

Older Persons



Directory of housing
and care for older
people in Rushmoor

Directory of housing and care for older people in Rushmoor

Introduction

This directory brings together a wide range of information about accommodation and related services for older people living in Rushmoor. It is intended for older people who are thinking about their current or future needs and also for family, friends and others who may be caring for an older person.

The first part of the directory gives general advice about the options which may be available and the factors you may want to consider in coming to a decision.

The second part provides a list of accommodation available to older people in Rushmoor.

The circumstances and needs of each individual are unique. This directory provides information and general advice, but anyone thinking about a move may also wish to contact other sources of information and advice mentioned in section 8.

Contents

Section 1	Assessing your options	Page
	Time to make a move?	
	Thinking about where you live now	
	Deciding to stay	
	Deciding to move	
	Moving to other housing	
	Points to remember	
Section 2	Staying in your own home	
Section 3	Moving to housing designed for older people	
	Housing for older people	
	Sheltered housing for rent	
	Sheltered housing for leasehold sale	
	Enhanced sheltered housing	
	Almshouses	
Section 4	Moving to housing with care	
	Extra Care housing	
	Residential homes	
	Nursing homes	
Section 5	Other services to help you stay independent	
Section 6	Sources of information and advice	
Section 7	What are the next steps to take?	
Section 8	Listings	

Section 1: Assessing your options

Time to make a move ?

For most older people, the decision to move from their existing home is a difficult one. Often the decision will be prompted by a crisis: an illness, an accident or bereavement. In these circumstances, a move may seem like a good idea. Before committing yourself to such a move there are a number of things to consider.

Thinking about where you live now

In considering whether you can go on living in your present home you need to think about the **location**:

- How far is it to the shops? Can you get to the shops without help?
- Is it close to the doctor's surgery and the chemist?
- Do you have social contacts in the area: friends, family, church or social club?
- Does staying where you are depend on having access to a car? What will happen when you, or the person who gives you a lift, can no longer drive?

You need to think also about whether the **design and condition** of your home will make it difficult for you to go on living there:

- What is its current state of repair? For example, what is the condition of the roof and gutters, of the external paintwork, of the electrical system?
- How easy is it to get in and out of your home? Are there steep steps?
- How easy is it to get around inside your home? Can you still manage the stairs without too much difficulty?
- Are the sizes and layouts of the kitchen, the bathroom and the WC all right? Is there enough space for aids and adaptations to be made in the future?

You will also need to think about the **costs of maintaining** your current home:

- Are you still paying a mortgage or paying rent?
- How expensive is the cost of insurance for your home and its contents?
- How much Council Tax do you pay?
- Other costs to consider are the costs of repairing your home, heating your home and paid help.

Deciding to stay?

You may decide, having considered all these things, that your present home is satisfactory and you want to go on living there. You may decide, having listed the problems you have with your present home, that you will put up with them.

If you decide to stay in your present home there are a number of ways in which you can tackle any problems you have identified:

- If you are a tenant and the problems concern the repair or maintenance of your home, you should contact your landlord. If you are not satisfied with the outcome, you should contact your local council.
- If you own your home and have problems with repairs and maintenance, you should contact the Home Improvement Agency for Basingstoke, Hart and Rushmoor mentioned in Section 2.
- If you have difficulties in heating your home, you can also get advice from your local council and the Home Improvement Agency for Basingstoke, Hart and Rushmoor.
- If you have difficulty in getting around your home or using its facilities, you should ask your doctor to contact the Hampshire Adult Services Occupational Therapy team to arrange for an assessment of your needs.

Deciding to move?

If you decide to move from your present home, you have a number of options and these will depend on whether you are a **tenant** or a **home-owner**.

- You could consider moving to a smaller property, or to one which has

only one level, such as a flat or bungalow. If you own your own home, you could sell it and buy a flat or a bungalow, but such a move could be difficult, as this type of accommodation may be more expensive. If you are a housing association tenant you should contact Rushmoor Borough Council and join the Housing Register.

