

Farnborough Airport Quarterly Complaints Report:

Q2 2025



† complaints submitted without reference to a specific time are listed as a default time of 00:00

NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occurring in the quarter

Complaints in red text are via the phoneline

Complaints with a cell shaded in yellow are unrelated to FAL operations

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
02/04/2025 10:04	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL35	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
03/04/2025 18:20	Alton	Noisy aircraft	Departure	06	E145	N/A	1	Compliance confirmed - SID	Phone
05/04/2025 13:42	Ewshot	Noisy aircraft	Departure	06	C525	Yes without permission	1	NON-COMPLIANCE - ARR NA deviation	Letter
05/04/2025 13:47	Ewshot	Aircraft not on perceived track Low aircraft	Arrival	06	E35L	N/A	1	Compliance confirmed - ATC instruction	Letter
07/04/2025 07:08	Fleet	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
09/04/2025 14:23	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	E545	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
10/04/2025 14:33	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL60	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
11/04/2025 11:24	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 11:27	Hindhead	Low aircraft Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 11:32	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C525	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 12:27	Hindhead	Low aircraft Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 14:16	Hindhead	Low aircraft Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 15:11	Hindhead	Low aircraft Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 15:42	Hindhead	Low aircraft Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
11/04/2025 15:45	Hindhead	Low aircraft Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 16:14	Hindhead	Low aircraft Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/04/2025 21:44	Frimley	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email
12/04/2025 18:42	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
13/04/2025 09:07	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
15/04/2025 19:19	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
17/04/2025 12:50	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
17/04/2025 16:47	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
17/04/2025 18:35	Guildford	Noisy aircraft	Arrival	24	CRJ2	N/A	1	Compliance confirmed - STAR	Email
18/04/2025 08:14	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
21/04/2025 11:16	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/04/2025 11:17	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
21/04/2025 11:19	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
21/04/2025 15:27	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
24/04/2025 12:52	Fleet	Low aircraft Noisy aircraft	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
24/04/2025 15:21	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	C525	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
24/04/2025 15:30	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	C25B	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
24/04/2025 16:47	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	E55P	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
25/04/2025 11:55	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	PC24	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
25/04/2025 12:07	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
25/04/2025 12:28	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	C56X	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
25/04/2025 13:47	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
25/04/2025 13:47	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
25/04/2025 14:32	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL30	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
25/04/2025 20:02	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL35	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
25/04/2025 20:06	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	C68A	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
26/04/2025 12:53	Crondall	Noisy aircraft	Arrival	06	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email
26/04/2025 13:30	Crondall	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
26/04/2025 13:41	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
26/04/2025 14:40	Fleet	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
26/04/2025 16:07	Wrecclesham	Low aircraft Noisy aircraft	Departure	06	CL35	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
27/04/2025 08:09	Frimley	Noisy aircraft	Departure	24	GA6C	N/A	1	Compliance confirmed - SID	Email
27/04/2025 17:05	Camberley	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
29/04/2025 08:36	Fleet	Noisy aircraft	Arrival	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
29/04/2025 16:48	Farnham	Low aircraft Noisy aircraft	Departure	06	B738	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
30/04/2025 19:57	Fleet	Low aircraft Noisy aircraft	Arrival	06	GLF5	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
01/05/2025 17:19	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - within PP	WebTrak Acknowledgement
05/05/2025 22:02	Camberley	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
07/05/2025 13:56	Fleet	Low aircraft Noisy aircraft	Arrival	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/05/2025 16:00	Farnham	Circling aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
12/05/2025 16:00	Farnham	Noisy aircraft	Transient	06	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
13/05/2025 20:43	Fleet	Circling aircraft Low aircraft Noisy aircraft	Arrival	06	GLF5	N/A	1	Compliance confirmed - ATC instruction	Email
17/05/2025 16:01	Farnham	Noisy aircraft	Departure	06	RJ85	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
17/05/2025 16:09	Farnham	Noisy aircraft	Departure	06	FA7X	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
17/05/2025 17:11	Crondall	Noisy aircraft	Arrival	06	E35L	N/A	1	Compliance confirmed - ATC instruction	Email

