

Farnborough Airport Quarterly Complaints Report:

Q3 2025



† complaints submitted without reference to a specific time are listed as a default time of 00:00
 NB: reported complaints reflect those submitted within seven days of quarter end for complaint events occurring in the quarter
 Complaints in red text are via the phoneline
 Complaints with a cell shaded in yellow are unrelated to FAL operations

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
01/07/2025 16:52	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
01/07/2025 16:54	Guildford	Noisy aircraft	Arrival	24	E145	N/A	1	Compliance confirmed - STAR	Email
02/07/2025 19:03	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
02/07/2025 19:09	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
03/07/2025 07:51	Farnborough	Ground noise	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
03/07/2025 11:07	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
03/07/2025 15:17	Crondall	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
03/07/2025 19:06	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
03/07/2025 21:51	Guildford	Noisy aircraft	Arrival	24	C25A	N/A	1	Compliance confirmed - ATC instruction	Email
04/07/2025 16:38	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
04/07/2025 16:59	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
04/07/2025 18:29	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
05/07/2025 09:34	Woking	Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
05/07/2025 19:33	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
06/07/2025 08:00	Hartley Wintney	Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
06/07/2025 16:38	Tilford Road	Aircraft not on perceived track	Departure	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
06/07/2025 19:30	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
07/07/2025 09:13	Cocking Causeway	Low aircraft Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
07/07/2025 19:30	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - STAR	Email
07/07/2025 21:40	Guildford	Noisy aircraft	Arrival	24	BE20	N/A	1	Compliance confirmed - STAR	Email
08/07/2025 07:16	Fleet	Noisy aircraft Out of hours aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
08/07/2025 07:16	Fleet	Aircraft not on perceived track Low aircraft Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
08/07/2025 07:16	Fleet	Aircraft not on perceived track Circling aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
08/07/2025 14:49	Fleet	Noisy aircraft	Departure	24	A20N	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
08/07/2025 17:39	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
08/07/2025 19:34	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
09/07/2025 07:35	Farnham	Low aircraft Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
09/07/2025 21:58	Frimley	Noisy aircraft	Departure	24	GLEX	N/A	1	Compliance confirmed - SID	Email
10/07/2025 13:06	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
10/07/2025 23:17	Farnham	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	WebTrak Acknowledgement
12/07/2025 07:59	Dogmersfield	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
12/07/2025 08:12	Farnham	Low aircraft Noisy aircraft	Departure	06	LJ75	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 08:16	Farnham	Low aircraft Noisy aircraft	Departure	06	CL60	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/07/2025 08:21	Farnham	Low aircraft Noisy aircraft	Arrival	06	C56X	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/07/2025 08:21	Farnham	Noisy aircraft	Arrival	06	C56X	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/07/2025 09:18	Farnham	Low aircraft Noisy aircraft	Departure	06	F900	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 09:22	Farnham	Low aircraft Noisy aircraft	Departure	06	CL60	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 11:15	Farnham	Aircraft not on perceived track Noisy aircraft	Departure	06	CL35	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 13:26	Wrecclesham	Noisy aircraft	Departure	06	E550	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 13:38	Wrecclesham	Noisy aircraft	Departure	06	E35L	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 15:40	Wrecclesham	Noisy aircraft	Arrival	06	CL30	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
12/07/2025 17:33	Farnham	Low aircraft Noisy aircraft	Departure	06	C56X	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 17:37	Farnham	Low aircraft Noisy aircraft	Departure	06	C56X	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 17:42	Farnham	Aircraft not on perceived track Noisy aircraft	Departure	06	E35L	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/07/2025 17:47	Farnham	Noisy aircraft	Departure	06	F2TH	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
13/07/2025 08:29	Fleet	Noisy aircraft	Departure	06	B737	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
13/07/2025 08:30	Church Crookham	Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Phone
13/07/2025 10:06	Wrecclesham	Noisy aircraft	Departure	06	GLEX	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
14/07/2025 07:56	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
14/07/2025 08:01	Guildford	Noisy aircraft	Arrival	24	PC24	N/A	1	Compliance confirmed - STAR	Email
14/07/2025 09:28	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
14/07/2025 17:43	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
14/07/2025 18:02	Guildford	Noisy aircraft	Arrival	24	LJ60	N/A	1	Compliance confirmed - ATC instruction	Email
14/07/2025 19:03	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A	1	Compliance confirmed - ATC instruction	Email
14/07/2025 20:37	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
15/07/2025 08:06	Guildford	Noisy aircraft	Arrival	24	PC24	N/A	1	Compliance confirmed - ATC instruction	Email
15/07/2025 08:24	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
15/07/2025 08:25		Low aircraft Noisy aircraft Size / type of aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - other	No Contact Details Submitted
15/07/2025 08:57	Guildford	Noisy aircraft	Arrival	24	PC24	N/A	1	Compliance confirmed - STAR	Email
16/07/2025 14:13	Farnborough	Ground noise	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
16/07/2025 16:00	Fleet	Aircraft not on perceived track Noisy aircraft	Departure	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
17/07/2025 14:23	Churt	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
17/07/2025 14:26	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
17/07/2025 16:49	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - ATC instruction	Email
17/07/2025 17:21	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
18/07/2025 07:18	Fleet	Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
18/07/2025 20:24	Woking	Noisy aircraft	Arrival	24	E55P	N/A	1	Compliance confirmed - ATC instruction	Email
19/07/2025 17:23	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
19/07/2025 17:49	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
20/07/2025 16:09	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
20/07/2025 17:21	Guildford	Noisy aircraft	Arrival	24	E35L	N/A	1	Compliance confirmed - ATC instruction	Email
20/07/2025 17:58	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
20/07/2025 18:14	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
20/07/2025 19:05	Guildford	Noisy aircraft	Arrival	24	HDJT	N/A	1	Compliance confirmed - STAR	Email
20/07/2025 19:05	Guildford	Noisy aircraft	Arrival	24	HDJT	N/A	1	Compliance confirmed - STAR	Email
20/07/2025 19:07	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
21/07/2025 16:13	Guildford	Noisy aircraft	Arrival	24	C880	N/A	1	Compliance confirmed - STAR	Email
21/07/2025 17:16	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - ATC instruction	Email
21/07/2025 17:49	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
21/07/2025 17:51	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
21/07/2025 17:55	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A	1	Compliance confirmed - STAR	Email
22/07/2025 17:57	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
23/07/2025 17:01	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - ATC instruction	Email
24/07/2025 09:18	Farnborough	Odour	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
24/07/2025 09:35	Church Crookham	Aircraft not on perceived track	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
25/07/2025 07:19	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
25/07/2025 18:05	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
25/07/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
25/07/2025 18:57	Guildford	Noisy aircraft	Arrival	24	GALX	N/A	1	Compliance confirmed - STAR	Email
25/07/2025 19:25	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
25/07/2025 19:28	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
26/07/2025 18:08	Guildford	Noisy aircraft	Arrival	24	A320	N/A	1	Compliance confirmed - STAR	Email
26/07/2025 19:12	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
27/07/2025 10:09	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
27/07/2025 10:17	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
27/07/2025 10:18	Farnborough	Odour	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
27/07/2025 18:24	Wrecclesham	Noisy aircraft	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
27/07/2025 18:29	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - ATC instruction	Email
27/07/2025 18:38	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
29/07/2025 08:06	Guildford	Noisy aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - STAR	Email