- You could consider moving to be nearer facilities such as shops, a health centre, library, church and so on or to be nearer friends or relatives.
- You may decide to give up your own home altogether and move in with friends or relatives. This is a very personal decision and once made, can be difficult to withdraw from if things do not work out.
- You could decide to move to accommodation designed for older people, such as sheltered housing for rent or sale. Information on sheltered housing is set out in Section 3.
- You could decide that you need help with daily living tasks and personal care and want to consider a move to extra care housing or to residential or nursing home. These are described in Section 4.

Moving to other general housing

If you are considering a move to other general housing, you should seek advice from your local council's Housing Options team, the Citizens' Advice Bureau or Age Concern.

Housing association tenants will need to register on the Rushmoor Housing Register to apply for a move. More information on moving to a housing association home in Rushmoor is set out below.

A national scheme operates between councils and housing associations for all types of housing applicants, including older people, to allow them to move to other parts of the country. This is called **HomeSwapper**. Housing association tenants wanting to move out of the area, or family or friends who want to arrange a move into the area for an older person can join the scheme by visiting the HomeSwapper website at www.homeswapper.co.uk.

Home owners wanting to sell their home and buy another, will need to consult estate agents and their solicitor. Age Concern and the Citizens' Advice Bureau can provide some advice and recommend specialist publications.

Moving to a housing association home in Rushmoor

Rushmoor Borough Council has introduced the choice based letting scheme called Rushmoor Home Finder. If you are on the Rushmoor Housing Register you can actively seek and choose where you want to live. The Council advertises available properties each week, at various sites across the borough, on its website, www.rushmoor.gov.uk and on a recorded Freephone 24-hour telephone message on 0800 358272.

Properties advertised on the scheme include flats that are suitable for older people and flats in sheltered housing. You register your interest in a property by placing a bid. The applicants with the highest points will be invited to view it and the person with the highest points will be offered the property.

If you are interested in the scheme, but are not currently on the Housing Register, you will need to complete a Housing Register application form, available online at www.rushmoor.gov.uk.

To find out more about Rushmoor Home Finder, you can contact Diane Thornley, Nominations Officer at Rushmoor Borough Council, on **01252 398627**.

Points to remember

Making a decision to move home is a serious one at any point in your life but especially in older age when where you live can have such a big impact on every aspect of your life. There are a number of factors to consider:

- Once you have moved, it can be very difficult to go back. The financial and practical consequences of your move may limit your future options.
- We are all living longer and the option you choose needs to be financially viable over a long period. If you make a choice that is only possible by drawing on your savings, this may cause upsetting consequences when the savings are used up.
- To avoid the possibility of having to make a number of moves as you grow older, try to “future proof” the option you choose, taking into consideration the mobility problems or care needs you may have in a few years time.
- Remember that circumstances for other people may change too. For example, the relatives you moved to be near may be forced by work or other considerations to move away.

Section 2: Staying in your own home

Home Improvement Agency

If you are a homeowner or private tenant and you decide to stay in your own home, you may need help to carry out repairs, improvements and adaptations. In Touch, part of the Hyde Housing Group, manages the Home Improvement Agency for Basingstoke, Hart and Rushmoor. They can help to organise the work so that you can stay living comfortably in your home.

The service can:

- Visit you in your home and assess the repairs you need
- Give you advice about financial help to pay for the work
- Help you apply for loans, grants and other kinds of financial help
- Provide technical advice
- Recommend building contractors, from an approved list, to carry out the work
- Offer you advice on safety and energy efficiency
- Refer you to other agencies that may be able to help you maintain your independence at home.

The service is totally independent and confidential. All advice is given free, but a fee may be charged for help with the completion of building works.

In Touch also runs a **handyperson service** in Rushmoor. This is a mobile service that carries out small adaptations and repairs, including plumbing, fencing, security measures and minor electrical works. The advice and guidance is free. There is a labour charge of £12 per hour (plus VAT) for customers who are over 60 or disabled and this is subsidized by Hampshire County Council

A further discount is available for clients in receipt of a means tested benefit.

You can supply your own materials or they can be purchased from the Handyperson

If you do not qualify for the subsidized cost, the service will cost £20 per hour (plus VAT)

For an initial visit to discuss your concerns and the ways in which the

Home Improvement Agency or Handyman service can help, contact:

The Hyde Group

London

SE1 4BS

Telephone: 0800 3 282 282

(From mobile): 0300 1 232 233

Email: onenumber@hyde-housing.co.uk

Housing grants available to older people

If you have a low income and need alterations to your home to make it easier to live in, you may qualify for a Disabled Facilities Grant from your local council. These grants are means tested, unless you are receiving a qualifying benefit.

You need to meet the medical criteria to apply and will require an assessment from an Occupational Therapist to support your application.

For more information about Disabled Facilities Grants, you should contact Hilary Smith, Private Sector Housing Manager at Rushmoor Borough Council on 01252 398637.

Section 3: Moving to accommodation designed for older people

Many older people who feel that they can no longer cope in their existing home will consider a move to accommodation designed to meet their needs. This will generally be some form of sheltered housing. There are many **sheltered housing** schemes for rent and sale in Rushmoor and Hart, provided by housing associations and private developers.

Housing for older people

Housing for older people, usually flats, are only available for letting to people over the age of 55. These properties may previously have been part of sheltered housing schemes, but no longer provide a support service as a requirement of living in the accommodation. Older people who find that they require support while they are living in this type of accommodation can access community support services by contacting their housing association landlord.

Sheltered housing for rent

Sheltered housing for rent is a housing scheme that has been designed for older people, with communal facilities and support services. This type of housing is principally for older people who are able to live independently with low support needs.

The accommodation will usually consist of flats, intended for people who are independent but either want a smaller home which is more convenient to manage or the security and company that this style of living can provide.

Most flats will have a separate bedroom, with their own kitchen, toilet and bathroom and be provided unfurnished so that you can decorate and furnish them to your own taste. Some communal facilities, such as a lounge or laundry facilities, may be provided.

Sheltered housing schemes provide support to residents through a community support service that is available during office hours between Monday and Friday. All flats have a Community Alarm system installed that link individual flats to a 24 hour Call Centre.

The cost for sheltered housing will include rent and a service charge. Depending on your financial circumstances, you may qualify for help to meet these costs.

Details of sheltered housing for rent in Rushmoor are set out in Section 8.

Sheltered housing for leasehold sale

Sheltered housing for leasehold sale to older people is usually provided by private developers who specialise in providing this type of accommodation. It is primarily designed to meet the needs of older home owners who wish to retain ownership when they move.

Each property is sold on a long lease, and in addition, residents pay a service charge to cover the costs of a Scheme Manager service. When the property is resold, it will be subject to conditions, such as the need for future purchasers to be over a specified age.

Sheltered housing for sale generally consists of one or two bedroom flats, with separate kitchens and bathrooms. Communal facilities vary from scheme to scheme. All flats are provided unfurnished. The management service may be subject to local agreement and leaseholders are consulted on the fixing or adjustment of service charges. Most schemes include a Community Alarm system as described above.

The initial purchase price will depend on local market conditions and you should always take professional advice before entering into any agreement. This is particularly important for arrangements for future changes in service charges.

Details of sheltered housing for sale in Rushmoor are set out in Section 8.

Enhanced sheltered housing

Some sheltered housing schemes provide an **enhanced** range of services and facilities. Enhanced sheltered housing for rent provides increased levels of care and support, sometimes from a care team based on site. Additional facilities, such as bathroom for assisted bathing may be available.

Allocations to this type of accommodation are made through a joint housing and adult services panel.

Almshouses

Almshouse accommodation was provided in past centuries by landowners and benefactors for people in need of housing. Most almshouses have now been modernised and generally offer accommodation comparable with sheltered housing. Eligibility generally depends on very tight criteria, relating to past residence, occupation or other connection with the almshouse charity. Vacancies are generally advertised in libraries, churches and other public buildings nearby.

Section 4: Accommodation with care provided

It may be that your needs are for more than housing and you need the support of special facilities and care services. In this case, there are three options available: Extra Care housing, residential care homes, and nursing homes.

Extra Care housing

Extra Care housing is designed to meet the needs of frailer older people and can provide an alternative to residential care. It can also be known as assisted living.

Extra care housing provides an extension of the established forms of sheltered housing described above and is available for both rent and leasehold sale. All flats have a separate bedroom, kitchen, shower room and toilet and are provided unfurnished.

