

TAG Farnborough Airport Quarterly Complaints Report: Q3 2018



NB: reported complaints reflect those submitted within seven days of the quarter end for complaint events occurring within the quarter

† complaints submitted without reference to a specific time are listed as a default time of 00:00

Town	Date and time complaint relates to	Main Complaint	Noise abatement violation?	Number of specific flights in message	Action to reporter	Event Explanation
Farnham	04/07/2018 16:57	Noisy aircraft	No	1	Letter	Compliant flight/s
Borden	05/07/2018 17:30	Noisy aircraft	No	1	Phone	Compliant flight/s
Fleet	06/07/2018 09:13	Helicopter not on perceived track	No	1	Email	Other
Fleet	07/07/2018 10:08	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	8	Email	ATC authorised non-compliant flight/s
Church Crookham	07/07/2018 11:13	Aircraft not on perceived track Low aircraft Noisy aircraft	Yes with permission	1	Email	ATC authorised non-compliant flight/s
Fleet	07/07/2018 13:45	Low aircraft Noisy aircraft	Yes with permission	1	Email	ATC authorised non-compliant flight/s
East Hampshire	09/07/2018 00:00	Low aircraft Noisy aircraft	No	1	Phone	Permitted aircraft movements
Farnborough	09/07/2018 14:48	Helicopter not on perceived track	No	1	Not Required	Airshow
Bordon	10/07/2018 00:00	Increased movement frequency Noisy aircraft	No	1	Phone	Compliant flight/s
Fleet	13/07/2018 00:00	Aircraft not on perceived track Low aircraft Noisy aircraft	N/A	1	Email	Permitted aircraft movements
Ewshot	13/07/2018 13:50	Other	N/A	1	Phone	Operation within regulations

Fleet	14/07/2018 11:48	Aircraft not on perceived track Low aircraft Noisy aircraft Other	No	3	Email	Airshow
Fleet	15/07/2018 00:00	Low aircraft Noisy aircraft	No	1	Phone	Compliant flight/s
Frimley	26/07/2018 07:56	Noisy aircraft	No	1	Email	Airshow
Long Sutton	29/07/2018 00:00	Increased movement frequency Low aircraft Noisy aircraft	N/A	1	Email	Permitted aircraft movements
Frimley	29/07/2018 12:09	Noisy aircraft	No	1	Email	Compliant flight/s
Farnborough	01/08/2018 12:44	Helicopter not on perceived track	Yes without permission	1	Not Required	Non-compliant flight/s - N.C. issued
Fleet	05/08/2018 10:34	Aircraft not on perceived track Low helicopter Noisy helicopter Other	N/A	1	Email	Non-TAG flight/s
Fleet	11/08/2018 00:00	Aircraft not on perceived track	Yes with permission	1	Email	ATC authorised non-compliant flight/s
Mytchett	12/08/2018 13:40	Low aircraft	No	1	Phone	Compliant flight/s
Fleet	18/08/2018 13:24	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	3	Email	ATC authorised non-compliant flight/s
Headley Down	21/08/2018 19:37	Low aircraft Noisy aircraft	N/A	1	Email	Non-TAG flight/s
Farnborough	22/08/2018 00:00	Aircraft not on perceived track Noisy aircraft	No	1	Email	Compliant flight/s
Fleet	29/08/2018 15:01	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	9	Email	ATC authorised non-compliant flight/s
Farnham	29/08/2018 15:26	Aircraft not on perceived track Low aircraft Noisy aircraft	Yes with permission	1	Letter	ATC authorised non-compliant flight/s

Farnham	29/08/2018 15:33	Aircraft not on perceived track Low aircraft Noisy aircraft	Yes with permission	1	Letter	ATC authorised non-compliant flight/s
Fleet	02/09/2018 12:00	Aircraft not on perceived track Noisy aircraft	Yes with permission	1	Email	ATC authorised non-compliant flight/s
Fleet	09/09/2018 12:39	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	4	Email	ATC authorised non-compliant flight/s
Fleet	15/09/2018 14:42	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	2	Email	ATC authorised non-compliant flight/s
Fleet	29/09/2018 14:08	Aircraft not on perceived track Low aircraft Noisy aircraft Other	Yes with permission	5	Email	ATC authorised non-compliant flight/s
Fleet	30/09/2018 17:05	Aircraft not on perceived track	Yes with permission	1	Phone	ATC authorised non-compliant flight/s

