

# RUSHMOOR BOROUGH COUNCIL RECORD OF EXECUTIVE DECISION



## Decision taken by individual Officer in consultation with ELT

### DECISION MAKER *(Name and designation)*

Debbie Langley, Corporate Manager – IT Service Delivery

### DECISION AND THE REASON(S) FOR IT

**For the Council to engage into a three-year Security Information Event Management System and Security Operations Centre managed service with Phoenix Software Ltd, commencing on 18<sup>th</sup> December 2024.**

With an increasing desire to ensure that IT security threats are identified and promptly responded to within RBC's network environment and the evolving threat landscape in cybersecurity, it is crucial for Local Authorities to proactively monitor, detect, and respond to security incidents in real-time. Implementing a Security Information and Event Management (SIEM) together with a 24\*7 Security Operations Centre (SOC) offers a comprehensive approach to threat detection, compliance management, and incident response.

#### **Officer decision –**

To proceed with the call-off contract under Crown Commercial Services Framework Contract with the reference number Y23038 – Procurement Services – ICT Managed Services (Lot1).

### DATE DECISION TAKEN

18<sup>th</sup> December 2024

### ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

The Council had a partially configured Security Information Event Management system in place prior to the commencement of this contract. This system only ingested part of the data logs across the Council's network. It would require significant internal resource time and expertise to configure the system for full coverage of the Council's network to log, monitor and contain cyber threats. It is estimated in industry that 3-4 staff are required to monitor and address security threats full-time. The council's IT team is not resourced to carry out effective threat monitoring and containment and could not achieve this without significant resource investment.

### ANY CONFLICTS OF INTERESTS DECLARED

*(Conflict of interests of any executive member who is consulted by the officer which relates to the decision. A note of dispensation should be attached).*

N/A

**Signed** (signature deleted from website copy)

Debbie Langley, Corporate Manager – IT Service Delivery  
19<sup>th</sup> December 2024