

Exceptional hardship fund

If you are struggling to pay your council tax, we may be able to help you.

We have a small exceptional hardship fund, which we may be able to use to help you if you are suffering severe financial hardship.

We have a limited fund, so we can only help you if there is money available.

How to apply

To apply to the fund, you must already be receiving council tax support or have been entitled to council tax benefit on 31 March 2013.

You need to complete an application for an exceptional hardship payment and provide the supporting information we ask for.

We will consider each application on its own merits, but as the fund is very limited, payments will only be made in exceptional circumstances.

Funds may be given for a one off payment; an award for a short period until circumstances change; or for a full financial year.

You cannot make an application until you have received your bill.