29/07/2025 12:04	Woking	Aircraft not on perceived track	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
29/07/2025 14:49	Church Crookham	Aircraft not on perceived track Low aircraft Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
30/07/2025 04:30	Church Crookham	Out of hours aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
30/07/2025 17:22	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
30/07/2025 20:08	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
30/07/2025 20:11	Farnham	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
31/07/2025 07:57	Guildford	Noisy aircraft	Arrival	24	B734	N/A	1	Compliance confirmed - STAR	Email
31/07/2025 19:43	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - ATC instruction	Email
01/08/2025 14:24	Fleet	Noisy aircraft	Departure	24	A319	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
01/08/2025 15:00	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
01/08/2025 20:04	Guildford	Noisy aircraft	Arrival	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
01/08/2025 20:13	Farnham	Circling aircraft Low aircraft	Transient	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
01/08/2025 20:19	Guildford	Noisy aircraft	Arrival	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
01/08/2025 20:24	Crandall	Low aircraft Noisy aircraft	Transient	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
01/08/2025 20:28	Farnham	Low aircraft Noisy aircraft	Transient	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
01/08/2025 21:03	Guildford	Noisy aircraft	Departure	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
01/08/2025 21:31	Guildford	Noisy aircraft	Departure	06	GLF6	N/A	1	Compliance confirmed - ATC instruction	Email
08/08/2025 16:41	Guildford	Noisy aircraft	Arrival	24	AT72	N/A	1	Compliance confirmed - STAR	Email
08/08/2025 16:53	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - STAR	Email
08/08/2025 17:17	Guildford	Noisy aircraft	Arrival	24	GLF4	N/A	1	Compliance confirmed - STAR	Email
08/08/2025 17:37	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - STAR	Email
08/08/2025 18:01	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - ATC instruction	Email
08/08/2025 18:16	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 09:00	Guildford	Noisy aircraft	Arrival	24	CRJ2	N/A	1	Compliance confirmed - ATC instruction	Email
09/08/2025 09:07	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 11:30	Churt	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 12:05	Churt	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 12:36	Churt	Low aircraft Noisy aircraft	Arrival	24	C525	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 13:53	Churt	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - SID	Email
09/08/2025 15:12	Churt	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 17:56	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
09/08/2025 18:11	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	Email
09/08/2025 18:24	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - STAR	Email
10/08/2025 09:31	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
10/08/2025 10:29	Fleet	Noisy aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
10/08/2025 10:54	Fleet	Low aircraft Noisy aircraft	Arrival	06	E550	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
10/08/2025 11:59	Fleet	Low aircraft Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
10/08/2025 14:09	Churt	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
10/08/2025 15:17	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - ATC instruction	Email
10/08/2025 20:00	Fleet	Out of hours aircraft	Departure	24	C68A	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
12/08/2025 08:48	Fleet	Low helicopter Noisy helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
12/08/2025 13:17	Church Crookham	Noisy aircraft Size / type of aircraft	N/A	N/A	N/A	N/A	1	Compliance confirmed - within PP	Email
13/08/2025 19:03	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
13/08/2025 19:35	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
13/08/2025 20:25	Frimley	Noisy aircraft	Departure	24	F2TH	N/A	1	Compliance confirmed - SID	Email
13/08/2025 21:46	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
14/08/2025 12:51	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
15/08/2025 11:15	Farnham	Noisy aircraft	Departure	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	Letter
16/08/2025 19:14	Fleet	Noisy aircraft	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
19/08/2025 20:07	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
21/08/2025 07:00	Farnham	Low aircraft Noisy aircraft	Arrival	24	C510	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
22/08/2025 10:42	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
23/08/2025 16:18	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
23/08/2025 16:28	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
23/08/2025 17:01	Alton Hants	Aircraft not on perceived track Low aircraft	Departure	24	CL60	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
24/08/2025 11:44	Fleet	Noisy aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
25/08/2025 16:20	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
26/08/2025 12:32	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
26/08/2025 13:39	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
26/08/2025 13:59	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
26/08/2025 17:46	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
27/08/2025 11:28	Fleet	Noisy aircraft	Departure	24	A320	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
27/08/2025 13:02	Fleet	Aircraft not on perceived track Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
27/08/2025 13:05	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
28/08/2025 19:25	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
28/08/2025 20:48	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
29/08/2025 08:39	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/08/2025 09:54	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
29/08/2025 21:00	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
30/08/2025 17:18	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
31/08/2025 08:40	Frimley	Noisy aircraft	Departure	24	F900	N/A	1	Compliance confirmed - SID	Email
31/08/2025 14:00	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
31/08/2025 16:48	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - ATC instruction	Email
31/08/2025 17:41	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
31/08/2025 17:53	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
31/08/2025 18:05	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
31/08/2025 18:27	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
31/08/2025 18:38	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
31/08/2025 19:27	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
31/08/2025 19:43	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
01/09/2025 12:38	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
01/09/2025 12:48	Guildford	Noisy aircraft	Arrival	24	B737	N/A	1	Compliance confirmed - STAR	Email
01/09/2025 13:17	Guildford	Noisy aircraft	Arrival	24	C56X	N/A	1	Compliance confirmed - ATC instruction	Email
02/09/2025 18:35	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
04/09/2025 21:25	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
04/09/2025 21:27	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
04/09/2025 21:31	Farnham	Low aircraft Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
04/09/2025 21:34	Guildford	Noisy aircraft	Arrival	24	E550	N/A	1	Compliance confirmed - STAR	Email
05/09/2025 07:05	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
05/09/2025 07:26	Guildford	Noisy aircraft	Arrival	24	FA7X	N/A	1	Compliance confirmed - STAR	Email
05/09/2025 08:46	Farnham	Low aircraft Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
05/09/2025 10:09	Guildford	Noisy aircraft	Departure	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
05/09/2025 20:26	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - STAR	Email
08/09/2025 16:31	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
08/09/2025 21:02	Guildford	Noisy aircraft	Arrival	24	CL30	N/A	1	Compliance confirmed - STAR	Email
09/09/2025 20:24	Farnham	Low aircraft Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
10/09/2025 10:23	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
11/09/2025 08:06	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - STAR	Email
11/09/2025 08:27	Guildford	Noisy aircraft	Arrival	24	GLF6	N/A	1	Compliance confirmed - STAR	Email
12/09/2025 07:03	Guildford	Noisy aircraft	Arrival	24	GL5T	N/A	1	Compliance confirmed - ATC instruction	Email

Date and Time	Town / City	Concerns	Operation	R/W	Aircraft Type	Infringement status	Number of Specific Flights reported	Explanation	Response
12/09/2025 17:21	Farnham	Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
12/09/2025 20:17	Guildford	Noisy aircraft	Arrival	24	F2TH	N/A	1	Compliance confirmed - STAR	Email
13/09/2025 11:03	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
13/09/2025 16:43	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - ATC instruction	Email
14/09/2025 11:28	Frimley	Noisy aircraft	Departure	24	E55P	N/A	1	Compliance confirmed - SID	Email
14/09/2025 18:14	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
14/09/2025 19:07	Farnham	Low aircraft Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
14/09/2025 19:12	Farnham	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	WebTrak Acknowledgement
14/09/2025 19:14	Guildford	Noisy aircraft	Arrival	24	CL35	N/A	1	Compliance confirmed - STAR	Email
15/09/2025 13:10	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
15/09/2025 21:20	Guildford	Noisy aircraft	Arrival	24	E190	N/A	1	Compliance confirmed - ATC instruction	Email
16/09/2025 08:48	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
16/09/2025 16:08	Fleet	Noisy aircraft	Departure	24	B737	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
16/09/2025 17:45	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - STAR	Email
17/09/2025 15:36	Fleet	Noisy aircraft	Departure	24	A318	N/A	1	Compliance confirmed - SID	WebTrak Acknowledgement
17/09/2025 20:25	Guildford	Noisy aircraft	Arrival	24	GA5C	N/A	1	Compliance confirmed - ATC instruction	Email
18/09/2025 17:36	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
18/09/2025 18:21	Guildford	Noisy aircraft	Arrival	24	GLF5	N/A	1	Compliance confirmed - ATC instruction	Email
18/09/2025 21:19	Guildford	Noisy aircraft	Arrival	24	C68A	N/A	1	Compliance confirmed - STAR	Email
19/09/2025 16:03	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
19/09/2025 16:38	Guildford	Noisy aircraft	Arrival	24	CL60	N/A	1	Compliance confirmed - STAR	Email
19/09/2025 16:49	Guildford	Noisy aircraft	Arrival	24	PC12	N/A	1	Compliance confirmed - ATC instruction	Email
19/09/2025 21:37	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
21/09/2025 09:19	Farnham	Low helicopter	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Email
22/09/2025 10:29	London	Low helicopter Noisy helicopter	Transient	06	A109	N/A	1	Compliance confirmed - ATC instruction	Email
22/09/2025 10:57	Farnborough	Noisy aircraft	N/A	N/A	N/A	N/A	1	Unrelated to FAL	Letter
23/09/2025 11:41	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
23/09/2025 11:55	Farnham	Low aircraft Noisy aircraft	Arrival	06	CL35	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
23/09/2025 15:16	Fleet	Circling aircraft Noisy aircraft	Arrival	06	GLEX	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
23/09/2025 17:36	Farnham	Circling aircraft Helicopter not on perceived track Low helicopter Noisy helicopter Other	Departure	H	S76	N/A	1	Compliance confirmed - ATC instruction	Email
24/09/2025 10:45	Wrecclesham	Low aircraft Noisy aircraft	Arrival	06	A20N	N/A	1	Compliance confirmed - ATC instruction	Phone
24/09/2025 15:55	Fleet	Low aircraft Low helicopter	Arrival	06	C680	N/A	1	Compliance confirmed - ATC instruction	WebTrak Acknowledgement
24/09/2025 16:11	Fleet	Other	N/A	N/A	N/A	N/A	1	Compliance confirmed - other	Email
24/09/2025 16:12	Fleet	Other	N/A	N/A	N/A	N/A	1	Compliance confirmed - other	Email
27/09/2025 12:23	Guildford	Noisy aircraft	Arrival	24	GLEX	N/A	1	Compliance confirmed - ATC instruction	Email
29/09/2025 15:13	Guildford	Noisy aircraft	Arrival	24	A20N	N/A	1	Compliance confirmed - STAR	Email
30/09/2025 18:31	Guildford	Noisy aircraft	Arrival	24	GL7T	N/A	1	Compliance confirmed - ATC instruction	Email
30/09/2025 19:38	Guildford	Noisy aircraft	Departure	24	P180	N/A	1	Compliance confirmed - ATC instruction	Email

Further Information	
Compliance confirmed -	The aircraft followed the SID for the first 3nm for noise abatement
Compliance confirmed -	The aircraft followed the STAR for the last 3nm for noise abatement
Compliance confirmed -	The aircraft was instructed by ATC to follow an alternative departure or arrival
Compliance confirmed -	The aircraft followed the published SID (standard instrument departure)
Compliance confirmed -	The aircraft followed the published STAR (standard terminal arrival route)
Compliance confirmed -	The complaint raised query over 106 Obligations (eg. Permitted numbers, operational hours, APU use, odour), activities were compliant with the planning permission
Compliance confirmed -	A required catch all to cover anything not covered above
NON-COMPLIANCE - DEF	The aircraft was identified by FAL flight auditing as failing to meet departure noise abatement. Violations procedure initiated
NON-COMPLIANCE - ARF	The aircraft was identified by FAL flight auditing as failing to meet arrival noise abatement. Violations procedure initiated
NON-COMPLIANCE - SID	The aircraft failed to adhere to the SID or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - STA	The aircraft failed to adhere to the STAR or ATC instructions. After noise abatement, subject to investigation by NATS
NON-COMPLIANCE - PP1	The complaint raised query over 106 Obligations, investigation confirmed a breach of planning permission
NON-COMPLIANCE - oth A	required catch all to cover anything not covered above
Non-identifiable aircraft	The flight tracking system shows no identifiable aircraft at the report date/time
Unrelated to FAL	The flight tracking system identified the reported flight as a non-Farnborough flight, transient through the area
No investigation	When investigation of complaints have been suspended in accordance with the Complaints Charter as a result of a complainant persistently reporting compliant flights