

# TAG Farnborough Airport Quarterly Complaints Report: Q1 2018



NB: reported complaints reflect those submitted within seven days of the quarter end for complaint events occurring within the quarter

† complaints submitted without reference to a specific time are listed as a default time of 00:00

Town	Date and time complaint relates to	Main Complaint	Noise abatement violation?	Number of specific flights in message	Action to reporter	Event Explanation
Liphook	02/01/2018 10:30	Other	N/A	1	Phone	Non-TAG flight/s
Farnborough	16/01/2018 12:48	Helicopter not on perceived track Low helicopter Noisy helicopter	N/A	1	Email	Non-TAG flight/s
Chinham	26/01/2018 13:23	Circling aircraft	N/A	1	Email	Non-TAG flight/s
Ewshot	04/02/2018 14:30	Aircraft not on perceived track	No	1	Phone	Compliant flight/s
Frimley	10/02/2018 17:05	Noisy aircraft	No	1	Email	Compliant flight/s
Fleet	17/02/2018 15:16	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Fleet	22/02/2018 20:35	Noisy aircraft	No	1	Email	Compliant flight/s
Pamber Heath	02/03/2018 13:45	Noisy aircraft	No	1	Email	Compliant flight/s
Frimley	03/03/2018 11:02	Aircraft not on perceived track	N/A	2	Phone	No aircraft identifiable
Fleet	12/03/2018 16:12	Helicopter not on perceived track	N/A	1	Email	Permitted aircraft movements
Camberley	29/03/2018 18:35	Low aircraft	N/A	1	Phone	Non-TAG flight/s