

TAG Farnborough Airport Quarterly Complaints Report: Q2 2018



NB: reported complaints reflect those submitted within seven days of the quarter end for complaint events occurring within the quarter

† complaints submitted without reference to a specific time are listed as a default time of 00:00

Town	Date and time complaint relates to	Main Complaint	Noise abatement violation?	Number of specific flights in message	Action to reporter	Event Explanation
Fleet	14/04/2018 12:24	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Farnborough	21/04/2018 08:50	Aircraft not on perceived track Low aircraft	No	1	Email	Compliant flight/s
Old Basing	27/04/2018 08:42	Low aircraft	No	1	Email	Compliant flight/s
Church Crookham	01/05/2018 16:52	Aircraft not on perceived track Low aircraft Noisy aircraft	No	8	Email	Compliant flight/s
Church Crookham	06/05/2018 11:53	Aircraft not on perceived track Low aircraft	No	1	Phone	Compliant flight/s
Church Crookham	06/05/2018 17:05	Aircraft not on perceived track Low aircraft	No	1	Phone	Compliant flight/s
Fleet	13/05/2018 15:28	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	2	Email	ATC authorised non-compliant flight/s
Waverley	25/05/2018 17:00	Low aircraft	N/A	1	Email	Non-TAG flight/s
Long Sutton	28/05/2018 00:00	Increased movement frequency	No	1	Email	Compliant flight/s
Long Sutton	30/05/2018 00:00	Increased movement frequency Low aircraft Noisy aircraft	No	1	Email	Compliant flight/s

Fleet	02/06/2018 12:06	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Fleet	02/06/2018 19:20	Low aircraft	N/A	1	Phone	Non-TAG flight/s
Ash Green	03/06/2018 13:55	Low aircraft Other	N/A	1	Phone	Non-TAG flight/s
Church Crookham	03/06/2018 17:25	Aircraft not on perceived track Low aircraft Noisy aircraft	No	1	Phone	Compliant flight/s
Farnham	03/06/2018 17:29	Noisy aircraft	No	2	Email	Compliant flight/s
Crandall	04/06/2018 19:05	Aircraft not on perceived track Low aircraft	No	1	Phone	Compliant flight/s
Holybourne	05/06/2018 00:00	Aircraft not on perceived track Increased movement frequency	No	1	Email	Compliant flight/s
Fleet	08/06/2018 00:00	Noisy aircraft	No	1	Email	Compliant flight/s
Ash Green	10/06/2018 03:00	Out of hours aircraft	N/A	1	Email	Non-TAG flight/s
Chineham	10/06/2018 15:00	Aircraft not on perceived track Increased movement frequency	N/A	1	Email	Permitted aircraft movements
Long Sutton	11/06/2018 00:00	Aircraft not on perceived track Increased movement frequency Low aircraft Noisy aircraft	No	1	Phone	Compliant flight/s
Churt	15/06/2018 00:00	Increased movement frequency	N/A	1	Phone	Permitted aircraft movements
Fleet	16/06/2018 10:27	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Dogmersfield	20/06/2018 19:25	Noisy aircraft	No	1	Email	Compliant flight/s
Fleet	23/06/2018 09:27	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	10	Email	ATC authorised non-compliant flight/s
Fleet	23/06/2018 18:15	Other	No	1	Phone	Compliant flight/s

Crookham Village	23/06/2018 19:35	Aircraft not on perceived track	No	1	Email	Compliant flight/s
Dogmersfield	23/06/2018 19:35	Low aircraft Noisy aircraft	No	1	Email	Compliant flight/s
Fleet	24/06/2018 11:55	Low aircraft Noisy aircraft	Yes with permission	1	Phone	ATC authorised non-compliant flight/s
Long Sutton	29/06/2018 16:44	Increased movement frequency Low aircraft Noisy aircraft	No	4	Email	Compliant flight/s