13:20	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
29/06/2025 16:52	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
29/06/2025 19:53	Farnborough	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email

Two complaints were unable to be logged due to a lack of details provided (one email and one phone call)

Further Information	
o 1:	
	I - The aircraft followed the SID for the first 3nm for noise abatement
	- The aircraft followed the STAR for the last 3nm for noise abatement
Compliance confirmed	The aircraft was instructed by ATC to follow an alternative departure or arrival
Compliance confirmed	 The aircraft followed the published SID (standard instrument depature
Compliance confirmed	I - The aircraft followed the published STAR (standard terminal arrival route)
Compliance confirmed	- The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activites were compliant with the planning permission
Compliance confirmed	I - A required catch all to cover anything not covered above
NON-COMPLIANCE - D	EF The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated
NON-COMPLIANCE - A	RFThe aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated
NON-COMPLIANCE - S	D The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - S	FA The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - P	P I The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission
NON-COMPLIANCE - 0	th A required catch all to cover anything not covered above
Non-identifiable aircra	ift The flight tracking system shows no identifible aircraft at the report date/time
Unrelated to FAL	The flight tracking system identified the reported flight as a non-Farnborough flight, transient throught the area
No Investigation	When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flight