Facilities provided in extra care housing include a communal lounge, a laundry, a guest room and adapted bathrooms with specialist equipment for assisted bathing. Meals are available seven days a week in the restaurant. A team of dedicated care workers are based on site to ensure that the support and care needs of frailer residents are met on a 24 hour basis and that they can respond flexibly to the changing needs of residents.

An assessment procedure is in place for the allocation to extra care housing provided by housing associations, agreed by Hampshire Adult Services, the local housing authorities and the housing associations. Allocations are made by a panel of representatives from these organisations. Depending on your financial circumstances, you may qualify for help with the rent and other charges.

Residential homes

Residential care homes provide accommodation for those who need higher levels of support than will generally be available in sheltered housing. Meals will be provided and help will be available, according to individual needs, with the tasks of daily living, such as getting up and going to bed, using the toilet, washing and bathing, dressing and grooming. In addition to long-term accommodation, most homes are also able to offer respite care for shorter periods on either a one-off or regular

basis.

All residential care homes must be registered with Hampshire Adult Services, will be inspected regularly and are required to meet the standards set by the local council. Hampshire Adult Services provide two large residential care homes in the area but most places are in relatively small homes run by private owners. Most provide single rooms. The majority will be furnished, but some will allow residents to bring items of their own furniture.

If you need help with the costs of care, this will be subject to assessment of your need for such accommodation. Financial support will be subject to a Test of Resources, which will take into account the capital you will receive through the sale of your current home, even if has not yet been sold.

Nursing homes

Nursing homes meet the needs of those who require long-term nursing, as well as personal care. Most nursing homes also offer respite care for shorter periods. All nursing homes must be registered with the health authority, are inspected regularly and must meet the standards set by the authority. All must provide at least a minimum level of qualified staff at all times. Most nursing homes in this area are operated privately, generally accommodating a relatively small number of residents. Accommodation may be in single rooms but some will be shared. Rooms will normally be furnished but it will often be possible for long-term residents to bring some items of their own furniture.

If you need help in meeting the costs involved, Hampshire Adult Services will carry out an assessment and may seek the opinion of your doctor or other professionals. If you are able to meet the charges, you will not be subject to such an assessment but, as for entry to a residential care home, you need to consider the long-term financial consequences of such a move.

Section 5: Other services to help you stay independent

Advice to help remain independent

Each year, Hampshire County Council produces a “Guide to care at home”, that is available to all residents in Hampshire. The guide explains who to contact if an older person needs help with everyday life at home. It also provides comprehensive, practical information on all aspects of independent living, including health matters, maintaining a home, finance and funding, travel and transport, as well as advice and information for carers.

A free copy is available by calling 0845 603 5630.

Help with housekeeping tasks

Help with tasks such as cleaning your house, doing the laundry, and shopping will not normally be provided by Hampshire Adult Services, unless you are also receiving a care package. There are a number of commercial organisations able to carry out such tasks for those able to pay. If you are considering employing help you should consider security issues. It is wise to use a reputable agency and Hampshire Adult Services will be able to offer advice.

In Rushmoor, you can contact **Rushmoor Voluntary Services** on 01252 370500 or via email to homehelp@rvs.org.uk , who may be able to provide help with essential housework and shopping, for a small charge. You would need to be referred to RVS by your doctor, Hampshire County Council Adult Services, district nurse or community support provider.

Help with personal care

If you need help with the tasks of daily living, such as getting in and out of bed, dressing, washing and bathing, using the toilet or making yourself a meal, **Hampshire Adult Services** may be able to help. This help is available whether you are living in your own home or in sheltered housing. Hampshire Adult Services will carry out an assessment of your needs.

If you qualify for help, they will arrange for the care you need to be provided either by using their own care staff or by employing staff from a private agency. You may be asked to make a contribution to the costs, according to your financial circumstances.

If you feel you need more help than the assessment provides, or if you prefer to make your own arrangements, you may choose to employ someone yourself. You should consider the security issues and only use staff from a reputable agency. Hampshire Adult Services can help you with this.

If you have difficulty cooking for yourself, Hampshire Adult Services may be able to arrange for meals on wheels to be delivered. They may also be able to suggest voluntary organisations who can offer help to meet your particular needs.

In **Rushmoor** contact:

Old Town Hall, Grosvenor Road, Aldershot GU11 3DP
Telephone: 01252 314221 (Monday to Thursday 8.30am-5pm, Friday 8.30am-4.30pm) or 0845 600 4555 (at all other times)

Help with disability

If you have restricted mobility or difficulties in using your hands, perhaps because of arthritis, you may have difficulty getting around in your home or coping with the tasks of daily living. Help may be available from the **Occupational Therapy Service**. An Occupational Therapist will carry out an assessment and make recommendations about equipment, which could help you, or adaptations to your home which will improve its accessibility. Small items of equipment will generally be provided for free but adaptations will be subject to a Test of Resources.

Community alarms

Community alarms are special telephone system connected to a response centre, which can be contacted in an emergency or if you are anxious about your safety or security. They can be installed alongside your existing telephone. You make a call to the care centre by pressing the button on the main alarm, or on the lightweight personal button you can wear on your wrist.

If you make a call, your details will appear on a computer screen at the care centre so the staff can see all the information they need to help you.

This may be contacting the emergency services, contacting a relative or providing other advice and assistance.

Alarms are available to anyone living in the community, irrespective of your age or the type of accommodation you live in.

Telecare

Telecare uses assistive technology to enable older people to manage the risks of living alone and feel safe and secure in their own homes. It provides a wide range of sensors to help, including fall detectors and movement sensors.

The Telecare service provides 24 hour monitoring. If the alarm is raised then the operator will contact the person and check how they are. They are trained to respond in the best way, whether that is contacting a neighbour or calling the emergency services.

In **Rushmoor** contact:

Sentinel Housing Association on 01252 338833

Help with minor repairs

InTouch, in partnership with Basingstoke, Hart and Rushmoor Councils, has a handyperson scheme to help older homeowners with minor repairs. A whole range of small repairs can be carried out, including plumbing, fencing and gates, windows and doors and security measures. The labour is provided free, but materials are charged at cost. More information can be found in Section 2.

Basingstoke, Hart and Rushmoor Home Improvement Agency

Telephone: 01252 711350

Section 6: Sources of information and advice

Four national specialist organisations offer information and advice:

Elderly Accommodation Council (EAC) provides information on all types of accommodation for older people, including sheltered housing to rent, buy and part buy, extra care schemes and residential and nursing homes on their advice website.

Elderly Accommodation Counsel
3rd Floor, 89 Albert Embankment, London SE1 7TP
Advice Line: 0207 820 1343
www.housingcare.org

Independent Age are an organisation mainly concerned with the quality of care provided to residents in residential care. They provide a range of publications and can also offer advice on choosing a residential care home.

Independent Age
18 Avonmore Road, London W14 8RR
Helpline: 0800 319 6789
www.independentage.org

Age UK provides a national information service with specialist advice on older peoples housing and care. They also provide a wide range of publications and fact sheets.

Age UK
1-6 Tavistock Square, London, WC1H 9NA
Tel: 0800 169 6565
www.ageuk.org.uk

First Stop is an advice service for older people, developed in partnership with EAC, Counsel and Care, Help the Aged and NHFA Limited. It provides clear, independent information on housing and care for older people

Advice Line: 0800 377 7070

www.firststopcareadvice.org.uk

For advice on selling your property, disposing of a lease, buying a property or entering a contract to receive care in a residential care home you should consult a solicitor (several of these offer a free consultation). A list of local solicitors can be found on Rushmoor's website in the Advice and Accommodation Agency list

www.rushmoor.gov.uk/housing

Section 7: Next steps

Contact details for your Local Authority

Rushmoor Borough Council
Housing Services
Council Offices, Farnborough Road
Farnborough, Hampshire GU14 7JU
Tel: 01252 39834
www.rushmoor.gov.uk

Contact details for housing associations offering sheltered housing for rent in Rushmoor:

Anchor Retirement Housing

Milestone Place, 100 Bolton Road, Bradford, West Yorkshire, BD1 4DH
Tel: 0208 6521900
www.anchor.org.uk

Housing and care 21

Tricorn House, 51-53 Hagley Road, Birmingham, B16 8TP
Tel: 0345 606 6363
www.housing21.co.uk

Pavilion Housing Association

Gordon House, Gordon Road, Aldershot, Hampshire GU11 1LD
Tel: 01252 338800
www.pavilionhg.co.uk

For all Older Persons Accommodation Enquiries contact
Tel: 01252 336918

Raglan Housing Association Ltd

Ground Floor, Imperial Buildings, 68 Victoria Road, Horley, Surrey RH6 7PZ

Tel: 0845 070 772

www.raglan.org

Sentinel Housing Group

Lismoyne House, 11 Church Road, Fleet, Hampshire GU51 3RH

Tel: 01252 788788

www.yourhousing.co.uk

Thames Valley Housing Association

Premier House, 52 London Road, Twickenham, TW1 3RP

Tel: 0208 607 0607

www.tvha.co.uk

Contact details for leasehold sheltered housing, for private residential care homes and for sheltered homes are given with individual entries in the listings section.

Providers of a residential care home or nursing home will have their own legibility criteria and procedures. You should contact the home and arrange a visit and if possible arrange for a trial period before giving up your present accommodation.

If you need financial help to meet the costs of your accommodation and care you should contact the Hampshire Adult Services Department.

Hampshire Adult Services Department

Old Town Hall

Grosvenor Road

Aldershot GU11 3DP

Tel: 01252 314221

www.hants.gov.uk

Section 8: Listings

Housing for older people

Elizabeth House

Queen Elizabeth Drive, Aldershot GU11 1QO

01252 336918

Managed by: Pavilion Housing Association

No of flats: 43

Farren & Baveno House

56 Farnborough Road, Farnborough GU14 6TE

01252 336918

Managed by: Pavilion Housing Association

No of flats: 40

Montgomery & Hunter

Maple Leaf Close, Farnborough GU14 0DA

01252 336918

Managed by: Pavilion Housing Association

No of flats: 25

York House

York Road, Aldershot GU11 3HX

01252 336918

Managed by: Pavilion Housing Association

No of flats: 31

Sheltered housing for rent

Alma House

Alma Close, Aldershot GU12 4TZ

01252 338800

Managed by: Pavilion Housing Association

No of flats: 24

Facilities: Lounge, guest facilities, laundry and garden. Pets are not accepted. Community alarm service

Bourne Court

Manor Road, Aldershot GU11 3DG

01252 336918

Managed by: Shaftesbury Housing Group

No of flats: 77

Facilities: Lounge, guest facilities, laundry and garden. Cats and dogs accepted. Community alarm service

Commodore Court

Southampton Street, Farnborough GU14 6BL

0208 607 0607

Managed by: Thames Valley Housing Association

No of flats: 18

Facilities: Garden. Pets are not accepted. Community alarm service

Fernhill House

Boundary Road, Farnborough GU14 6SU

01252 512364

Managed by: Anchor Trust

No of flats: 26

Facilities: Lounge, guest facilities, laundry and garden. Cats and dogs accepted. Community alarm service

Fernhouse Lodge	
Ashridge, Fernhill Road, Farnborough GU14 9UZ	
01252 336918	
Managed by:	Pavilion Housing Association
No of flats:	22
Facilities:	Lounge, guest facilities, laundry and garden. Pets are not accepted. Community alarm service

Jenkins Place	
Peabody Place, North Camp, Farnborough GU14 6HB	
01252 336918	
Managed by:	Pavilion Housing Association
No of flats:	41
Facilities:	Lounge, guest facilities, laundry, lift and garden. Cats accepted in flats with own garden. Community alarm service

Pegasus Court	
Rivers Close, Farnborough GU14 6LZ	
0370 192 4000	
Managed by:	Housing 21
No of flats:	22
Facilities:	Lounge, guest facilities, laundry, garden and conservatory. Pets are not accepted. Community alarm service

Runnymede Court	
Holywell Close, Farnborough GU14 8TU	
01252 523240	
Managed by:	Hanover Housing Association
No of flats:	23
Facilities:	Lounge, guest facilities, laundry, lift and garden. Cats accepted. Community alarm service

Shaftesbury Court	
47-51 Alexandra Road, Farnborough GU14 6UT	
01252 516427	
Managed by:	Shaftesbury Housing Group
No of flats:	29
Facilities:	Lounge, guest facilities, laundry and garden. Cats and dogs accepted. Community alarm service

St Clements Court	
Meadow Road, Farnborough GU14 8HP	
01252 511311	
Managed by:	Anchor Trust
No of flats:	59
Facilities:	Lounge, guest facilities, laundry, lift and garden. Cats and dogs accepted. Community alarm service

Stuart Jones House	
Maple Leaf Close, Farnborough GU14 0DA	
01252 336918	
Managed by:	Pavilion Housing Association
No of flats:	21
Facilities:	Lounge, guest facilities, laundry and garden. Pets not accepted. Community alarm service

Wavell Court	
Raglan Close, Aldershot GU12 4PG	
01252 313639	
Managed by:	Raglan Housing Association
No of flats:	23
Facilities:	Lounge, guest facilities, laundry and garden. Pets not accepted. Community alarm service

William Hitchcock House	
Fairfax Road, Farnborough GU14 8LT	
01252 336918	
Managed by:	Pavilion Housing Association
No of flats:	44
Facilities:	Lounge, guest facilities, laundry and garden. Pets not accepted. Community alarm service

Wimbourne House	
Sycamore Road, Farnborough GU14 6RD	
01252 512277	
Managed by:	Shaftesbury Housing Group
No of flats:	28
Facilities:	Lounge and laundry. Pets not accepted. Community alarm service

Sheltered housing for leasehold sale

Highview Lodge	
William Farthing Close, Aldershot GU12 3LQ	
01488 668655	
Developed by:	Downland Retirement Homes Ltd
Managed by:	Grange Management Services Ltd
No of flats:	24
Facilities:	Lounge and laundry. Resident manager. Pets are not accepted. Community alarm service

Meadsview Court	
12 Clockhouse Road, Farnborough GU14 7NT	
0845 880 5560	
Developed by:	McCarthy & Stone Developments Ltd
Managed by:	Peverel Management Services
No of flats:	28
Facilities:	Lounge, guest facilities, lift, laundry and garden. Dogs accepted. Community alarm service

Wilmot Court	
76-84 Victoria Road, Farnborough GU14 7PH	
0845 880 5560	
Developed by:	McCarthy & Stone Developments Ltd
Managed by:	Peverel Management Services
No of flats:	44
Facilities:	Lounge, guest facilities, lift and laundry. Pets not accepted. Community alarm service

Fern Hill Lodge	
100 Victoria Road, Farnborough GU14 7PN	
0800 988 0786	
Developed by:	Churchill Retirement Living
Managed by:	Millstream Management Services
No of flats:	37
Facilities:	Lounge, guest facilities, lift, laundry and garden. Pets not accepted. Community alarm service

Chasewater Court	
St Benedicts Close, Aldershot	
01252 356000	
Managed by:	Retirement Lease Housing Association
No of flats:	24
Facilities:	Lounge, guest facilities, and garden. Pets not accepted. Community alarm service

Eggars Court	
St Georges Road East, Aldershot GU12 4LN	
01252 356000	
Managed by:	Retirement Lease Housing Association
No of flats:	31
Facilities:	Lounge, guest facilities, laundry and garden. Pets not accepted. Community alarm service

Coopers Court	
Salisbury Road, Farnborough GU14 7AZ	
01252 356000	
Managed by:	Retirement Lease Housing Association
No of flats:	24
Facilities:	Lounge and guest facilities. Pets not accepted. Community alarm service

Enhanced sheltered housing

St John's Court	
St John's Road, Farnborough GU14 9RW Tel 01252 336918	
Managed by:	Pavilion Housing Association
No of flats:	40
Facilities:	Lounge, dining room (with Lunch Club on Mondays, Wednesdays and Fridays), bathroom with special equipment, guest facilities, laundry and garden. Pets are not accepted. Community alarm service.

Extra care housing

Beaumont Village	
Alexandra Road, Aldershot GU11 1BB	
01252 346700	
Managed by:	Beaumont Village (Aldershot) Ltd
No of flats:	62
Tenure:	21 properties for leasehold sale, 41 for private rent
Facilities:	Extra care scheme with on site care staff (24 hours a day, 7 days a week), resident management staff and community alarm service. Lounge, restaurant, laundry, guest facilities, garden, conservatory, hobby room, activities room, cafe, hairdressing salon and library. Some meals available.

Kingsley Court	
Windsor Way, Arthur Street, Aldershot GU11 1JG	
01425 632223	
Developed by:	McCarthy & Stone Assisted Living
Managed by:	Peverel Management Services
No of flats:	67
Tenure:	Leasehold sale
Facilities:	Assisted living scheme with resident management and care staff and community alarm service. Lounge, laundry, guest facilities. Some meals available. Pets not accepted.

Place Court	
Pool Road, Aldershot GU11 2SU	
01252 336918	

Managed by:	Pavilion Housing Association
No of flats:	52
Tenure:	Affordable rent
Facilities:	Lounge, restaurant (providing meals 7 days a week), 2 bathrooms with special equipment, guest facilities, laundry and garden. Pets are not accepted. Community alarm service. On-site care team

Residential Homes in Rushmoor

Bowood House	
1 Landsdowne Road, Aldershot GU11 3ER	
01252 323834	
No of residents:	10
Caters for:	People who need care because of old age. People over 65 with dementia

Devereux House	
69 Albert Road, Farnborough GU14 6SL	
01252 512967	
No of residents:	16
Caters for:	People who need care because of old age.

Fairhaven Residential Care Home	
76 Cambridge Road, Aldershot GU11 3LD	
01252 322173	
No of residents:	13
Caters for:	People who need care because of old age. People over 65 with dementia Short stays and respite care

Grasmere House
33 Cargate Avenue, Aldershot GU11 3EW
01252 328052
No of residents: 9
Caters for: People who need care because of old age.

Knellwood
83 Canterbury Road, Farnborough GU14 6QN
01252 542169
No of residents: 52
Caters for: People who need care because of old age. People over 65 with dementia

Willow House
2 Reading Road, Farnborough GU14 6NA
01252 522596
No of residents: 18
Caters for: People who need care because of old age. People over 65 with dementia

Park View
7-10 Church Circle, Farnborough GU14 6QH
01252 547882
No of residents: 32
Caters for: People who need care because of old age People over 65 with dementia

Remyck House
5 Eggars Hill, Aldershot GU11 3NQ
01252 310411
No of residents: 29

Caters for:	People who need care because of old age. People over 65 with dementia
--------------------	--

Ticehurst	
Whitchurch Road, Aldershot GU11 3RY	
01252 311832	
No of residents: 86 (including 48 with nursing care)	
Caters for:	People who need care because of old age People over 65 with dementia

Nursing Homes in Rushmoor

Lavender Lodge Home	
Bruntile Close, Reading Road, Farnborough GU25 6PR	
01252 517569	
No of residents: 68	
Caters for:	People who need care because of old age. People over 65 with dementia

Manor House Nursing Home	
23 Manor Road, Aldershot GU11 3DG	
01252 325753	
No of residents: 34	
Caters for:	People who need care because of old age. People over 65 with dementia Short stays and respite care

Manor Place Nursing Home	
116 Church Lane East, Aldershot GU11 3HN	
01252 319738	
No of residents: 52	
Caters for:	People who need care because of old age.

People over 65 with dementia
Short stays and respite care

Marwa Nursing Home

27-29 Manor Road, Aldershot GU11 3DG

01252 322980

No of residents: 28

Caters for: People who need care because of old age.
People over 65 with dementia
Short stays and respite care



INVESTOR IN PEOPLE



CUSTOMER SERVICE EXCELLENCE

Produced July 2011

Contact emails:

suzannah.helicar@rushmoor.gov.uk

sally.ravenhill@rushmoor.gov.uk

zoe.paine@rushmoor.gov.uk

Council Offices, Farnborough Road, Farnborough, Hants, GU14 7JU
Tel: 01252 398 398 ■ Fax: (01252) 398 552 ■ Minicom: (01252) 371 233
Email: customerservices@rushmoor.gov.uk ■ www.rushmoor.gov.uk