17/05/2025 17:35	Crondall	Noisy aircraft	Arrival	06	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
17/05/2025 17:39	Crondall	Circling aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
18/05/2025 15:26	Fleet	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Phone
19/05/2025 09:18	Fleet	Circling aircraft Noisy aircraft	Arrival	06	GLF5	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
19/05/2025 18:12	Crondall	Noisy aircraft	Arrival	06	E35L	N/A	1	Compliance confirmed - ATC instruction	Email
20/05/2025 16:38	Farnborough	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
22/05/2025 11:40	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
23/05/2025 11:51	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
23/05/2025 13:39	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
23/05/2025 18:45	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 11:35	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/05/2025 12:17	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 14:50	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
26/05/2025 16:11	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 12:13	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
27/05/2025 14:54	Guildford	Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 18:57	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A	1	Compliance confirmed - STAR	Email
27/05/2025 19:08	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/05/2025 12:54	Guildford	Noisy aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 13:07	Wrecclesham	Noisy aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 15:10	Fleet	Noisy aircraft	Departure	24	B734	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
29/05/2025 16:03	Guildford	Noisy aircraft	Transient	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 16:08	Farnham	Aircraft not on perceived track Noisy aircraft	Transient	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 16:08	Farnham	Aircraft not on perceived track Low aircraft Noisy aircraft	Transient	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/05/2025 16:14	Wrecclesham	Other	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
29/05/2025 18:56	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - ATC instruction	Email
31/05/2025 11:34	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
01/06/2025 11:42	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
01/06/2025 16:30	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
02/06/2025 10:53	Fleet	Noisy aircraft	Departure	24	GL5T	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 13:48	Fleet	Noisy aircraft	Departure	24	GL5T	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 14:43	Fleet	Noisy aircraft	Departure	24	C750	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 14:48	Fleet	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
02/06/2025 15:05	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
02/06/2025 16:43	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
03/06/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
03/06/2025 18:22	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
06/06/2025 09:48	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
06/06/2025 09:56	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
09/06/2025 13:30	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
11/06/2025 18:35	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
12/06/2025 17:20	Guildford	Noisy aircraft	Arrival	24	E145	N/A	1	Compliance confirmed - STAR	Email
13/06/2025 14:17	Guildford	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
14/06/2025 14:15	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 15:23	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 16:21	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
14/06/2025 16:47	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 08:09	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
15/06/2025 08:12	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A	1	Compliance confirmed - ATC instruction	Email
15/06/2025 08:20	Guildford	Noisy aircraft	Arrival	24	GLF5	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 16:34	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
15/06/2025 18:49	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/06/2025 07:11	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
16/06/2025 19:22	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
16/06/2025 21:59	Frimley	Noisy aircraft	Departure	24	GLEX	N/A	1	Compliance confirmed - SID	Email
17/06/2025 08:00	Mytchett	Noisy aircraft Size / type of aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - ATC instruction	Email
17/06/2025 13:43	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
17/06/2025 15:01	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
17/06/2025 19:51	Crondall	Aircraft not on perceived track Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
17/06/2025 19:53	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
17/06/2025 19:55	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
18/06/2025 13:05	Fleet	Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
18/06/2025 16:43	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
19/06/2025 11:58	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
19/06/2025 16:58	Guildford	Noisy aircraft	Arrival	24	GLF5	N/A	1	Compliance confirmed - STAR	Email
19/06/2025 17:02	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
19/06/2025 18:07	Farnborough	Low aircraft Noisy aircraft	Departure	06	GL7T	N/A	1	Compliance confirmed - SID	Phone
19/06/2025 18:47	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email

20/06/2025 10:34	Deepcut	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
20/06/2025 20:20	Farnborough	Noisy aircraft	Departure	06	B734	N/A	1	Compliance confirmed - SID	Email
21/06/2025 08:00	Church Crookham	Aircraft not on perceived track Low aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
21/06/2025 17:18	Churt	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/06/2025 17:20	Churt	Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/06/2025 19:36	Farnham	Noisy aircraft	Departure	06	B734	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
22/06/2025 15:29	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 15:39	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 16:26	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 16:50	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 17:53	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
22/06/2025 18:15	Guildford	Noisy aircraft	Arrival	24	F2TH	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 18:38	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 18:42	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
22/06/2025 19:38	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
23/06/2025 18:35	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
23/06/2025 20:06	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
23/06/2025 21:06	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
24/06/2025 15:41	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
24/06/2025 19:35	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
25/06/2025 18:19	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
25/06/2025 18:59	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 06:57	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 12:10	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 17:16	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
26/06/2025 17:29	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 17:31	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 18:18	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
26/06/2025 18:32	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	Email
27/06/2025 07:00	Guildford	Noisy aircraft	Arrival	24	GA6C	N/A	1	Compliance confirmed - ATC instruction	Email
27/06/2025 07:04	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/06/2025 13:20	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
29/06/2025 16:52	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
29/06/2025 19:53	Farnborough	Noisy aircraft	Departure	24	GLF6	N/A	1	Compliance confirmed - SID	Email

Two complaints were unable to be logged due to a lack of details provided (one email and one phone call)

Further Information	
Compliance confirmed - The aircraft followed the SID for the first 3nm for noise abatement	
Compliance confirmed - The aircraft followed the STAR for the last 3nm for noise abatement	
Compliance confirmed - The aircraft was instructed by ATC to follow an alternative departure or arrival	
Compliance confirmed - The aircraft followed the published SID (standard instrument departure)	
Compliance confirmed - The aircraft followed the published STAR (standard terminal arrival route)	
Compliance confirmed - The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission	
Compliance confirmed - A required catch all to cover anything not covered above	
NON-COMPLIANCE - DEF The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated	
NON-COMPLIANCE - ARR The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated	
NON-COMPLIANCE - SID The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS	
NON-COMPLIANCE - STAR The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS	
NON-COMPLIANCE - PP I The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission	
NON-COMPLIANCE - oth A required catch all to cover anything not covered above	
Non-identifiable aircraft The flight tracking system shows no identifiable aircraft at the report date/time	
Unrelated to FAL The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area	
No investigation When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights	